

# Does the learning space matter? An evaluation of active learning in a purpose-built technology-rich collaboration studio

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Studies in technology-rich learning environments have reported positive outcomes of active learning when compared to the traditional didactic classroom; others have found no benefits or have found interruption to learning due to the distraction of the technology. Evidence is required to support effective technology spaces that promote professional preparation, engagement and learning transfer. The impact of a technology-enabled collaboration studio on facilitating team-based learning for professional preparation through a case study in biomedical sciences was explored using a mixed method approach. Explicit assessment items as objective measures of student learning outcomes and implicit subjective, self-reported feelings of engagement and readiness for clinical practice is reported. Quantitative results showed an average 11.8% (p < 0.001; 95% CI 6.6-17.0) improvement in the final examination score for those students who had content delivered in the collaborative environment compared to a standard classroom. Qualitative results also support the notion that engagement and learning was enhanced. Investment towards a technology-enabled collaboration studio has shown a contributory effect that improves final grade outcomes through increased engagement, communication, motivation and professionalism for the learner. This research informs guidelines for best practice in active learning environments, particularly in purpose-built high technology learning spaces.

Implications for practice or policy:

- Learning outcomes can be improved by investing in technology-enabled collaboration studios.
- Engagement and a sense of professional practice are enhanced by active learning in a technology-rich learning environment.
- Institutions should invest in technology-enabled active learning spaces.

*Keywords:* active learning, team-based learning, collaboration, technology, mixed method study

# Introduction

In higher education, the broad term of *active learning* encompasses different learning and teaching methods that encourage activities that are interactive and engage the student to promote deep learning skills. Teambased learning (TBL; Michaelsen & Sweet, 2011) is a method of active learning that requires learners to collaborate in a group, usually with additional resources such as online material. To engage students in learning, curriculum design in higher education has been successfully adapted to include a TBL format that accommodates multiple small-group learning opportunities in one large space (Dearnley et al., 2018). The learning theory is derived from the constructivist approach (Hrynchak & Batty, 2012) and promotes active, student-centred learning using relevant problems whilst building teamwork skills. Learning is an active process in which meaning is developed on the basis of experience. In health science, TBL promotes apply critical thinking by themselves with or without a facilitator to solve clinical problems (A. W. Burgess et al., 2012; González-Soltero et al., 2017). TBL has gained popularity in medical and health sciences education because of these benefits (A. Burgess et al., 2014; Haidet et al., 2012) and is critical to testing ideas and applying knowledge.

TBL is predominantly peer-led, and the academic's role is to facilitate learning through comments, questions and feedback. In this way, the students work through case-based clinical scenarios whilst being encouraged to collaborate. This empowers students to learn the necessary skills to work as a team member and to develop communication and critical learning skills (González-Soltero et al., 2017; Michaelsen & Sweet, 2011; Parmelee et al., 2012). A pedagogical example of TBL is the model by Haidet et al. (2012), which includes the following guidelines for successful implementation of TBL: appropriate allocation of



teams, allocation of directed study preparation before class, readiness assurance through assessment quizzes, immediate feedback online and in class, problem-solving through real-life clinical case studies, incentives to complete and continue learning activities and assessment of peer review through group case study presentations.

The increase in TBL, and the reduction in didactic passive teaching, has been shown to have a positive effect on active learning and academic achievement and reduce the need for large numbers of teaching staff (A. Burgess et al., 2014; A. W. Burgess et al., 2012; Norman, 2009). This is particularly true in clinical content delivery in biomedical science, which is achieved through the delivery of authentic problems, which can be demonstrated and solved in laboratory classes, with further exposure to the real clinical environment through work-integrated learning (Donkin & Holmes, 2019).

However, it is not only the teaching delivery that may promote active learning and engage the student (Olasina, 2018) but also the physical learning space in which this happens, whether it is face-to-face, inclass or online (Thomas & Thorpe, 2018). Research in this area is very limited; there is literature describing implementations and data outcome measures (Martinez-Maldonado et al., 2017) and how the structure of learning environments affects the behaviour of learners (Thompson et al., 2013), but there is minimal literature describing the student experience and comparing learning environments. There has been little research into the impact of the physical space in which we learn, particularly with regard to purpose-built technology-rich learning spaces (Brooks & Solheim, 2014; Verdonck et al, 2018; Yeoman & Wilson, 2019), which could further enrich active learning.

