

AN EVALUATION OF THE BE BEAR AWARE PROGRAM AT GRAND TETON NATIONAL PARK

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♦ ABSTRACT

Two years after initiating the Be Bear Aware program, management at Grand Teton National Park (GRTE) engaged the Wyoming Survey & Analysis Center (WYSAC) at the University of Wyoming to complete an evaluation of the public information and education component of the program. The focus of this program is to change visitor behavior (e.g., engaging in proper food storage, responsible recreation) through education. The desired outcome is to minimize the probability of human-bear encounters and the potential for conflict in park with thriving black bear and grizzly bear populations.

To evaluate the efficacy of the program, WYSAC researchers collected information on the visibility of Be Bear Aware signs, access to and use of Be Bear Aware information, visitor knowledge of GRTE's food storage policy, and recreating safely while in bear country. WYSAC researchers then developed a questionnaire and interviewed a randomized stratified sample of 634 park visitors during the summer of 2010. The results of this study should help park managers identify aspects of the Be Bear Aware program that are working and those that can be improved upon.

♦ INTRODUCTION

The National Park Service management program for bears in GRTE is to sustain "free ranging, naturally regulated populations" of bears throughout the Park including the John D. Rockefeller, Jr. Memorial Parkway (GRTE, 2007). However, nearly 4 million visitors recreate in GRTE

every year, which produces a high probability of bear-human encounters and the potential for conflict.

In 2007, GRTE recorded 210 bear-human confrontations and 56 bear-human conflicts. Confrontation are defined by the park as "incidents where bears approach or follow people, charge or otherwise act aggressively toward people, enter front-country developments, or enter occupied backcountry campsites without inflicting human injury." Bear-human conflicts are defined by the park as "incidents where bears damage property, obtain human foods, or injure people" (GRTE 2007, p1). Bears which become aggressively conditioned to human food, may be destroyed, and GRTE did destroy a record number of 4 black bears during 2007 (GRTE, 2007). The park, therefore, endeavored to develop and implement a wildlife management strategy that balanced the needs of bears with visitor enjoyment, education, and appreciation of the park.

In 2007 Grand Teton National Park (GRTE) initiated the Be Bear Aware program in an effort to reduce bear-human encounters and potential conflicts within the park. Two years later park management engaged the Wyoming Survey & Analysis Center (WYSAC) at the University of Wyoming to complete an evaluation of the public information and education component of the program. This particular aspect of the program focused on education as a means of changing visitor behavior (e.g., engaging in proper food storage, what to do if you encounter a bear).

Discussions with park managers resulted in the following research questions which framed the study:

- Are park visitors seeing the Be Bear Aware information and, if so, where do they see it?
- Do park visitors comprehend the information and do they act on it?
- What information from Be Bear Aware (or other information) results in visitors engaging in proper behavior?
- Does the Be Bear Aware information transcend the campground?

To evaluate whether the information disseminated as part of the Be Bear Aware program is in fact reaching park visitors, and is effective, WYSAC conducted a face-to-face intercept survey of a sample of campground visitors and picnickers during the summer months of 2010. This report discusses and summarizes the results of this survey.

✦ STUDY BACKGROUND

GRTE managers initiated the Be Bear Aware program at the start of the 2007 season. The new program is an integrated strategy consisting of five elements: 1) public information and education; 2) removal of human food sources; 3) enforcement of food storage regulations; 4) management and control of problem bears; and 5) research. As part of the public information and education component, the park updated its bear-related message. This included adoption of a universal theme “Be Bear Aware,” designing new graphics to improve message visibility, wider display of the bear warning signs, and increasing visitor outreach efforts at the park’s entrance and high-use areas. The current message emphasizes food storage, outlining a strict set of rules about what items should be stored (e.g., food, coolers, water bottles, utensils, etc.) and how to store items properly (i.e., in a bear box or a closed, locked vehicle with windows closed).

The park also developed several guidelines on how to safely and responsibly recreate in bear country. These guidelines have been widely disseminated throughout the park including a full page in the *Teewinot*, the park’s newspaper. The newspaper, handed to all park arrivals, gives information on food storage, behavior during a bear encounter, differences between black and brown bear, and safety on trails.

Despite these efforts park employees are still observing noncompliance with GRTE’s food storage policy, resulting in more “problem bears,” and requiring the allocation of limited resources toward

managing problem bears. When bears actively seek

1. We discovered during the course of the study that park visitors arriving from Yellowstone do not always receive the Be Bear Aware Program message.

sources of human food, property damage and injuries to humans may result. In the interest of protecting park visitors and preserving the park’s bears, GRTE managers sought a formal evaluation and education portion of the Be Bear Aware program.

During the summer of 2009 WYSAC researchers, in collaboration with park managers, developed and tested the questionnaire that was used to collect the data for the evaluation of the Be Bear Aware program, using both focus groups and a pre-test procedure. Questionnaire specifics were reported on previously in Nelson, Taylor & Rieser (2009).

✦ METHODS

Sample Design

As our study was limited to front country users, we confined our survey administration to campgrounds and picnic areas. Therefore, the study population did not target backcountry campers or day visitors who did not make use of the picnic areas or front country campgrounds. Furthermore, because park managers were interested in message penetration, all park visitors to campgrounds and picnic areas were in the population universe to be sampled, whether they had food with them or not.

Our sample design was based on a probability sampling approach. Probability based sampling as opposed to convenience sampling allows us to generalize our results to the population, in our case to all campers and picnickers visiting the park during the summer of 2010. We selected all campsites and picnic sites within the park as our sampling frame. Because the number of campsites and picnic areas are fixed, this approach allowed us to draw our sample from a known number of sampling units whereas the number of visitors to the park over a specified time period is variable.

Since our target was 625 completed surveys, and approximately 10% of all sites were picnic sites, we estimated completing interviews from 63 picnic sites (Nelson *et al.*, 2009). The remaining 562 surveys were completed at campgrounds at rates proportional to the size of the campground and occupancy rate (Table 1 for target numbers of completions by campground). The sampling effort at

Colter Bay and Flagg Ranch campgrounds were further subdivided based on type of overnight camping (e.g. group site vs. single tent site).

Data Collection, Response Rates & Margins of Error

The collection times for the campgrounds were separated into a morning shift (8:30 am to 10 am) and an evening shift from (5pm to 8pm) to coincide with the time of day that campers would most likely be at their campsites (i.e., meal times). The middle hours of the day were set aside to sample picnic areas.

