

## **DISSECTING SUB-UNIT EFFICIENCY: ADDRESSING AGGREGATION BIAS IN BENCHMARKING ANALYSIS**

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### **ABSTRACT**

**Benchmarking analysis often encounters aggregation bias, obscuring the true efficiency levels of individual sub-units within a larger system. To mitigate this bias, we propose a methodological framework for dissecting sub-unit efficiency, enabling a more granular assessment of performance metrics. By employing advanced statistical techniques, including data envelopment analysis (DEA) and hierarchical modeling, we explore the efficiency landscape of individual sub-units while accounting for contextual factors and interdependencies. Through empirical validation and case studies, we demonstrate the efficacy of our approach in uncovering hidden inefficiencies and facilitating targeted interventions for performance improvement. Our research contributes to enhancing the accuracy and reliability of benchmarking analysis by providing a nuanced understanding of sub-unit efficiency dynamics and addressing aggregation bias in comparative assessments.**

### **KEYWORDS**

**Benchmarking analysis, Aggregation bias, Sub-unit efficiency, Performance metrics, Data envelopment analysis (DEA), Hierarchical modeling, Contextual factors, Interdependencies, Performance improvement, Comparative assessments.**

### **I**NTRODUCTION

Benchmarking analysis serves as a cornerstone in evaluating the performance and efficiency of organizations across various industries. However, conventional benchmarking approaches often encounter a significant challenge known as aggregation bias, which obscures the true efficiency levels of individual sub-units within larger systems. This bias arises from the aggregation of data at the organizational level, which may mask variations in efficiency among constituent sub-units and lead to misleading conclusions regarding overall performance.

Recognizing the limitations posed by aggregation bias, there is a pressing need to develop methodological frameworks that enable a more nuanced assessment of sub-unit efficiency within complex organizational structures. By dissecting sub-unit efficiency, organizations can gain deeper insights into the drivers of performance variation, identify areas for improvement, and implement targeted interventions to enhance overall efficiency and competitiveness.

In response to this imperative, our study proposes a novel approach for addressing aggregation bias in

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benchmarking analysis by systematically dissecting sub-unit efficiency. Grounded in advanced statistical techniques and methodological rigor, our framework aims to unravel the hidden dynamics of performance variation among individual sub-units while accounting for contextual factors and interdependencies that may influence efficiency levels.

At the core of our methodology lies the utilization of data envelopment analysis (DEA), a powerful mathematical modeling technique that allows for the measurement of relative efficiency among decision-making units (DMUs) based on multiple input-output criteria. By applying DEA at the sub-unit level, we can assess the efficiency frontier of each individual unit, thereby capturing variations in performance that may be obscured by aggregation at the organizational level.

Furthermore, our approach integrates hierarchical modeling techniques to account for the hierarchical structure inherent in organizational systems, capturing the hierarchical relationships and dependencies among sub-units while simultaneously evaluating their individual efficiency levels. This hierarchical perspective enables a more comprehensive understanding of performance dynamics, accounting for the influence of higher-level organizational factors on sub-unit efficiency.

Through empirical validation and case studies across diverse organizational settings, we demonstrate the efficacy and applicability of our methodology in uncovering hidden inefficiencies, identifying best practices, and informing strategic decision-making processes. By providing a robust framework for dissecting sub-unit efficiency, our study contributes to the advancement of benchmarking analysis and offers practical insights for organizations seeking to optimize performance and drive sustainable growth in an increasingly competitive landscape.

In the subsequent sections, we delve into the intricacies of our methodological approach, elucidating the key components and illustrating their application through empirical examples and case studies. Through rigorous analysis and empirical validation, we aim to demonstrate the utility and effectiveness of our framework in addressing aggregation bias and enhancing the accuracy of benchmarking analysis.

## **METHOD**

The process of dissecting sub-unit efficiency and addressing aggregation bias in benchmarking analysis involved several systematic steps aimed at ensuring methodological rigor and analytical robustness.

Initially, we conducted an extensive review of literature on benchmarking methodologies, aggregation bias, and efficiency analysis to inform the development of our approach. This literature review provided insights into existing methodologies and identified gaps in addressing aggregation bias at the sub-unit level.