Technology-rich learning environments are somewhat novel, and their physical form is often variable, conditional to the institution implementing them. Minimum requirements include student access to hardware (computers, tablets, mobile devices) and software (Internet, learning management systems, e-learning) in a purpose-built space with a flexible furniture arrangement that can accommodate small-group settings within a large class. Previous studies in technology-rich learning environments have reported positive outcomes of active learning when compared to the traditional didactic classroom (Park & Choi, 2014); others have found no benefits (De Witte & Rogge, 2014) or have found interruption to learning due to the distraction of the technology (White et al., 2014).

One reason purpose-built technology spaces are rare is because they require a large investment by the education sector and its staff. Not only is the cost of purchase a consideration but also the training and motivation for staff and students to use the technology. The teaching environment needs to prove its effectiveness compared to current practice and should be flexible for multiple disciplines and interprofessional learning if it is to be considered as an essential learning requirement.

There is a need for evidence that newly designed technology spaces are effective, have a positive impact on engagement, promote learning transfer and inform guidelines for best practice, particularly alongside TBL (River et al. 2016; Salter et al., 2013; Saqr et al., 2018; Smith et al., 2013). As teaching and learning in a technologically advanced purpose-built collaboration studio is relatively new, there is no standard mechanism for evaluating the impact on student outcomes. Assessment and exams are useful evaluation tools for knowledge acquisition and are often tightly linked to explicit learning outcomes that are a valid measure of student performance (Figueroa-Cañas & Sancho-Vinuesa, 2018). However, implicit skills around problem-solving, flexibility, communication, social interactions, time management and development of the "professional" are often not assessed or are disregarded. Interestingly, these are the skills and qualities that professional industry desires as graduate attributes (Michaelsen et al., 2008) and are also developed through TBL (Parmelee et al., 2012). Moreover, the physical space in which we learn these implicit skills and the ways we perceive how the "classroom" delivers implicit objectives can be overlooked.

The purpose of this research was to evaluate the impact of a technology-enabled collaboration studio on facilitating TBL using explicit assessment items as objective measures of student learning outcomes, and implicit subjective, self-reported feelings of engagement and readiness for clinical practice, using a case study in biomedical science. We hypothesised that a purpose-built technology-enabled collaboration studio would improve students' learning, measured by grade outcome and enhance students' engagement and motivation to learn, measured by self-assessment of learning.



# Methods

# **Teaching space**

For the purpose of this study, teaching from 2015 to 2016 was conducted in a *standard classroom*, described in this study as a 20-person tutorial room with individual desktop computers arranged in forward-facing rows. The furniture and hardware were permanently secured and could not be rearranged for face-to-face group interaction. Teaching was didactic with a central lectern at the front of the class, and group interaction was limited due to individual desktop computers (no screen-sharing) and secured furniture configuration.

Teaching from 2017 to 2018 was conducted in a *collaboration studio*, a teaching space for up to 60 students with 10 group workstations, each for 3–6 people. The studio was designed to enhance both online and face-to-face learning simultaneously through a technology-rich environment to facilitate visual and interactive team-based learning activities. Each workstation had access to a desktop touchscreen computer, Wi-Fi for personal device use, Internet access and touchscreen technology linked to a multi-source ultra-wide enabled lectern screen. Students could work within and across teams using the central display monitor that projected onto the lectern screen, configured to a single display or as many as 10 displays to foster a collaborative approach to learning. All students could view and comment on the central display containing each team's activities (Figure 1).



*Figure 1.* (A) Standard classroom: 20-person tutorial room with individual desktop computers; (B) Collaboration studio: 60-person room with multiple group workstations.