Table 1. Sampling Effort by Campground

Campground	# of sites	Average % Occupancy	Average # Occupied Sites	As a % of all occupied sites	Target # of sample sites
Colter Bay campground	371	100	371	30.1	169
Colter Bay RV park	112	100	112	9.1	51
Colter Bay Tent Village	66	100	66	5.3	30
Flagg Ranch – tent only	74	98	73	5.9	33
Flagg Ranch – RV sites	97	98	95	7.7	43
Grassy Meadows	10	50	5	0.4	2
Gros Ventre	324	96	311	25.2	142
Jenny Lake	61	100	61	4.9	28
Lizard Creek	63	92	58	4.7	26
Signal Mountain	86	96	83	6.7	38
Total	1264		1234	100	562

Potential survey respondents at campgrounds, or more accurately their campsites, were selected using systematic sampling. The systematic method started at a numbered camp site randomly selected, with a randomly selected k^{th} number so as to choose every k^{th} unit thereafter to sample. We used a random number generator to select a new, random start point for each survey shift at each campground. At the beginning of the study we replaced k every day starting with $k=3$, increasing k by one every day for the next two days (until $k=5$), and then beginning over again at $k=3$. During the last two weeks of the study k was held constant at $k=2$ to ensure we met our target completions. If a campsite

was occupied but the campers were not available (i.e., no one around) the site visit was logged as incomplete and a second attempt was made to intercept the potential respondents during the next survey shift. After the second attempt if a camper was not intercepted the site was dropped from the sample. If a campsite was not occupied but was part of the sample then a replacement was used by locating the next available (i.e., occupied) site. If no replacement was located before the next campsite in the sample, the site was dropped from the sample.

We used a modified version of systematic sampling for the picnic areas because unlike the campgrounds, the picnic tables had not been systematically mapped, the tables lack numbering, and not all picnickers used tables. Upon arrival at a picnic area we mentally divided the area into sections, sampling one table or group from each section. If time allowed, the sections were canvassed a second time obtaining a unique sample of potential respondents from the first round. Visitors at picnic areas were not pre-screened to determine the purpose of their trip before being selected to complete the survey. Therefore, the resulting sample of picnickers included some individuals who were camping in GRTE or Yellowstone National Park.

To assess whether park visitors were seeing the Be Bear Aware signage our survey included a question that involved the field researcher showing a series of signs and asking respondents to recall if they had seen each sign, where they saw the sign, and how many times (see Questionnaire at the end of this report Questions 20 a-f in Appendix A). After interviewing multiple park visitors who had been in the park for more than a few days we realized the last part of the question (“How many times have you seen this sign?”) was not producing reliable results among respondents or the field researchers. Therefore we decided to forgo collecting this information knowing that in our analysis we could use length of stay in the park as a proxy measure for this variable.

Between July 19, 2010 and August 14, 2010, a combination of 649 campers and picnickers were approached and their participation requested to complete the Be Bear Aware survey. Of those asked to participate only 23 refused resulting in a cooperation rate of 96.5%. The completed number of surveys was 634, of which 67 were picnickers and 567 were campers. Random samples of 634 yield margins of error of about ± 4.0 percentage points with 95% confidence.

Data Compilation and Analysis

The data were exported to the Statistical Package for the Social Sciences (SPSS), version 18.0. Data analysts cleaned the data and recoded some of the variables to enable ease of presentation. The detailed results of the survey findings including raw frequency counts and percentage distributions of responses to all questions on the survey can be found in Nelson, Taylor, Hopkins & Rieser (2011).

At the park's request we sampled both picnickers and campers for this study. Our sample of picnickers was comprised of visitors to GRTE that were on a day trip from Yellowstone National Park, camping in GRTE (but picnicking at a picnic site when they were intercepted for the survey), visiting from elsewhere, or that live in the area. The consequence of the different visitor types in the sample of picnickers is that they have had dissimilar exposure to Be Bear Aware information. Therefore, we chose to analyze the picnickers and campers separately.

Table 2. Number of Prior Visits to GRTE in the Last 24 Months

Number of Visits*	Campers	Picnickers	All
First visit ever	48.3%	35.8%	47.0%
1	28.6%	26.9%	53.8%
2	15.1%	17.9%	29.2%
3 – 5	5.2%	4.5%	9.8%
6 – 10	1.4%	4.5%	3.3%
More than 10	1.1%	4.5%	3.9%

*Chi-square test: $p < .001$

We tested observed differences between campers and picnickers for statistical significance using the overall Pearson's chi-square test. For all instances in which the tests were statistically significant ($p < 0.05$) there is a notation in the respective table.

To identify subgroups of visitors we used latent class analysis (LCA). LCA separates cases (i.e., campers) into groups such that members of each group are similar to one another while maximizing the distinctions between the groups. The term *latent* refers to the fact that the groups cannot be directly observed, but instead are derived from a set of observed, categorical data. For example, it can be used to identify "strong" bear aware campers and "weak" bear aware campers. It can also be used to estimate the size of these groups. The analysis was performed with the LCA program Latent GOLD, Version 4.5. The analysis was performed on the

camper group only due to insufficient variability in the data collected on picnickers.

Trip Characteristics & Demographics

Just under half (48%) of campers sampled indicated this was their first visit to GRTE compared to 36% of picnickers sampled (Table 2). Of those who had previously visited the park, campers and picnickers were similar in their park visitation patterns up through five visits in the last 24 months. The percentage of picnickers who had visited the park six or more times was higher than that of campers. An overall test of differences between campers and picnickers for number of visits to the park was significant ($p < 0.001$) indicating the two groups exhibit different visitation patterns. Summaries of overnight accommodations and expected length of stay in the park are presented in Tables 3 and 4, respectively. Both types of overnight accommodations and expected length of stay showed significant differences between campers and picnickers.

Table 3. Overnight Accommodations Used During Visit¹

Facility Type	Campers	Picnickers	All
Lodge*	1.4%	9.0%	2.2%
RV / Van*	43.6%	9.0%	39.9%
Pop-up Trailer	10.9%	6.0%	10.4%
Tent Village	5.7%	1.5%	5.3%
Our own tent*	43.1%	10.4%	39.6%
Camping under the stars	0.9%	0.0%	0.9%
Staying outside the park	0.9%	37.3%	4.8%
Live in the area	0.4%	16.4%	2.1%
Other/Don't know*	2.0%	19.4%	3.8%

¹Total percentage is greater than 100 because visitors could select more than one answer choice.

