Characteristics of "Success" among Academic Librarians

John N. Olsgaard

This study examines selected characteristics of U.S. academic librarians listed in Who's Who in Library and Information Services. Through use of a systematic sample of entries, a composite profile of attributes of successful academic librarians was delineated. Among the results that were tabulated in this study were: men had a greater chance of being deemed successful in the profession; approximately a third of the academic entries had advanced degrees in addition to the M.L.S.; and successful academic librarians tended to work in ARL-member institutions. A discussion of the problem of determining "success" for academic librarians and recommendations for further research are also given.



n his book about the Mercury space program, writer Tom Wolfe attempted to define the factors that led to the selection

of the successful astronauts. Unable to adequately describe these factors, he decided that the successful astronauts had "the right stuff"; they had whatever it took to succeed. In a similar way, one of the more difficult problems in the field of academic librarianship is the measurement of what constitutes "success" in the profession. What makes the successful librarian different from the unsuccessful librarian? What may initially seem to be merely a speculative question becomes more important when one is serving on a tenure committee or completing a performance evaluation. It is at the time that one is evaluating the success of another individual that the question becomes especially pragmatic. The purpose of this study is to conduct a preliminary investigation into the characteristics of success among academic librarians.

Unlike the business community, where success can be measured in terms of wealth, the nonprofit sector, including librarianship, must develop other measures of achievement. Logically there are two methods of determining whether a li-

brarian has been successful. The first is to set up a theoretical model of what constitutes success, and then to compare individuals against that ideal state. The second method of determining success is to gather together a group of those individuals thought to be successful and determine what attributes they have in common. This study will share the characteristics of both methods.

In 1982 the American Library Association published a biographical directory entitled Who's Who in Library and Information Services, which listed some twelve thousand of the more successful contributors to the field of library and information science in the United States and Canada. Success was judged by the editors of Who's Who on the basis of a comparison of individuals against a theoretical model composed of the following guidelines:

1. Evidence of active participation in professional, educational, or service organizations.

- 2. A record of activity in support of libraries and information services.
- Substantial experience as a practitioner or educator.
- Contributions to the professional literature.
 - 5. Receipt of awards or honors from

John N. Olsgaard is a doctoral candidate at the Graduate School of Library and Information Science, University of Illinois at Urbana-Champaign.

professional or educational organizations.²

Assuming that Who's Who does provide the best available estimate of what constitutes success in the profession, it can be further presumed that certain attributes of those included in the listing can be measured and calculated. Who's Who was used in much this same manner to examine the characteristics of ARL directors in an article by Ronald Dale Karr.3 This study will measure selected personal characteristics of U.S. academic librarians listed in Who's Who in all types of academic institutions and job positions. A product of this examination of the "successful" is to explore the possible direction the profession is moving in several educational and employment areas.

METHOD

Data for this study were collected by using a systematic sample of the entries in Who's Who (in this case k = 31). The sample size needed to validate a bound on the error of .05 was delineated by use of a proportional allocation model where, through use of a pre-sample, the proportion of academic listings to nonacademic listings was estimated at .4 to .6, respectively (see appendix A). The intent of the above formulation was to draw a valid sample of a subset (i.e., academic librarians) from the population (i.e., all listings in Who's Who) within statistically controlled bounds. In this case the sample size needed to validate the survey was 373. The number of entries collected totaled 382. The general composition of the sample is given in table 1. The following rules were implemented to standardize entries and to make the results compatible with previous research.4

1. To determine the sex of an entry, an analysis of first names was undertaken in conjunction with the following rules: (a) first names that could be of either gender or that were not recognizable as being attributable to either gender were listed as indeterminable; and (b) first names of entries represented only by initials were

listed as indeterminable.

Age was calculated using 1980 as a base year.

- 3. The data entry for a college or for a university was taken directly from the institutional name.
- 4. In the context of this study, the job designation of administrator includes the job titles of director, dean, and associate or assistant dean of an academic library. Administrative titles of departmental libraries were listed as departmental job positions.

TABLE 1
COMPOSITION OF WHO'S WHO SAMPLE

Туре	N =	% =	
Academic	148	39	
Special	87	23	
Special Public	49	13	
School	24	6	
Library school faculty	17	4	
Retired	7	2	
Non-U.S.	23	6	
Other	27	_ 7	
Total	382	100	

Geographic location was entered by grouping states into the following regions: (a) Northeast-Connecticut, Delaware, District of Columbia, Maine, Maryland, Massachusetts, New Hampshire, New Jersey, New York, Pennsylvania, Rhode Island, Vermont; (b) Southeast-Alabama, Florida, Georgia, Kentucky, North Carolina, South Carolina, Tennes-Virginia, West Virginia; Midwest-Illinois, Indiana, Iowa, Kansas, Michigan, Minnesota, Missouri, Nebraska, North Dakota, Ohio, South Dakota, Wisconsin; (d) Southwest-Arizona, Arkansas, Louisiana, Mississippi, New Mexico, Oklahoma, Texas; (e) West-Alaska, California, Colorado, Hawaii, Idaho, Montana, Nevada, Oregon, Utah, Washington, Wyoming.