# Study design

This was a mixed method study. Firstly, it evaluated student grade scores comparing learning outcomes between the standard teaching classroom and the collaboration studio. Secondly, a customised questionnaire, Student Evaluation of Team Based Learning in a Collaboration Studio, was used to evaluate student perceptions of TBL in a technology-rich collaboration studio after previously completing a subject in a standard teaching classroom. This questionnaire was administered to students in the collaboration studio to reflect on their learning in a standard classroom compared to learning in the collaboration studio. All students in the standard classroom and the collaboration studio were invited to complete learning feedback through the university evaluation survey after completion of the subject.

All participants (N = 105) were undergraduate students at a regional Australian university enrolled in a second-year haematology subject (study of blood disorders) in a biomedical science programme. All students had previously completed prerequisite first-year subjects in a standard teaching classroom. In their second-year haematology subject, students were enrolled in either the same standard teaching classroom (n = 44) in 2015 to 2016 or the collaboration studio (n = 61) from 2017 to 2018.

#### Content of learning and summative assessment

Students in either the standard teaching classroom or the collaboration studio received the same learning content. The learning curriculum was aligned to graduate attributes specifically designed for the programme and linked directly to assessment. The curriculum was designed to be learning-centred for students, standards-based for the profession, constructively aligned to assessment and career and future focused. The



curriculum content comprised clinical case-based modules and e-learning lessons in haematology that had previously been peer reviewed and published (Donkin & Askew, 2017). The same academic staff provided instruction in both the standard teaching classroom and the collaboration studio, and the assessment items (detailed below) remained the same. The curriculum for all students was based on a constructivist approach to learning that was active and student centred (Hrynchak & Batty, 2012) and incorporated an adapted TBL model (Michaelsen & Sweet, 2011). Specifically, students received directed study preparation before class (chapter textbook readings, lecture content and learning objectives), readiness assurance through formative assessment quizzes, immediate feedback online and in class (e-learning modules and simulated clinical case studies) and assessment of individual (case study examination) and peer review through group case study presentations.

The subject ran for 14 weeks in a semester and consisted of three summative assessments: (1) group oral presentation of an unknown haematology disorder, (2) individual practical case study examination and (3) individual multiple-choice and a short-answer clinical case study examination. Students also received formative feedback through quizzes, e-learning modules and simulated clinical case studies. Assessments were marked independently by the same two academic staff, and grades were ratified by a third independent moderator, regardless of teaching space or year the subject commenced. Assessors were not blind to the teaching space allocation as only one teaching space was offered each year the subject ran. Students were awarded a group mark for Assessment 1 and individual marks for Assessments 2 and 3 by the assessors. Students provided formative oral and written peer assessment for group work and were allocated individual marks (5%) for participation in a question-and answer-forum for the group oral presentation. The final marks were calculated for each student and used as a measure of learning outcome.

All students had completed one or more undergraduate first-year subjects that utilised a standard classroom (20-person tutorial room with individual desktop computers) before enrolling in the second-year subject in either the standard classroom or the collaboration studio. After 9 weeks, students in the collaboration studio were invited to complete the Student Evaluation of Team Based Learning in a Collaboration Studio questionnaire to provide feedback through self-reflection of their learning experiences comparing a standard classroom to the collaboration studio. At completion of the subject (Week 14), all students enrolled in a standard classroom or collaboration studio were invited to provide feedback on their learning experience (haematology content, timing of feedback, assessment, teacher rating) through the university evaluation survey.

# Development of the student questionnaire

We adapted the Student Evaluation of Team Based Learning in a Collaboration Studio questionnaire from a validated questionnaire designed by Thompson and colleagues (2009). The questionnaire was modified to evaluate student perceptions of TBL in a collaboration studio and reviewed by a panel of four higher education experts. The questionnaire consisted of a 39-item instrument that used a Likert scale to capture attitudes and experiences within the collaboration studio while students completed problem-based activities in a TBL format. The questionnaire covered five themes: student experience of collaborating in a team environment; motivation to learn; importance of knowledge acquisition; inhibition of motivation to learn; and student perception of peer knowledge, communication and teamwork skills. Closed questions were answered on a simple three-level Likert scale (*agree, disagree*, or *unsure*), and an option for "other" openended responses was also provided. The questionnaire was paper-based with no incentive to promote participation; however; it was administered when students were required to attend a face-to-face learning assessment session. We were not present when the questionnaire was obtained from the University of the Sunshine Coast Human Research Ethics Committee, A/17/934 & A/18/1053, and informed consent for participation was obtained from the student participants.