*Chi-square test: $p < .001$

Table 4. Expected Length of Stay in the Park

Length of Stay*	Campers	Picnickers	All
Less than 12 hours	0.0%	35.8%	3.8%
1 day	4.7%	17.9%	6.1%
2 days	16.3%	10.4%	15.7%
3 days	19.7%	6.0%	18.2%
4 days	17.2%	11.9%	16.6%
5 – 7 days	26.4%	16.5%	25.4%
More than 7 days	15.7%	1.5%	14.2%

*Chi-square test: $p < .001$

The demographic composition of park visitors who completed the survey is presented in Table 5. The data presented in Table 5 represent the

primary individual selected to complete the survey. There were slightly more male respondents in the camper group (60%) compared to the picnickers (55%). Both groups were older than the general population with just over three-quarters of those intercepted being 41 years of age or older (77%). Likewise both groups were highly educated with over two-thirds indicating completion of a secondary or post-secondary education (67%). More campers interviewed had children among their party (62%) compared to picnickers interviewed (54%).

Table 5. Demographic Summary of Park Visitor Sample

Demographic	Campers	Picnickers	All
Gender			
Male	60.8%	55.2%	60.2%
Female	39.2%	44.8%	39.8%
Age			
18-25	5.2%	7.5%	5.4%
26-40	18.2%	14.9%	17.9%
41-55	39.2%	46.3%	39.9%
56-70	32.7%	26.9%	32.1%
70 and higher	4.7%	4.5%	4.6%
Education			
Some high school	0.9%	1.5%	1.0%
High school graduate or GED	8.8%	7.5%	8.6%
Some college or technical school	24.0%	19.4%	23.5%
Bachelor's degree	35.1%	37.3%	35.3%
Graduate degree	31.3%	34.3%	31.6%
Group Composition			
Children present	62.0%	53.8%	61.1%
No children present	38.0%	46.2%	38.9%

◆ **KEY FINDINGS**

Visibility of & Access to Be Bear Aware Information

We determined the extent to which park visitors were seeing the Be Bear Aware message by showing survey respondents a series of six signs the park uses as part of their public information and education effort and asking if the respondent remembered seeing each sign (Question 20 a-f in Appendix A). Nearly 90% of all campers surveyed remembered seeing the yellow placard stapled to every picnic table in the park (Table 6). Slightly fewer campers (86%) recalled seeing the diamond-shaped yellow sign with a large bear paw print asking visitors to “Be Bear Aware.” For both signs,

significantly fewer picnickers recalled seeing them (79% and 72%, respectively). The brown roadside sign indicating “Food Storage Required” was remembered by 76% of respondents. Only two-thirds of our sample of campers recalled seeing the “You can help save a bear!” sign posted in bathrooms (usually on mirrors) compared to 57% of picnickers. The two signs with the lowest percentage recall – “Warning – Bear Frequenting Area” and “Danger Trail Closed” – are limited in their use and not all visitors would necessarily encounter them while in the park. These signs tend to be at trailheads, more than on picnic tables. Thus we would expect that these two signs would not have nearly the same visibility as the other four signs and indeed that was the result.

Table 6. Percent Saying "Yes" to Seeing Be Bear Aware Signs

Sign Description	Background Color	Primary Location	Percent Saying "Yes" to Seeing Sign		
			Campers	Picnickers	All
Be Bear Aware! Food & Odors Attract Bears*	Yellow	Picnic tables	89.8	79.1	88.6
Be Bear Aware – It all smells to a bear – Lock it up!*	Yellow	Trash cans & bear boxes	86.2	71.6	84.6
Be Bear Aware :Food Storage Required	Brown	Roads	76.1	76.1	76.1
You can help save a Bear!	White	Bathrooms	66.2	56.7	65.2
Warning Bear Frequenting Area	Yellow or White	Campgrounds & picnic areas	34.2	37.3	34.5
Danger Closed	White	Closed hiking trails	10.8	13.6	11.1

*Chi-square test: p<.05

Information on proper food storage and recreating safely while in bear country is available on the park’s website, at the southern entrance to the

park, at campground registration, and through conversations with park personnel. We evaluated the extent to which visitors were accessing these sources for information and, in the first three cases, whether they had read the information (Questions 15 – 18 Appendix A).

Among the four opportunities to obtain Be Bear Aware information, the website was the least likely source of information among campers to be accessed for the information with just over half of respondents indicating they visited the park's website while planning their visit to GRTE (see Table 7). And of those campers who accessed the website only half (52%) said they read material on recreation in bear country. Interestingly 16% of campers said they did not notice the Be Bear Aware information on the website (see Appendix A, Question 15a).

Table 7. Source of Be Bear Aware Information by percentage

Information Source	Campers		Picnickers		All	
	Received/Accessed	Read ¹	Received/Accessed	Read ¹	Received/Accessed	Read ¹
Campground /picnic entrance*	77.7	80.8	10.	85.7	70.4	80.9
Park entrance*	72.5	82.9	60.6	64.1	71.3	81.2
Park Personnel*	57.6	--	21.9	--	53.8	--
Website	54.4	51.6	48.5	35.5	53.8	50.0

The results for picnickers in Table 7 highlight the issue of dissimilar exposure to Be Bear Aware information. Among picnickers, receiving information at the entrance to the picnic site was the least likely mode for obtaining information (10.8%), while it was the most likely venue for campers (77.7%). Talking with park personnel was the second least likely mode for obtaining information (22%) for picnickers, while for campers 57.6% received information in that manner.

More importantly, picnickers were less likely to receive Be Bear Aware information from any source compared to the campers. While picnickers are somewhat more likely to be from the local area, only 2.1 % of all those interviewed were in fact living nearby. Hence picnickers as well as

campers are coming into the area, without the benefit of local news stories about bear country.

Of those who responded yes to having received a spoken explanation about recreating responsibly in bear country, an overwhelming 77% of campers indicated this conversation occurred during campground registration (Table 8). The remaining choices on the survey received around 10 percent or less affirmative responses. Campground registration appears to be the best opportunity to verbally communicate to campers about the importance of proper food storage while in the park. Campground registration was also the highest source among picnickers for receiving a verbal explanation but only a third (37%) indicated that this is where the conversation took place.

