

## **Exposing cultural heritage through computer screens:**

## The role of user-centered design in the DH

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"You look at where you're going and where you are and it never makes sense, but then you look back at where you've been and a pattern seems to emerge."

— Robert M. Pirsig, Zen and the Art of Motorcycle Maintenance: An Inquiry Into Values



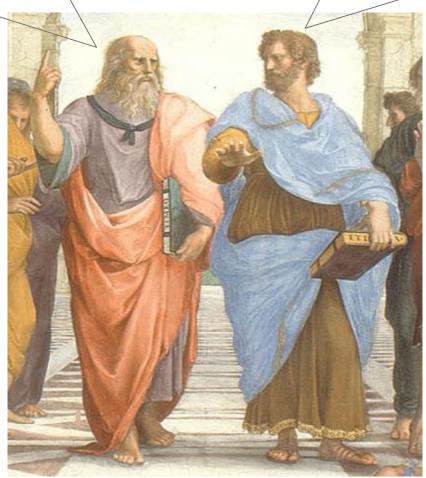
## **Digital Humanities nowadays**

- Humanity became digital only a few years ago.
  - Digital Humanities changes continously.
  - Students are forced to choose: you are not supposed to be both!
    - Unfortunately official educational planning confirms this idea.
  - Our duty is to understand what a digital humanist is.
    - Future education will be based on these assumptions.





Algorithms, NLP, Graph Theory, SNA, Data Mining, Semantic Web, GIS, DataVis, Machine Learning... Dialectology, Cultural Diversity, Lexicography, Ethnology, Etymology, History, Disambiguation...







Mighty Computational Powers





Computer Scientist

## **Digital Humanities is a dialogue**

- We have to pay attention to the dynamics of the process.
- We must provide tools, workflows and methodologies that facilitate this dialogue.
- Also keep an open-minded, proactive attitude towards the other party.
- Enable channels to communicate needs, requirements and feedback.





#### **Results related**

- 2 COST-funded STSMs were awarded to:
  - A designer.
  - A computer scientist. (that's me!)
- Hosts: Centre for Digital Humanities (Austrian Academy of Sciences) and VisUSAL Group. (Universidad de Salamanca)
- Based on lexicographic data.
- Interdisciplinary approach.



## **Results in the fields of**

- Design Theory. (User-centered design)
  - Design/Cultural Probes.
- Agile software methodologies.
  - User stories.
- Micro-prototyping.
- Citizen Science, Serious Games..
  - Visual analysis and exploration.
    - Visualization is the communication channel!
    - Upward trend in difficulty and specificity of applied visual techniques.

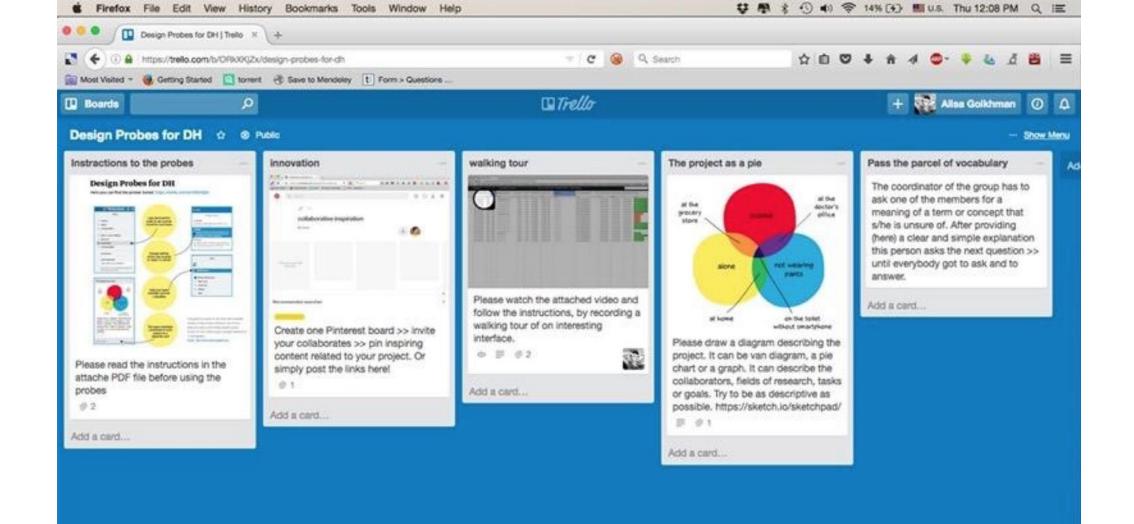
















Visualization and prototyping

- Visual prototypes have been of major importance in the exchange of ideas.
- They have been one of the major research artifacts.
- They are the result of implementing in code the user stories and the materialisation of the design stage.