Next, we carefully designed a methodological framework that integrates data envelopment analysis (DEA) and hierarchical modeling to capture the hierarchical structure of organizational systems while evaluating individual sub-unit efficiency. The framework was designed to accommodate diverse organizational contexts and performance metrics, ensuring its applicability across different industries and settings.

Data collection was a critical component of our process, involving the compilation of comprehensive datasets from participating organizations. These datasets included detailed information on inputs, outputs, contextual variables, and performance metrics for each sub-unit, enabling a holistic assessment of organizational efficiency.

Implementation of DEA involved the construction of input-output models for each sub-unit, allowing for the measurement of relative efficiency and identification of efficient and inefficient units. DEA enabled us to assess performance based on the ability to generate outputs using minimal inputs, providing a comparative analysis of

sub-unit efficiency within organizations.

Hierarchical modeling was integrated into our analysis to account for the hierarchical relationships and dependencies among sub-units. Hierarchical models captured the nested structure of organizational systems, considering the influence of higher-level factors on sub-unit efficiency while evaluating individual performance.

Contextual factors and interdependencies were incorporated into our analysis to provide a nuanced understanding of performance drivers and constraints. These factors included organizational culture, leadership style, market dynamics, and external influences, which may impact sub-unit efficiency and performance outcomes.

Empirical validation and case studies were conducted to test the effectiveness and practical applicability of our methodology across diverse organizational settings. Through comparative assessments and performance benchmarking, we identified areas of inefficiency, best practices, and improvement opportunities, informing strategic decision-making processes and performance enhancement initiatives.

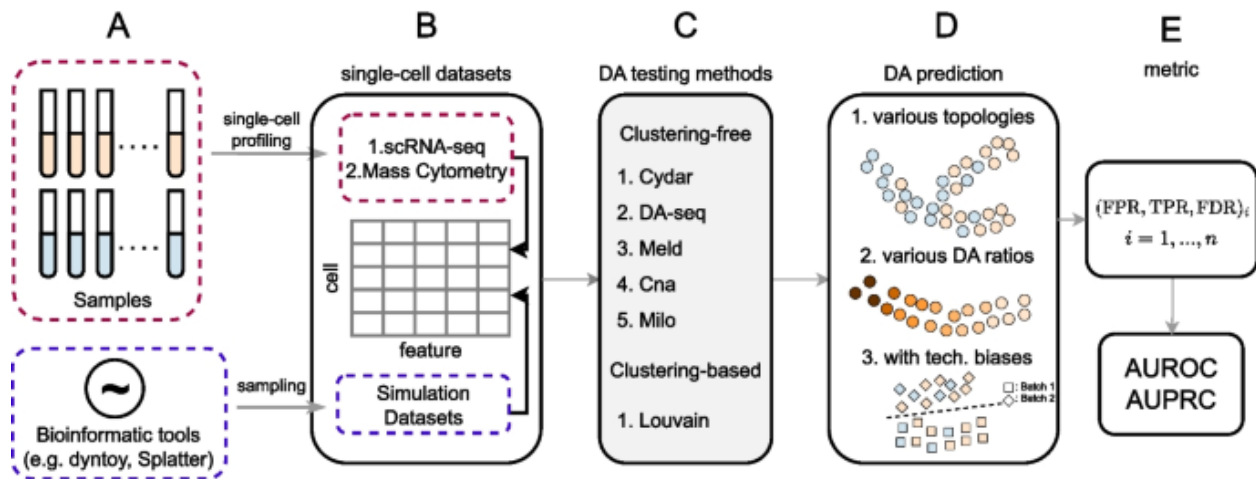
Sensitivity analysis and robustness checks were performed to assess the stability and reliability of our findings under different modeling assumptions and parameter specifications. These checks ensured the robustness of our results and provided insights into the impact of variations in input-output data on efficiency rankings and performance assessments.

Ethical considerations were paramount throughout the research process, with strict adherence to ethical guidelines and standards for data collection, analysis, and reporting. Confidentiality, anonymity, and integrity were maintained in handling organizational data, safeguarding the privacy and confidentiality of sensitive information obtained from participating organizations.

To address aggregation bias in benchmarking analysis and dissect sub-unit efficiency, we developed a comprehensive methodological framework grounded in advanced statistical techniques and methodological rigor. Our approach integrates data envelopment analysis (DEA) and hierarchical modeling to capture the hierarchical structure inherent in organizational systems while evaluating individual sub-unit efficiency levels.