Table 8. Source of Verbal Explanation about Recreating Safely in Bear Country¹

Source of Verbal Explanation	Campers	Picnickers	All
Campground registration*	77.2%	37.5%	75.5%
Campground host on patrol	10.7%	12.5%	10.7%
Other*	9.5%	25.0%	10.2%
Ranger on patrol	9.5%	12.5%	9.6%
Visitor center	8.9%	18.8%	9.4%
Campfire program	6.3%	6.3%	6.3%

¹Total percentages are greater than 100 because visitors could select more than one answer choice.

*Chi-square test: $p < .001$

Interestingly, among the “other” sources of bear information were ferry captains, and boat captains. While several people mentioned other parks as the source of the information on bears (e.g. Yellowstone, Glacier), at least eight visitors mentioned the boat captains on Jenny Lake or the Snake river. This suggests that concessionaires may usefully be brought into the Be Bear Aware program.

Among campers, the number of prior visits to the park was the only trip characteristic that showed a significant difference in accessing Be Bear Aware information. Accessing the website was significantly lower among those who had visited the park two or more times in the last 24 months (38%) compared to those who visited only once in the same time period (64%) or for whom it was their first visit (55%) (Figure 1). Similarly, information provided at campground registration was read significantly more often by first time ever visitors (85%) and for whom it was their first visit in the past 24 months (81%) compared to visitors who visited more often (70%) (Figure 2).

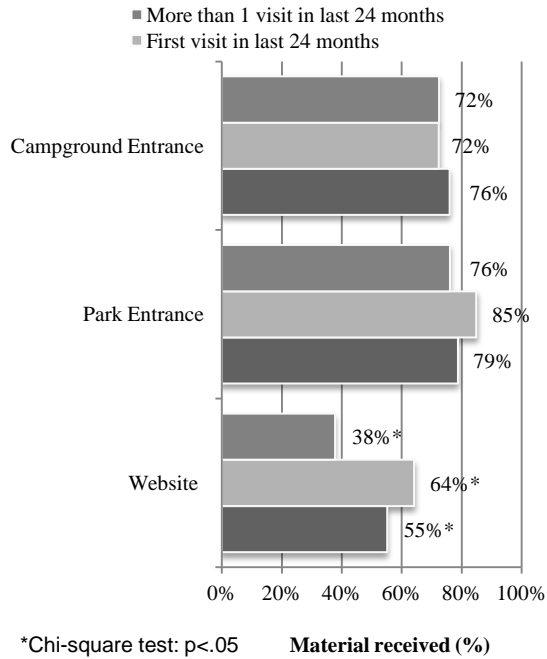


Figure 1. Be Bear Aware Information Accessed by Number of Prior Visits

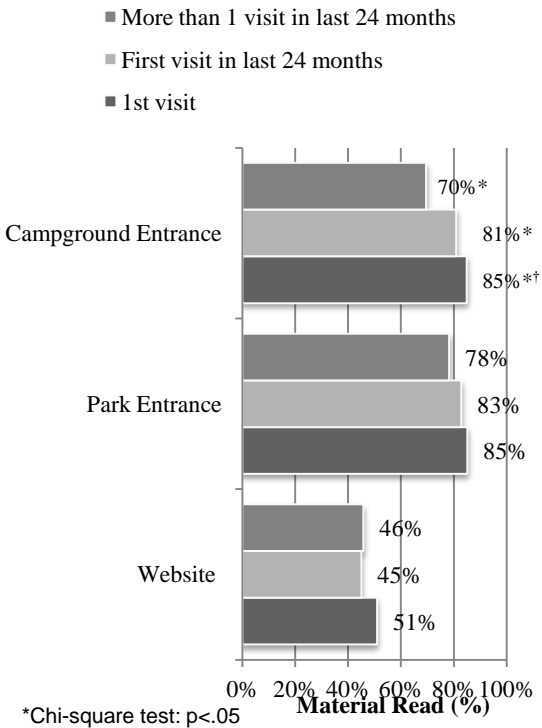


Figure 2. Be Bear Aware Information Read by Number of Prior Visits

Comprehension of Be Bear Aware Information

We tested for understanding of the park’s rules on proper food storage by reading a list of items and asking survey respondents if according to park information sources the item could be kept in a tent overnight (Question 13 Appendix A; Table 9). The list of items was generated directly from the park’s “Be Bear Aware! Food & Odors Attract Bears” yellow plastic sign, which was stapled to every picnic table in the park.

Nearly half (49%) of the campers gave the correct answer of “none of the above.” Over a third of campers (37%) believed it was okay to keep a water bottle in the tent overnight. Of greatest concern to the park would be number of campers responding “yes” to clean dishes, canned drinks, toiletries, and cook stove. These items, if stored in a tent overnight, pose a much greater risk of attracting a bear to the campground and particular tent. Choices that included food – any food in a cooler, uncooked food, snacks, pet food, and pet food bowls were given an affirmative answer by a small fraction (less than 2%) of campers. To better understand these results we conducted additional analysis of the data that identified latent subgroups of campers based on their responses to Question 13.

Table 9. Knowledge of GRTE’s Food Storage Policy¹

Items	Percent Saying “Yes” to Storing in a Tent Overnight		
	Campers	Picnickers	All
None of the above*	48.6%	28.4%	46.4%
Water bottles*	36.9%	64.2%	39.8%
Clean dishes	28.1%	38.8%	29.3%
Canned drinks (unopened)*	23.7%	40.3%	25.4%
Toiletries*	10.9%	20.9%	12.0%
Cook stove	4.7%	3.0%	4.5%
Any food in a cooler	1.8%	1.5%	1.8%
Uncooked food in its original wrapping	1.6%	1.5%	1.6%
Pet food bowls	1.4%	0.0%	1.3%
Snacks	0.9%	3.0%	1.1%
Dry dog food	0.4%	0.0%	0.3%

¹ Total percentages are greater than 100 because visitors could select more than one answer choice.

*Chi-square test: $p < .05$

Picnickers tended to respond differently than campers to the question. Significantly fewer picnickers answered the question correctly and significantly more selected water bottles, canned drinks (unopened), and toiletries as being allowed in the tent overnight. What this suggests is that more visitors to the campgrounds are getting the bear aware message than is true of picnickers. While park officials must decide how much time they devote to education, the fact that picnickers do not receive as much information may not be as critical as the fact that a significant percentage of campers still believe they can keep dishes, canned drinks, and toiletries in their tents overnight. Since the time in the park is much longer for campers than for picnickers, and since items in tents may be left unattended during the day, the risk for bear attraction is much greater in the campground than in the picnic area.