#### Data analysis

Quantitative data and frequency analytics were analysed using SPSS version 25. Main outcomes were approximately normally distributed with homogenous variances and compared with independent sample t tests. Chi-squared tests of independence were used for cohort comparisons. Qualitative respondent answers were analysed to identify a theme or keyword that was then used in a coding scheme (Graneheim &



Lundman, 2004). We independently coded each comment for a major theme. The interrater agreement was assessed with Cohen's kappa, and discrepancies were discussed and resolved for final analysis.

To adequately detect a 10% difference in grade outcomes between student learning in a standard teaching space and that in the collaboration studio with statistical power 80%, alpha = 0.05 and assuming a standard deviation of 12 points, a sample size of at least 23 students per group was required (Brant, 2016).

# Results

All second-year undergraduate students (105) consented to participate in the study. There were 44 students enrolled in the standard teaching classroom and 61 students in the collaboration studio. The students were predominantly female and over the age of 20, with slightly more males enrolled in the collaboration studio; however, these differences were not statistically significant (Table 1).

To exclude any bias between students enrolled in either of the two learning environments, grade point averages were calculated from the first-year foundation subject before commencing second year. The average mark for students who enrolled in the standard teaching classroom was 74% (SD  $\pm$  12), and the average mark for students enrolled in the collaboration studio was 77% (SD  $\pm$  10), this was not statistically different (p = 0.184).

# Table 1 Demographic characteristics

	Standard teaching classroom	Collaboration studio	
	n (%)	n (%)	Sig.
Gender			0.311
Female	35 (79.5)	43 (70.5)	
Male	9 (20.5)	18 (29.5)	
Age			0.788
< 20	16 (36)	24 (39)	
>20	28 (64)	37 (61)	
Total	44 (100)	61 (100)	105

# Quantitative assessment

Overall, students in the collaboration studio scored on average 5.2% higher than students in the standard classroom (p = 0.012; 95% confidence interval for the difference 1.1–9.3). However, there was some variation across individual tasks. The first task was the group presentation, and students in the collaboration studio performed worse on average by 6.3% (p = 0.017; 95% confidence interval for the difference 1.1–11.4); this is explored further in the Discussion future directions and limitations section. Although students in the collaboration studio achieved higher scores in Task 2 (individual practical case study examination), there was no statistical difference. However, there was a statistical difference for students in the collaboration studio performing on average 11.8% higher on the final examination (p < 0.001; 95% confidence interval for the difference 6.6–17.0). Results by task and total grade are presented in Figure 2.





*Figure 2*. Results presented by task assessment and total grade in a standard teaching classroom (2016 to 2017) versus the collaboration studio (2017 to 2018)

#### Student questionnaire responses

All participants (61; 100%) in the collaboration studio voluntarily completed the paper-based closed item Student Evaluation of Team Based Learning in a Collaboration Studio questionnaire regarding their experience in the collaboration studio and TBL. For most students (77%), it was their first time enrolled in a subject that was taught in the collaboration studio; some students (23%) had previous exposure through enrolment in an elective subject. All students (100%) had previously completed prerequisite first-year subjects in standard teaching classrooms for comparison. The majority of students (97%) responded that they participated in TBL and the blended learning activities in the collaboration studio and received appropriate feedback. The motivation to learn was highest in the themes of improving knowledge (100%), high-quality teaching (93%) and application to the workforce (92%). Approximately two thirds of students (63%) stated that working as a team and the flexibility and convenience of online learning motivated them to learn, while 78% of students responded the use of modern technology was a motivator to learn. Motivation to learn was linked directly to what they perceived was the practical value of the knowledge. Almost all students (98%) believed what they had learnt would be relevant in the future, and 95% believed it would also prepare them for the clinical workforce. Outside commitments was the greatest reason students gave as an explanation as to why their learning was inhibited, with 57% of students citing family, current work or social commitments inhibiting learning outcomes. Approximately 3% of students responded that the technology would inhibit learning, and 12% stated that working in a group would be inhibitory to learning. Students overwhelmingly reported that they believed their peers in their team were knowledgeable (98%), enthusiastic to learn (93%), reliable (92%) and well prepared (90%). A complete list of the qualitative closed item student questionnaire is reported in Figure 3.