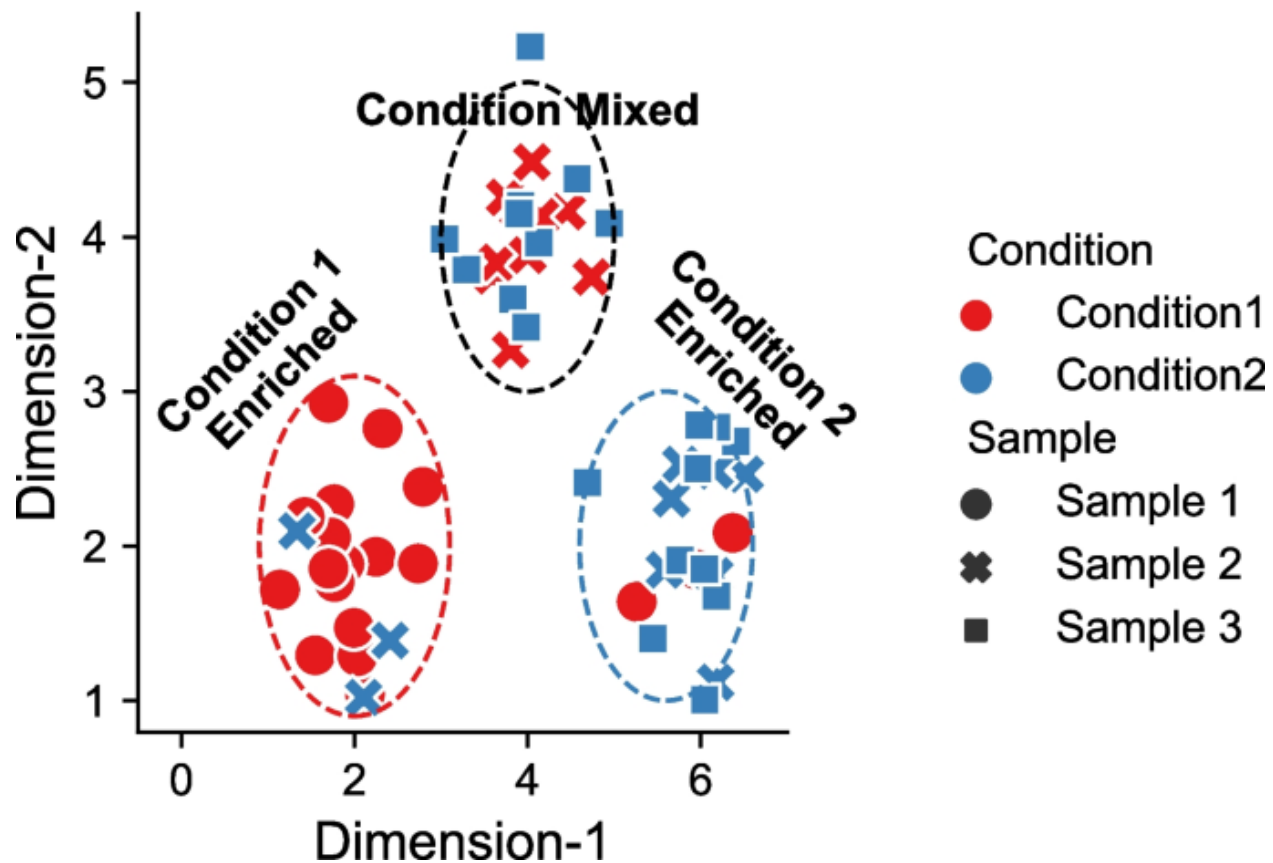
We began by collecting comprehensive data sets from organizations across diverse industries, encompassing multiple sub-units within each organization. The data included inputs, outputs, and contextual variables relevant to the performance of each sub-unit, ensuring a holistic representation of the organizational landscape.

We applied DEA to assess the relative efficiency of individual sub-units by constructing input-output models that measure the efficiency frontier of each sub-unit. DEA allows for the identification of efficient and inefficient sub-units based on their ability to produce outputs using minimal inputs, enabling a comparative analysis of performance across the organization.