Next we evaluated campers' answers to the food storage question after controlling for where they read, heard or saw Be Bear Aware information. The only source of information that resulted in a significantly higher percentage of campers providing the correct answer was whether or not the camper had seen the sign "Be Bear Aware! Food & Odors Attract Bears" (Figure 3). This result suggests an association between seeing the sign and knowing the park's food storage policy. We also evaluated the food storage question in light of different trip characteristics. We found that knowledge of the park's food storage policy was significantly greater among those campers who were staying in a tent compared to those who were not staying in a tent (Figure 4). Furthermore, the number of visits to GRTE was associated with knowledge on proper food storage. Fewer wrong answers were recorded among those campers who visited the park two or more times in the last 24 months compared to those campers for whom it was their first visit in the last 24 months or their first visit ever to the park (Figure 5).

Since the Be Bear Aware Program had begun two years earlier, the visitors who reported more than one visit to the park, were more likely to have been exposed to the messages more often. This is another indicator that the Be Bear Aware message is being perceived by visitors, and that it may take more than one exposure to correct behavior.

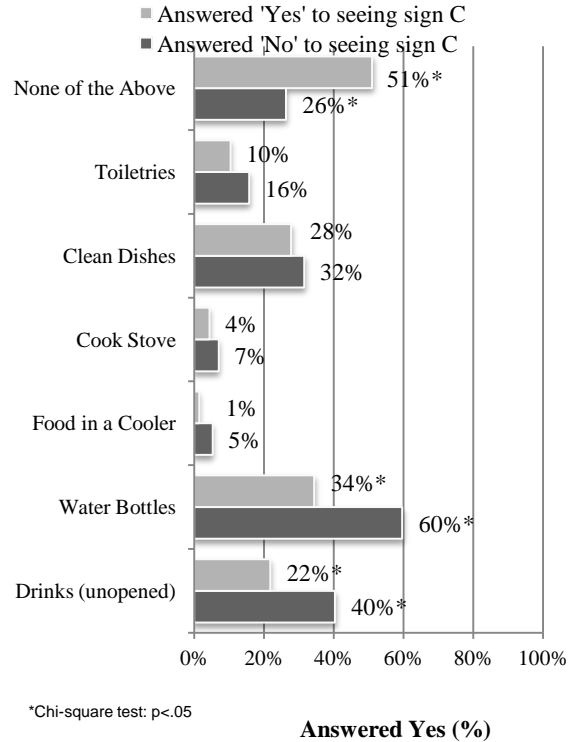


Figure 3. Knowledge of Food Storage Policy by Sign Sighting

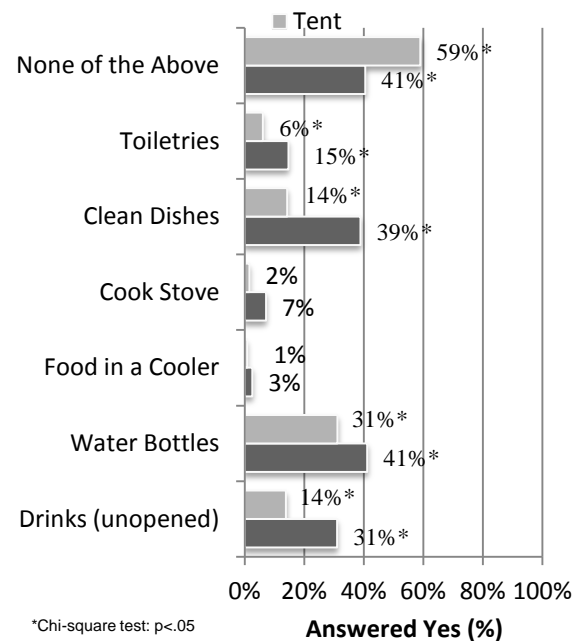


Figure 4. Knowledge of Food Storage Policy by Overnight Accommodation

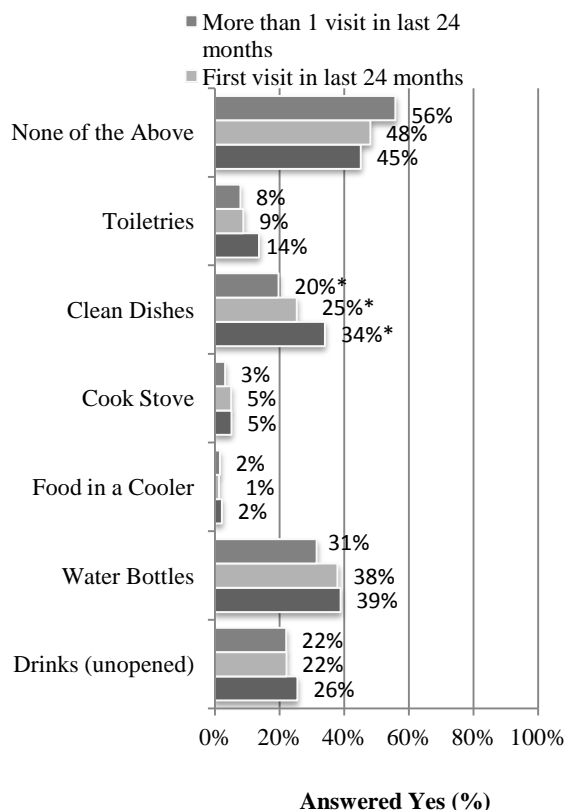


Figure 5. Knowledge of Food Storage Policy by Number of Prior Visits

Visitor Behavior While in Bear Country

To assess visitors' behavior while in bear country we asked a series of questions pertaining to food storage and recreation (Question 14 a-f Appendix A). Survey participants were asked to respond to the questions on a scale from strongly agree to strongly disagree. Table 10 summarizes the results. The percentage of respondents' providing the correct answer was slightly higher for questions that included storage of food or garbage compared to questions on storage of personal products or leaving the car windows open for ventilation. These results suggest that nearly all campers and picnickers were storing food and trash in accordance with the park's policies. However, a slightly lower percentage said they were storing non-food items such as wash tubs, dishes and personal products correctly, with a larger gap on this item between the campers and the picnickers.