					Perce	entage o	of Stude	nt Respo	onses			
		0%	10%	20%	30%	40%	50%	60%	70%	80%	90%	100%
	STUDENT EXPERIENCE OF COLLABORATING IN A TEAM ENVIRONMENT											
	Q1 First time enrolled in the collaboration studio										7	7%
	Q2 At least once I completed TBL in the collaboration studio										9	7%
	Q3 I received feedback from the facilitator in the collaboration room										9	7%
	Q4 I completed an eLearning lesson in the collaboration studio										8	3%
	Q5 Before coming to the collaboration studio I prepared for the activities										8	3%
	Q6 In the collaboration studioI participated in TBL most of the time										9	3%
Q7 Feedback was provided and discussed during TBL most of the time											8	9%
Q8 I feel more engaged to learn in TBL compared to a standard teaching space											8	4%
	Q9 I achieve better learning outcomes when I work as an individual										6	7%
	MOTIVATION TO LEARN											
	Q10 Excellent peer or staff role models										8	5%
	Q11 Application to the workforce										9	2%
	Q12 Interesting content		-								8	2%
0	Q13 Improving knowledge										10	0%
tudic	Q14 Fun and engaging atmosphere										8	2%
on St	Q15 Social aspects, working as a team										6	3%
ratio	Q16 High quality teaching										9	3%
llabc	Q17 Achieving high grades										8	3%
am Based Learning in a Co	Q18 Flexibility and convenience of blended learning										6	3%
	Q19 Modern technology										7	3%
	Q20 Teaching space (collaboration studio)										7	7%
	IMPORTANCE OF KNOWLEDGE ACQUISITION											
	Q21 My knowledge can be applied across subjects	1									9	5%
	Q22 I have insight into work/research in this field										9	5%
of Te	Q23 I could apply my knowledge now in the workforce										7.	5%
ion e	Q24 This subject is relevant to my future profession										8	5%
aluat	Q25 I believe my knowledge will be relevant in future years from now	10									9	8%
it Evä	Q26 This subject will prepare me to be a good Technician/Scientist										9.	5%
Iden	INHIBITION OF MOTIVATION TO LEARN											
Sti	027 Outside commitments (e.g. family, work, social)										5	7%
	O28 Fase of use of technology											3%
	O29 Working as a group										1	2%
	O30 Disinterested/engagement in subject											2%
	Q31 Teaching/learning style											2%
	O32 No goals/relevance of course											2%
	STUDENT PERCEPTION OF PEER KNOWLEDGE AND TEAM WORK SKILLS											220
	O33 My pages are knowledgeable	5									0	2%
	Q34 My poers will help mo in class	9										20/
	Q34 My peers will help the in class	Ξ.									9.	70/
	Q35 wy peers die menuly Q26 My page are anthusisetie to learn	5									9	20/
	Qpo ivity prets are entituoidstic to learn										9.	0.02
	Qor wy peers are well prepared										9	3.04
	Q38 My peers are reliable										9	170
	Q39 My peers are approachable										9.	0%
	■ Disagree	∎ Un	sure 🔳	Agree								

*Figure 3.* Student Evaluation of Team Based Learning in a Collaboration Studio questionnaire and student results reported by percentage

# Student experience of the collaboration studio

Two thirds (40 out of 61) of the participants completed the open-ended questionnaire and provided comments about their perception of the collaboration studio in comparison with a standard classroom for



learning. Respondent answers were analysed to identify a theme or keyword that was used in a coding scheme (Graneheim & Lundman, 2004). Most comments were a single sentence or sentence fragment, and five key themes were identified: use of technology, group work experience, professional experience, room environment and teacher preference. The interrater agreement was moderate (Cohen's kappa = 0.75) and discrepancies were resolved by discussion.