## **Evolution of prototypes (I)**

- First prototypes were naive.
- Functionality was very reduced.
- They provided snapshots of small parts of the data.
- Therefore:
  - Sometimes they were not useful **AT ALL**.
  - We detected this was something unexpected by a majority of team members.
    - It was a tedious and necessary process.
- Often we had to build something only to know what was possible and what wasn't.



#### **Software Design Methodology**

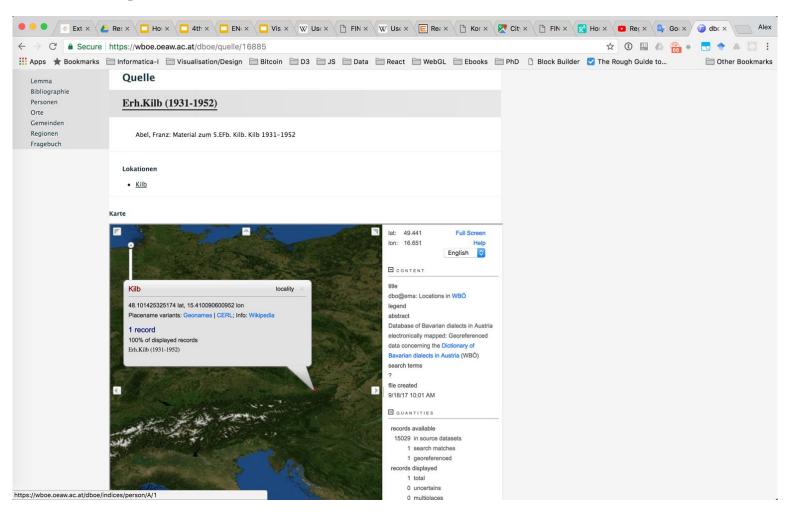


Bernard et al. (2015)