Table 10. Food Storage Behavior by percentage

Statement ¹	Campers		Picnickers		All	
	Agree	Disagree	Agree	Disagree	Agree	Disagree
Garbage must be stored in the same manner as food.	100.0	0.0	100.0	0.0	100.0	0.0
I always store my food in a bear box or the car when not in use.	98.7	0.9	95.5	4.5	98.5	1.3
I still need to be concerned about food smells when out on a hike.	98.7	0.9	100.0	0.0	98.9	0.8
Wash tubs, basins & dishes must be stored in the same manner as food.*†	92.2	5.3	83.0	13.9	90.7	6.1
Personal products must be stored in a bear box or the car.	89.4	8.3	89.2	10.8	89.4	8.6
Car windows cannot be left open even an inch for ventilation.	87.6	11.0	87.5	9.4	87.6	10.8

Agree equals the combined results for "strongly agree" and "agree somewhat."
 Disagree equals the combined results for "strongly disagree" and "disagree somewhat."
 Neutral responses are not shown (see Appendix A, Tables 17-22).
¹See Appendix A, questions 40-46 for exact wording of questions.
 *Chi-square test: p<.05
 †Linear-by-linear association test p<.05

Does the Information Transcend the Campground?

To find out if information on how to recreate safely and responsibly while in the park was reaching visitors, we asked a series of questions related to this topic (Questions 21a-f Appendix A). The questions were generated directly from material presented in the park's paper, the *Teewinot*. Campers and picnickers overwhelmingly agreed with the statement that black bears are a threat to humans, bears move around day and night, grizzly bears live in GRTE, and running away from a bear can cause an aggressive response in the bear (Table 11).

Table 11. Knowledge of Recreating Safely While in Bear Country. Numbers are percentages of respondents

Statement ¹	Campers		Picnickers		All	
	Agree	Disagree	Agree	Disagree	Agree	Disagree
Running away from a bear can cause an aggressive response	98.9	0.7	97.0	3.0	98.7	0.9
Bears move around night & day	98.2	1.6	100.0	0.0	98.3	1.5
Grizzly bears live in GRTE	97.2	2.2	96.6	1.7	97.2	2.1
Black bears are a threat to humans [†]	95.9	3.1	100.0	0.0	95.2	2.8
Dropping food or a backpack is not a good strategy when a bear approaches	82.1	15.7	77.5	17.1	81.7	16.0
Bears are unpredictable	81.3	13.4	89.5	3.2	82.2	12.3

Agree equals the combined results for "strongly agree" and "agree somewhat."

Disagree equals the combined results for "strongly disagree" and "disagree somewhat."

Neutral responses are not shown (see Appendix A, Tables 40-46).

¹See Appendix A, Tables 40-46 for exact wording of questions.

[†]Linear-by-linear association test $p < .05$

Two questions for which campers and picnickers did not perform as well included dropping food or a backpack to distract a bear (82.1% for campers and 77.5% for picnickers, agreed that this was not a good idea) and agreeing that bears are unpredictable (81.3% for campers and 89.5% for picnickers). The answers to these two questions suggest that as park visitors move away from the organized sites (picnic grounds and campgrounds) they may rely more on their own beliefs. For nearly 19% of the campers to suggest that they believe that bears are predictable is a cautionary warning for the Be Bear Aware program leaders.

Most Important Bear Safety Information to Visitors

Campers and picnickers indicated that GRTE material, which includes signs, handouts and the *Teewinot*, was the most important source of information in educating them about proper food storage and recreating safely in bear country (Table 12). A significant percentage of the visitors, however, reported that their own experience was the most important source of information. Indeed so

important was "own personal experience" that this category was captured from the open-ended comments for "Of all the information you have received on safety in bear country, which source had the greatest impression?"

Table 12. Most Important Source of Bear Safety Information

Information Source	Campers	Picnickers	All
GRTE material ¹	43.6%	43.3%	43.7%
Verbal ²	27.3%	17.9%	26.3%
Personal experience	14.6%	13.4%	14.4%
Material from other parks	6.0%	12.0%	6.6%
Other ³	8.5%	13.5%	9.0%

¹GRTE material equals the combined results for "Grand Teton website" and "Other Grand Teton material."

²Verbal equals the combined results for "talking with park personnel" and "talking with friends or family members."

³Other equals the combined results for "TV programs", "news" and "other material"

Identification of Camper Subgroups

The last analysis we provide here in the Latent Class Analysis mentioned earlier. Again, this analysis helps to group similar types together (such as those campers who produced more correct answers on the food storage questions) revealed a four-group typology based on campers' responses to survey questions designed to assess their knowledge of the park's policy on food storage. Table 13 summarizes the conditional probabilities of answering "yes" to a series of items presented in the survey question: "According to the park, which of the following can be kept in a tent overnight?" For instance, a camper in Group 3 has a 61% chance of saying it's okay to keep a water bottle in the tent overnight. The last row in Table 13 presents the size of each group.

To assist the reader in understanding the LCA results, we developed the following descriptions and corresponding labels for each group (Table 14). We interpreted items with conditional probabilities of around 0.2 as being sufficiently low that these items were not included in the group descriptions and labels. Nearly half (49%) of the campers interviewed answered the question correctly (the "A+ visitor" group) and 13% indicated water bottles were ok (the "water bottle" group). The "non-food items" group (Group #3) tended to select unopened canned drinks, water bottles and clean dishes as being allowed in a tent overnight and comprised just over a third of campers (35%). Fortunately for the park, only 3% of campers – the "unaware" group – had no idea as to what can be stored in a tent overnight.

Table 13. Latent Class Analysis Results

Items	Conditional probability of answering “yes” to the item being stored in a tent overnight			
	Groups			
	1	2	3	4
None of the above	1.00	0.00	0.00	0.01
Water bottles	0.00	1.00	0.61	0.86
Clean dishes	0.00	0.01	0.74	0.90
Canned drinks (unopened)	0.00	0.19	0.51	0.97
Toiletries	0.00	0.04	0.21	0.98
Cook stove	0.00	0.03	0.08	0.41
Any food in a cooler	0.00	0.04	0.01	0.27
Uncooked food in its original wrapping	0.00	0.00	0.01	0.39
Pet food bowls	0.00	0.02	0.01	0.28
Snacks	0.00	0.00	0.00	0.33
Dry dog food	0.00	0.00	0.00	0.07
Group size	49%	13%	35%	3%

Another way to read this table is to be assured that 62% of those individuals interviewed knew the park rules about food storage, with only minor deviations. However, 38% of the park campers had some significantly different answers on proper food storage (especially water bottles, canned drinks, clean dishes, and toiletries). This suggests that the park has produced an appropriately drawn program to group these somewhat disparate items together.