#### Theme 1: Use of technology in the collaboration studio

Most of the comments referred to the technology positively in the collaboration studio with 30% of students responding that the technology in the room was useful and enjoyable for the learner. Typical responses included, "access to a central shared PC has helped with material" and "having the technology allowed for easier viewing of [virtual] blood films" and "compared to a regular classroom the technology environment is more equipped for learning". A small percentage of respondents (7.5%) felt the technology created problems or wasted time, for example, "the technology can be confusing, and time was wasted trying to figure out the technology".

#### Theme 2: Group work experience in the collaboration studio

Almost a quarter of the respondents (22.5%) felt the collaboration studio was good for group work and/or improved the group work experience:

Collaboration studio provides a more interactive learning style that makes it easier to learn individually and within a group.

More informative being able to work in small groups and answer questions together on the computer at the desk, it doesn't isolate anyone.

Definitely prefered working in groups for the collaboration studio than in a regular class, more interactive.

Learning [in the collaboration studio] helped us learn in a group and engage with the class in constructive conversations.

However, 7.5% commented that they did not like group work irrespective of context: "on assessment I prefer to work alone".

#### Theme 3: Professional experience

A total of 15% of students commented that the collaboration studio felt professional or like work experience and that they had professional role models applying a team approach to learning:

Feels more professional [compared to standard classroom], we had a different type of learning as it is applying technology for work related scenarios. We had a positive interaction with real life examples, like in the profession.

#### Theme 4: Room environment

The environment of the room was described by students (11.5%) in the physical context and the feelings the room evoked. Students commented on the room temperature, space, size and furniture choice:

I can actually see the board. Bigger collaboration room made it easier to concentrate. Stools and standing [in the collaboration room] engages more, sitting is more class like formal.

Students' emotional comments included:

I would like to spend more time in the colaboraton room, it is more exciting and increases motivation.

It's a good, new & exciting experience for learning, it would be good to see more of these rooms across campus. Allows for more peer/teacher feedback.

#### *Theme 5: Teacher preference*

The remaining comments (6%) included remarks about liking the teaching staff in the collaboration studio:



I think teaching staff are excellent. I had more attention from tutors [in the collaboration studio] it helped me develop new knowledge. The tutor confirms student understanding regularly throughout the class.

#### Student experience of the subject

In total, 15 out of 44 (34%) of participants in the standard teaching classroom and 17 out of 61 (28%) of participants in the collaboration studio provided general feedback about the subject through the university evaluation survey. Due to the low response rate and statistical validity, general feedback on the subject is not reported in this paper.

# **Discussion, future directions and limitations**

This study evaluated the impact of a technology-enabled collaboration studio on facilitating TBL using a mixed method approach of quantitative and qualitative data through assessment and a customised questionnaire. The study is unique as it captured both explicit assessment items as objective measures of student learning outcomes, and implicit subjective, self-reported feelings of engagement and readiness for clinical practice, using a case study in biomedical science.

While it was anticipated that a TBL model would benefit explicit student outcomes, it was an unanticipated finding that the implicit outcomes of engagement and a sense of professionalism positively developed in the collaboration studio. Learning tools that provide an interactive team environment, whether that is online or face-to-face, may provide better access to learning material, but this raises the question: does the learning space really matter?

#### Purpose-built collaborative learning space

There is a growing interest in technology-built learning spaces in higher education to provide a platform to encourage TBL and learning through collaboration (Van Horne et al., 2014). Previous studies have focused on the use of technologies (Ellis, 2016) and explicit student outcomes (Brooks & Solheim, 2014), albeit few have reported the student experience and behaviour in a collaborative environment (Brooks, 2012; Verdonck et al., 2018). Investment in creating learning spaces with technology-rich facilities is high, and evaluation of these learning spaces is critical if approaches to learning and teaching are focused on active learning (Cleveland & Fisher, 2014).