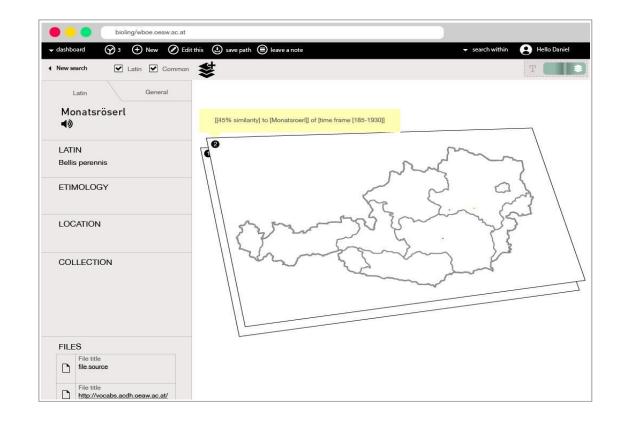
#### What we initially had

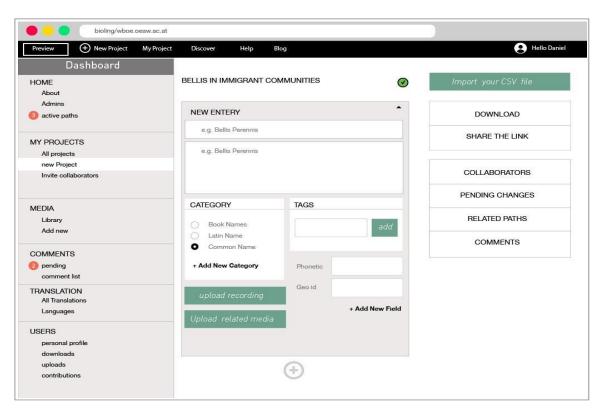






#### What we imagined we could have

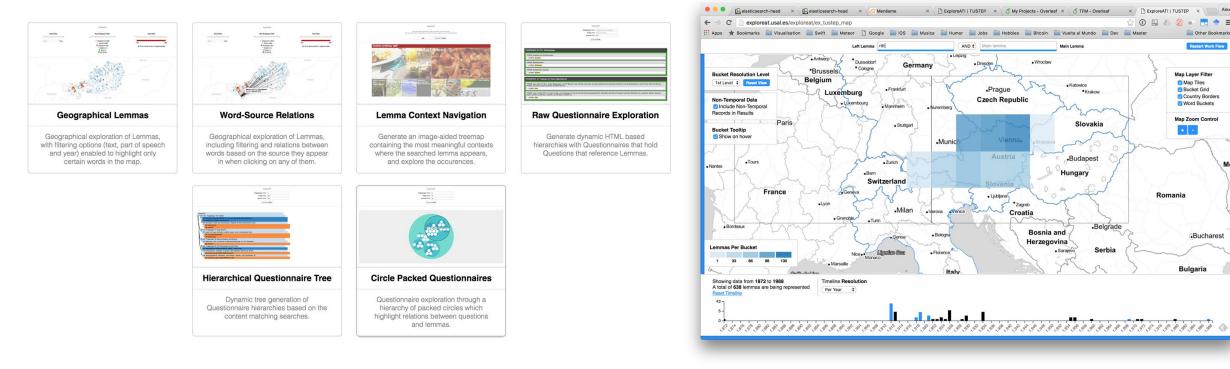








#### What we actually ended up having







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Other Bookmarks

Restart Work Flow

Map Layer Filter

Map Tiles

Bucket Grid

Country Borders

Word Buckets

Man Zoom Control

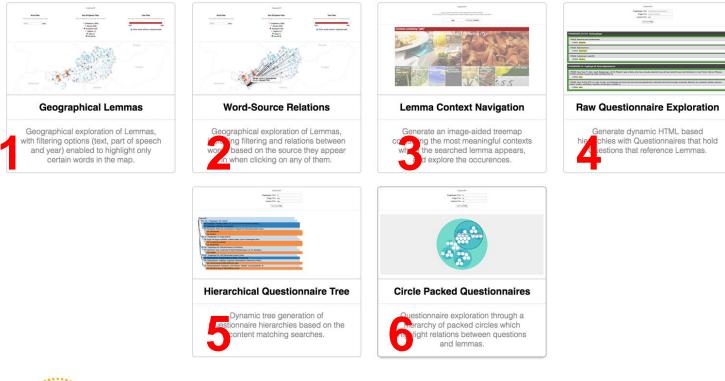
.Bucharest

Bulgaria

+ -

Romania

#### Each micro-prototype explored one or more dimensions





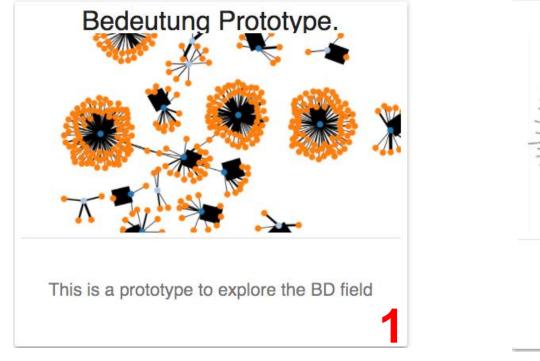


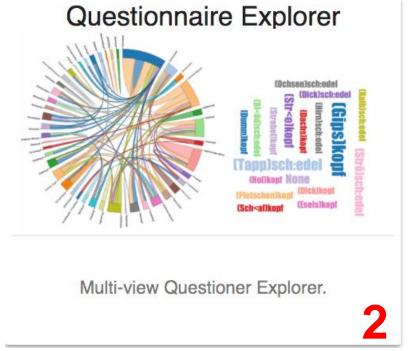
"A dictionary is a lexicographical product which shows inter-relationships among the data"

# — Sandro Nielsen, The Effect of Lexicographical Information Costs on Dictionary Making



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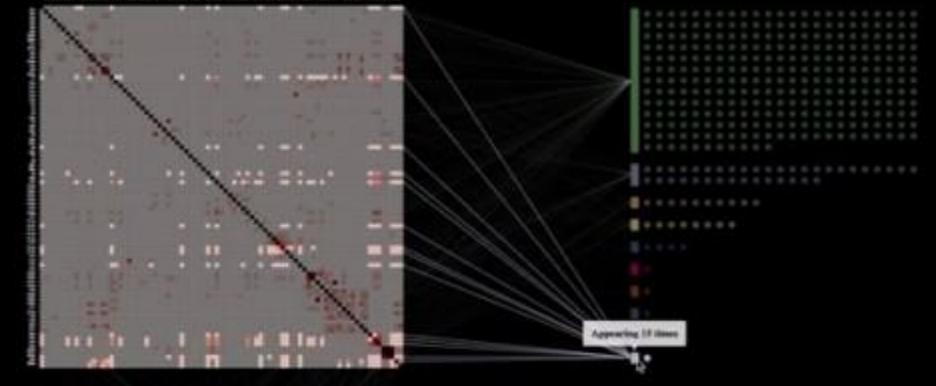








KONZEPTLICHTER





## Conclusions

- User-centered design fits well in the Digital Humanities and e-Lexicography in particular.
- Visualization promotes the exchange of ideas and serves as an extra (non-written) channel of communication between different teams.
- In the Digital Humanities, close collaboration may be more important than the technical complexity of proposed software solutions.
- That is why we need to pay attention to information flows.
- Identifying bottlenecks (amount) and miscommunication issues (quality) at early stages is vital for the success of a DH project.



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