Table 14. Latent Class Analysis Subgroup Descriptions

LCA Group	Bear Aware Level	Label	Description
Group 1	Strong ↓	A+ visitor	Provided the correct answer to the question – none of the above.
Group 2		Water bottles	Said yes to water bottles.
Group 3		Non-food items	Said yes to non-food items - unopened canned drinks, water bottles, clean dishes.
Group 4	Weak	Unaware	Had very little awareness of the park’s food storage policy.

In our period of questionnaire development, we are reminded how many times survey volunteers mentioned pictures at various sites as drawing them

into reading the material on bears. Perhaps more of these pictures with the signpost (“it’s only a bar of soap,” etc.) could be useful tools for addressing this third of the park campers.

◆ **SUMMARY**

WYSAC collected information on the visibility of Be Bear Aware signs, access to and use of Be Bear Aware information, visitor knowledge of GRTE’s food storage policy and safe recreation while in bear country, and self-reported behavior of visitors while in the park. The purpose of collecting this information was to evaluate the public education and information component of the Be Bear Aware program and inform park managers on the effectiveness of this part of the program.

The materials created for Be Bear Aware were being seen, accessed, and understood by a majority of campers and picnickers visiting the park during the summer of 2010. We did find areas where the park message is not penetrating the visitor experience.

Storage of Non-Food Items

Nearly all campers and picnickers (over 98% combined) indicated they store their food and garbage in a vehicle, a bear box, or the dumpster. The percentage of visitors who said they stored their non-food (but attractive bear items) in the same manner as food was 6 to 10 percentage points lower. Furthermore, we found that about a third (35%) of campers incorrectly selected non-food items (i.e., water bottles, canned drinks, clean dishes) as being allowed in a tent overnight. Fortunately only 3% of campers did not know the park’s food storage policy when asked what can be stored in a tent overnight. A review of items for which *Dear Camper* citations were issued during the summer of 2010 might corroborate this finding. We believe these findings suggest that at most a third of visitors do not know or do not follow the park’s policy regarding storage of non-food items.

Be Bear Aware Beyond the Campground & Picnic Areas

A surprising number of campers and picnickers (16% combined) indicated that dropping food or a backpack was a good strategy for distracting a bear if one should approach. Strategies for what to do should a visitor encounter a bear are clearly laid out in the park’s newspaper, the *Teewinot*.

Dropping food or a backpack is not recommended. Although significantly fewer picnickers said they received Be Bear Aware information at the park entrance than campers (and even fewer read the information), the percentage of each group agreeing with this strategy was the same. The *Teewinot* also clearly states that a bear's behavior cannot be predicted. Yet 13% of campers said they had read enough about bears to think they could predict when a bear would turn aggressive.

Educating Park Service Providers

Although we have little information on this, the answers to open-ended questions suggest that many park visitors get information from sources other than those enumerated in our questionnaire. Especially noted were service providers on boats in both lakes and rivers. This source of information could also be a good way to reach the camper or picnicker who has not yet read the *Teewinot*, or received Be Bear Aware information.

Of course, some people come to the park wanting an experience with a bear. As one woman said in our pre-testing, "I want a bear to come into the campground." With sentiments such as these, GRTE will never get 100% compliance on food storage, but there is room to reach more visitors.

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Appendix A: Be Bear Aware Questionnaire

Grand Teton National Park, 2010 • Be Bear Aware Survey • OMB# 1024-0224 (NPS 10-028)

1 ID CODE -
(copied from screener) (interviewer code)

2 Is this your first visit to Grand Teton National Park?
 Yes (skip to 3)
 No (answer 2a)

2a (If not first visit) How many times have you visited Grand Teton in the last 24 months?
 # of visits

3 On this visit, how long have you been in Grand Teton?
 # of days OR # of hours if less than 1 day

4 How long do you expect to stay?
 # of days OR # of hours if less than 1 day

5 What type of overnight facility are you using?
(Mark all that apply)
 Not applicable Our own tent
 Lodge Camping under the stars
 RV / Van Staying outside the park
 Pop-up Trailer / Tent Haven't decided
 Tent Village Live in the area
 Other / Don't know

6 (If camping) How many people are staying at your campsite, including yourself?
 number of people

7 (If picnicker) How many people are picnicking with you, including yourself?
 number of people

Now we have a few questions about how you store your food and personal items while you are in the park.

8 While you are in the park, do you have any food with you?
 Yes (answer 8a)
 No (skip to 9)
 Don't know / No answer (skip to 9)

9a (If has food) What kind of food do you have with you? (Mark all that apply)
 Drinks
 Snacks
 Foods for meals
 Pet food

9 When you are not eating or preparing a meal, how do you or would you store your food when you are at your campsite or picnic table? ... What about your trash? (Mark all that apply)

Food	Trash
<input type="checkbox"/> In the car	<input type="checkbox"/> In the car
<input type="checkbox"/> On the table / campsite area	<input type="checkbox"/> On the table / campsite area
<input type="checkbox"/> In the food storage lockers (Bear Boxes)	<input type="checkbox"/> In the food storage lockers (Bear Boxes)
<input type="checkbox"/> In the tent	<input type="checkbox"/> In the tent
<input type="checkbox"/> Other (specify) _____	<input type="checkbox"/> Other (specify) _____
<input type="checkbox"/> Don't know / No answer	<input type="checkbox"/> Don't know / No answer

10 How do you or would you store your food when you are not at your campsite or picnic table? ... What about your trash? (Mark all that apply)

Food	Trash
<input type="checkbox"/> In the car	<input type="checkbox"/> In the car
<input type="checkbox"/> On the table / campsite area	<input type="checkbox"/> On the table / campsite area
<input type="checkbox"/> In the food storage lockers (Bear Boxes)	<input type="checkbox"/> In the food storage lockers (Bear Boxes)
<input type="checkbox"/> In the tent	<input type="checkbox"/> In the tent
<input type="checkbox"/> Other (specify) _____	<input type="checkbox"/> Other (specify) _____
<input type="checkbox"/> Don't know / No answer	<input type="checkbox"/> Don't know / No answer

11 (If answered food storage locker to 9 or 10, skip to 13)
 Do you know what the park service's food storage lockers (Bear Boxes) are?
 Yes (answer 12)
 No (skip to 13)
 Don't know / No answer (skip to 13)

12 (If knows about lockers) Where is the closest park food storage locker (Bear Box) to this site? (Do not read answer choices)
 Identifies location
 After some time, identifies location
 Misidentifies location (e.g., identifies a trash container)
 Don't know / No answer

13 Whether you are in a tent or an RV or just picnicking, we want to know what you think the park's policy is on food storage. According to the park, which of the following can be kept in a tent overnight? (Mark as many as affirmed)
 Snacks Any food in a cooler Uncooked food in its original wrapping/packaging
 Dry dog food Cook stove Toiletries
 Canned drinks (unopened) Pet food bowls None of the above
 Water bottles Clean dishes No answer

14 This is the last set of food storage questions. Just tell me whether you strongly agree, agree somewhat, are neutral, disagree somewhat, strongly disagree or don't know for the following statements.