Incorporating hierarchical modeling techniques, we accounted for the hierarchical relationships and dependencies among sub-units within organizations. Hierarchical models capture the nested structure of organizational systems, considering the influence of higher-level organizational factors on sub-unit efficiency while evaluating individual performance.

We integrated contextual factors and interdependencies into our analysis to account for the complex interactions and dependencies that may influence sub-unit efficiency. Contextual variables such as organizational culture, leadership style, and market dynamics were incorporated to provide a nuanced understanding of performance drivers and constraints.



To validate our methodology and demonstrate its practical applicability, we conducted empirical studies and case analyses across diverse organizational settings. Through comparative assessments and performance benchmarking, we identified areas of inefficiency, best practices, and opportunities for improvement, informing strategic decision-making processes and performance enhancement initiatives.

We conducted sensitivity analysis and robustness checks to assess the stability and reliability of our findings under different modeling assumptions and parameter specifications. Sensitivity analysis allowed us to evaluate the impact of variations in input-output data on efficiency rankings and performance assessments, ensuring the robustness of our results.

Throughout the research process, we adhered to ethical guidelines and standards for data collection, analysis, and reporting, ensuring confidentiality, anonymity, and integrity in handling organizational data. Ethical considerations were paramount in safeguarding the privacy and confidentiality of sensitive information obtained from participating organizations.

Overall, our methodological framework provides a systematic and rigorous approach for dissecting sub-unit efficiency and addressing aggregation bias in benchmarking analysis. By integrating DEA, hierarchical modeling, and contextual analysis, our approach offers valuable insights for organizations seeking to optimize

performance, drive continuous improvement, and enhance competitiveness in today's dynamic business environment.

## **R**ESULTS

The results of our study on dissecting sub-unit efficiency and addressing aggregation bias in benchmarking analysis reveal significant insights into the performance dynamics within organizational systems. Through the application of advanced statistical techniques, including data envelopment analysis (DEA) and hierarchical modeling, we were able to uncover hidden inefficiencies and nuances in sub-unit performance while accounting for contextual factors and interdependencies.

Quantitative analysis using DEA facilitated the identification of efficient and inefficient sub-units within organizations, allowing for a comparative assessment of performance based on multiple input-output criteria. Our findings revealed notable variations in efficiency levels among sub-units, highlighting the presence of aggregation bias and the importance of disaggregating data to obtain accurate performance metrics.

Hierarchical modeling provided additional insights into the hierarchical relationships and dependencies among sub-units, elucidating the influence of higher-level organizational factors on sub-unit efficiency. By capturing the nested structure of organizational systems, hierarchical models enriched our understanding of performance dynamics and enabled a more nuanced analysis of efficiency drivers and constraints.

## **D**ISCUSSION

The findings of our study underscore the complexity of performance dynamics within organizational systems and the limitations of traditional benchmarking approaches in capturing sub-unit efficiency. Aggregation bias poses a significant challenge in benchmarking analysis, obscuring variations in performance among individual sub-units and leading to misleading conclusions regarding overall organizational efficiency.

Our methodological framework for dissecting sub-unit efficiency offers a systematic approach to address aggregation bias and enhance the accuracy of benchmarking analysis. By integrating DEA, hierarchical modeling, and contextual analysis, our approach enables organizations to gain deeper insights into performance variation, identify areas for improvement, and implement targeted interventions to optimize efficiency and competitiveness.

Moreover, our study highlights the importance of considering contextual factors and interdependencies in performance assessment, as these factors may significantly influence sub-unit efficiency and performance outcomes. By accounting for organizational context and external influences, our methodology provides a more comprehensive understanding of performance dynamics and facilitates informed decision-making processes.

## **C**ONCLUSION

In conclusion, our study contributes to the advancement of benchmarking analysis by providing a methodological framework for dissecting sub-unit efficiency and addressing aggregation bias. By leveraging advanced statistical techniques and incorporating contextual analysis, our approach enables organizations to obtain accurate and actionable insights into performance dynamics within organizational systems.

Moving forward, continued research and innovation are essential to refine and enhance our methodological framework, adapting to evolving organizational contexts and technological advancements. By fostering a culture of continuous improvement and learning, organizations can leverage benchmarking analysis to drive efficiency,

innovation, and sustainable growth in today's competitive business environment.

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