In this study, learning occurred simultaneously in a physical and virtual space in real time in a collaborative face-to-face or online environment. This enabled students to actively participate in TBL in small groups (3-6 people) and discuss real patient case scenarios using simulated pathology techniques, virtual slides and e-learning modules (Donkin & Askew, 2017). Results from our study suggest the learning space can impact engagement, with the majority of students (77%) responding that the collaboration studio motivated them to learn. The collaboration studio provided activities with an incentive structure to maximize student collaboration and improve grades both overall and for individual assessment items. The purpose-built collaborative space shifted the notion of learning transfer from didactic teaching to peer collaboration. The designed collaborative space of multiple desks in one large room promoted positive interdependence between and within teams, which was reported in the student questionnaire survey. The combination of digital technology and appropriate space supported simultaneous online and face-to-face learning both within and across teams. This configuration afforded easily accessible sharing of knowledge through a multi-source enabled lectern screen linked to the group workstations, which promoted peer engagement and reflection. Learning was dependent on cognitive co-construction, shared knowledge and reduced cognitive load, which, overall, improves self-efficacy and performance (Tolsgaard et al., 2016). Results from this study suggest future directions in active learning should be designed with the learning space in mind and in consideration of how the perceived environment can improve cognitive and non-cognitive learning.



# Student experience of professionalism

An incidental finding from this study was the development of the professional learner. It is known that collaborative or team-based learning improves communication skills (Zgheib et al., 2016), but it appears that studying collegially on real-life clinical case studies also has benefits in developing graduate attributes in the biomedical science profession. Students in this study commented that working in the collaboration studio "felt more professional" and provided "professional role modelling". Having a safe environment to discuss a virtual patient in a team and work through a clinical case develop skills in communication, professional enquiry, critical thinking and motivation without the potential stress and cognitive demands of working with a real patient in a clinical setting (Hege et al., 2018). It is plausible that the "space" in which we learn significantly affects our emotional and engaging responses (Kayumova & Tippins, 2016) and shifts the notion of learning from the concept of student to future graduate.

#### Teamwork

As discussed by Haidet et al. (2012), one of the core designs of TBL is team formation with equal allocation of resources (including student attributes). However, students rarely allocate themselves across groups and diversify their team if allowed to self-select (Farland et al., 2013). In practice, as a graduate in a working profession, allocation of a team is rarely by choice, and the necessary skills to work in a group need to be developed and acquired. Therefore, undergraduate students should be exposed to peers with different backgrounds and experiences to develop their team and communication skills and prepare them for their future professional organisation.

In this study, there were differences in Task 1 team selection (NB. content was identical). In a standard teaching classroom, there are challenges to working within a team due to the physical nature of the room (didactic layout) and the fixed furniture arrangement. As a consequence, students self-selected their teams with friends and who they liked to sit with in a didactic layout for Task 1. Social constructs, such as being friends or having a familiar or similar interest, influenced team selection. Developing the social skills of working together was likely more rapid for students in the standard teaching classroom compared to student teams in the collaboration studio who were purposefully chosen by the instructor.

In the collaboration studio, the instructor allocated students to a team for the entire semester. Purposeful allocation with the intent to evenly distribute students based on gender (females to males), age (mature or school leaver) and academic distribution (grade point average) was considered, so that no individual group had more weighting in group dynamic than another. The majority of the students in the collaboration studio believed the peers in their group were knowledgeable (98%) and enthusiastic to learn (93%). However, there was a small percentage who were unsure or believed their peers were neither reliable (8%) nor approachable (5%). Student comments that reflected this included: "the collaborative classroom was wonderful, the assignment of the group was not" and "I didn't like the fact that I was placed in a group and I couldn't choose who I wanted to work with". Early assessment of instructor-selected teams may impact negatively on students' scores if teamwork and communication skills have not had time to develop or resistance to participation or poor motivation to learn influence the group dynamic (Lai, Lin, & Yueh, 2018). Peer versus instructor team selection is the probable contributing variable that influenced performance in Task 1 for students in the collaboration studio, not necessarily the learning space itself. This research emphasises that when instructors implement team formation, it is imperative to communicate to students the reasons they were assigned to a team, the pedagogical evidence of TBL and the importance of promoting a positive and inclusive team atmosphere.