	Strongly Agree	Agree Somewhat	Neutral	Disagree Somewhat	Strongly Disagree	Don't know
a. I always store my food when not in use in a bear resistant container or in the car.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
b. Garbage must be stored in the same manner as food, or placed in bear-resistant trashcans.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
c. Personal products such as soap, deodorant, toothpaste, sunscreen, and bug spray do not have to be stored in bear safety containers or in the car.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
d. Wash tubs, basins, and dishes must be stored in the same manner as food.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
e. When I store food in the car, I can leave the windows cracked one inch or less for ventilation.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
f. When out on a hike, I still need to be concerned about smells from any food I carry.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Now I want to ask you some questions about the park's Be Bear Aware program. Grand Teton National Park has been trying to educate visitors about safe and responsible recreation in bear country. We want to know how much you might know about this program and its message. There are no right or wrong answers; the best answers tell us what you really remember.

15 When planning your trip to the park, did you access the website for Grand Teton?
 Yes, I accessed the Grand Teton website (answer 15a)
 No (skip to 16)
 Don't know / No answer (skip to 16)

15a (If accessed the website) Did you read any of the information on proper food storage on the website?
 Yes Didn't notice it on the site
 No Don't know / No answer

16 Did you receive any printed material when you entered the park regarding safe and responsible recreation in bear country?
 Yes (answer 16a) No, I already had copies of the information (skip to 17)
 No (skip to 17) Don't know / No answer (skip to 17)

Appendix A: Be Bear Aware Questionnaire (Continued)

- 16a.** (If received materials at park entry) Did you read that material?
 Yes, I read all of it I didn't read the parts about bear awareness
 Yes, I read some of it I haven't read any of it
 I haven't gotten around to reading it yet Don't know / No answer
- 17.** Did you receive any printed material when you entered the campground or picnic area regarding safe and responsible recreation in bear country?
 Yes (answer 17a) No, I already had copies of the information (skip to 18)
 No (skip to 18) Don't know / No answer (skip to 18)
- 17a.** (If received materials at campground or picnic area) Did you read that material?
 Yes, I read all of it I didn't read the parts about bear awareness
 Yes, I read some of it I haven't read any of it
 I haven't gotten around to reading it yet Don't know / No answer
- 18.** Did you receive a spoken explanation about the importance of safe and responsible recreation in bear country?
 Yes (answer 18a) No (skip to 19)
 A little (answer 18a) Don't know / No answer (skip to 19)
- 18a.** (If received spoken explanation) Where did you receive that explanation? (Mark all that apply)
 In a campfire program From a campground host/concessionaire on patrol
 At campground registration Other (specify) _____
 From a ranger on patrol Don't know / No answer
 At the visitor center
- 19.** Lots of people have told us that they get information about safety in bear country from a variety of sources. Of all the information you have received on safety in bear country, which one had the greatest impression?
 Didn't get any information Other Grand Teton material (Teesinot newspaper, handouts, signs)
 TV programs Talking with park personnel
 Grand Teton website Talking with friends or family members
 Other website (specify) _____ Other (e.g., books) _____
- 20.** There are many different Bear Aware signs you might have seen on this trip. Not everybody sees every sign, so as I show you a sign, please let me know whether or not you remember seeing this sign on this trip to Grand Teton, and if you have seen it where it was and how many times.

	Don't know	No	Yes	Where?	How many times?
a. Footprint - Be Bear Aware	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="text"/>
b. Warning - BEAR Frequenting Area	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="text"/>
c. Be Bear Aware - Food and Odors Attract Bears	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="text"/>
d. You Can Help Save a Bear	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="text"/>
e. Warning - Trail closed due to Bear activity	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="text"/>
f. Be Bear Aware - Food Storage Required	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>		<input type="text"/>



- 21.** Now I have a few statements about safety in bear country. Please tell me whether you strongly agree, agree somewhat, are neutral, disagree somewhat, or strongly disagree or don't know with the following statements.
- | | Strongly Agree | Agree Somewhat | Neutral | Disagree Somewhat | Strongly Disagree | Don't know |
|---|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|-----------------------|
| a. I have read so much about bears that I think that I am able to predict when a bear will turn aggressive. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| b. Black bears are not a threat to humans. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| c. If a bear approaches a person, a good strategy to distract the bear is dropping food or a backpack. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| d. Grizzly bears live in Grand Teton National Park. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| e. Running away from a bear can cause an aggressive response in the bear. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| f. It is unlikely that a bear will enter this campground or picnic area while people are here. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
| g. Bears only move around at night. | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> | <input type="radio"/> |
- 22.** How many times have you seen a bear roaming freely?
 bear sightings (if zero, skip to 24)
- 23.** How many times have you seen a bear in Grand Teton National Park?
 bear sightings
- 24.** Have you ever had an encounter with a bear, not including seeing a bear from a distance (e.g., the bear walked near or through your campsite, had damaged property while you were asleep or away from the campsite)?
 Yes (answer 24a) No, but someone I know did (answer 24a)
 No (skip to 25) Don't know / No answer (skip to 25)
- 24a.** Could you describe that encounter? For example, where did it happen? How long did it last?

- 24b.** (Probe then record whether experience was more positive or negative) How would you characterize the encounter? For example, were you scared or excited?

- I have a few questions to ask about you, for sampling purposes.*
- 25.** In what year were you born?
 year of birth
- 26.** What is the highest level of education you have completed?
 Some High school
 High school graduate or GED
 Some college or technical school
 Bachelor's degree
 Graduate degree
- 27.** In what state or country do you live?

- 28.** (Do not ask) Respondent's gender:
 Male
 Female
- Thank you so much for your help! Is there anything else you would like to tell us about your visit to Grand Teton?