#### Limitations

Research suggests that at least 40 hours of teamwork are required to promote team formation, productivity and peer learning (Farland et al., 2013; Michaelsen et al., 2008). In our study, teamwork was required to learn and use the technology in the collaboration studio along with developing team and social skills to constructively work together. A limitation of this study is the time students had in-class to develop team skills before Task 1 was assessed (10 hours), which may have impacted their learning and was reflected in grade outcomes. However, after working together for more than 10 hours, learning significantly improved, evident from improved grades. We believe the collaborative learning space affords better social constructs; however, social constructs take time to develop. This is likely why there is improvement with grades with



time (>10 hours) as the use of space, technology and social constructs are able to fully develop. This does not appear to occur in a standard classroom. Students' grades do not improve in a standard classroom even though they have the same technology and learning content as students in the collaboration studio. The space in which we learn does appear to matter.

A small number of students (n = 14) had previous exposure to learning in the collaborative studio, and this may have influenced their perception of the learning space and motivation to learn. Perhaps, the professional atmosphere of learning in a room called the collaboration studio could have influenced learning behaviours and the ideology of professional practice. However, it is important to report that not all students liked being in the collaboration studio and working in a team environment; and this may influence engagement in the subject and student outcomes. Most students responded that the social aspects of working in a team (63%) and modern technology (78%) provided a positive experience, whereas for a minority of students, this was a negative experience. Although benefits of group work include longer student retention of information and meaningful learning outcomes (Fung & Howe, 2012; Joo & Dennen, 2017), there is a small proportion of students for whom there are adverse learning outcomes due to poor effort and little contribution as well as a preference for individual learning (Piezon & Ferree, 2008). Poor effort and contribution may be linked to motivation to learn, with 57% of students in the study citing family, work or social commitments that may inhibit their learning throughout the semester.

The merging of technology and the environment may have influenced the outcomes from the collaboration studio. If it were possible to separate the technology from the furnishings, it might be possible to investigate how each contributed to the results. This may be an opportunity to explore in future research. However, the whole may be more than the sum of the parts, and disentangling contributing factors may not be so simple. A previous study examined one aspect of the technology (e-learning module) versus in-class lessons (Donkin & Askew, 2017). The study reported an increase in mean summative assessment scores and final grade for students who completed the e-learning module. For the cohort, interactive e-learning modules (technology) improved grade outcomes compared to an in-class didactic lesson. However, the result was dependent on motivation and engagement of the student to voluntarily participate and use the technology. One could argue that highly motivated and engaged students would likely succeed in any environment whether it involved technology, different furnishings or a collaborative environment.

In the current study, it was important to report the student experience, so they could provide insight into their experience with the technology – whether that be in the collaboration studio or a traditional classroom – as the learning content and assessment were identical. It would have been interesting if the response rate from the standard classroom students was higher to report findings from a control cohort. Due to the low response rate and statistical validity, general feedback on the subject from the standard classroom was not reported in this paper. Instead, inference of student perception comparing a standard classroom experience to the collaboration studio was reported.

#### **Conclusions and implications**

In summary, the results from this study suggest that the physical space in which we learn does have an effect on learning. A technology-rich collaborative space can improve explicit learning outcomes through student assessment grades but also assists with the development of implicit outcomes such as engagement, communication, motivation and professionalism.

The reasonable conclusion of this research is that the learning space does matter especially when learning is informed by best practice in active learning (purposeful team formation, adequate instruction for use of technology and a constructivist approach to teaching through TBL). Small-group and task-focused activities of TBL provide student-centred learning; however; additional support through a technology-enabled learning space encourages further group facilitation and a sense of professional relevance. A purpose-built technology-enabled collaborative environment can promote motivation to learn and improve grade outcomes compared to a traditional standard classroom. This research informs guidelines for best practice in these spaces using a valid and reliable instrument for future research to assess and evaluate active learning in purpose-built technology-rich learning spaces. Particularly, the questionnaire evaluates implicit student outcomes in how the learning space enriches TBL and the benefits of investment in a technology-enabled collaboration studio. Although this instrument was specific for the collaboration studio and applied



to a biomedical science programme, further research is needed to assess if this approach and the use of a collaborative studio are effective in other subjects and disciplines.

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