6. For purposes of this study, a publication was defined as a titled print article or monograph. Editorships and nonprint

projects were not included.

The data collected are presented within four general headings: I. Demographic Characteristics; II. Educational Degree Obtainment Characteristics; III. Employment Characteristics; and IV. Publication Characteristics.

TABLE 2	
GENDER OF ACADEMIC LISTINGS BY REC	ION

Women (Percent)	Men (Percent)	N =	d =*	N-d=
43.2	56.8	40	3	37
		24	1	23
		30	0	30
		14	1	13
44.2	55.6	40	4	36
50.4	49.6	148	9	139
	(Percent) 43.2 52.2 66.7 46.2 44.2 50.4	(Percent) (Percent) 43.2 56.8 52.2 47.8 66.7 33.3 46.2 53.8 44.2 55.6	(Percent) (Percent) N = 43.2 56.8 40 52.2 47.8 24 66.7 33.3 30 46.2 53.8 14 44.2 55.6 40 50.4 49.6 148	(Percent) (Percent) N = d = * 43.2 56.8 40 3 52.2 47.8 24 1 66.7 33.3 30 0 46.2 53.8 14 1 44.2 55.6 40 4 50.4 49.6 148 9

*d is the number of entries for which data could not be determined.

†Represents the percentage of all U.S. academic librarians. Association of College and Research Libraries, Salary Structures in Higher Education for the Academic Year 1975–1976 (Chicago: American Library Assn., 1976), p.6–12.

I. DEMOGRAPHIC CHARACTERISTICS OF ACADEMIC ENTRIES

The analysis of demographic characteristics of the academic library listings from Who's Who followed a three-level design. The first level of consideration was to determine the proportion of academic entries that were female or male (see table 2). Although the sample national proportions were roughly of equivalent size, the percentage of female listings was ten percentage points below their representative national proportion of the population. However, it should be noted that the difference between the proportions given from the Who's Who listings and the proportions of the population was only marginally statistically significant (chi-sq. = 2.86, $0.10 \ge 2.71$, d.f. = 1). That is, one can be 90 percent sure that the difference between the sample proportion and the population proportion was not caused by a chance distribution.

The second level of consideration was to determine the geographic location of academic listings in *Who's Who*. The results of this examination are presented in table 3. Every region of the U.S. was slightly underrepresented in comparison to their proportion of the population, with the exception of the West region. For example, while 27 percent of the sampled listings in *Who's Who* resided in the Northeast, 31.3 percent of all academic librarians in the U.S. are in the Northeast region. This small difference between the geographic location of the *Who's Who* listings and the geographic location of the population of

TABLE 3
GEOGRAPHIC DISTRIBUTION
OF ACADEMIC ENTRIES

Region	N =	Who's Who Listings (in Percent)	Population Regional Average* (in Percent)
Northeast	40	27.0	31.3
Southeast	24	16.2	17.3
Midwest	30	20.3	24.7
Southwest	14	9.5	11.1
West	40	27.0	15.6
Total	148	100.0	100.0

*Represents percentages of all U.S. academic librarians. Data derived from U.S. Department of Health, Education and Welfare. National Center for Education Statistics, Library Statistics of Colleges and Universities, Fall 1975: Institutional Data (Washington, D.C.: Govt. Print. Off., 1977), p.221–78.

academic librarians was statistically insignificant (chi-sq. = 5.89, $0.05 \ge 9.49$, d.f. = 4). For general purposes this would indicate that the *Who's Who* listings of academic librarians, and by implication the sample drawn from it, are representative of the general population of academic librarians in the case of geographic location.

The third level of analysis examined the age of academic listings in *Who's Who*. The average age of all academic listings was $43.9 \, (N=131)$. However, the average age for men was $45.6 \, (N=69)$ and for women was $42.0 \, (N=62)$. A histogram of the class frequency distributions in age is given in figure 1. This analysis demonstrates that a high proportion of the women academic librarians were in their thirties (48 percent), whereas only 28 percent of the men were in the same class frequency. Although the above distribution

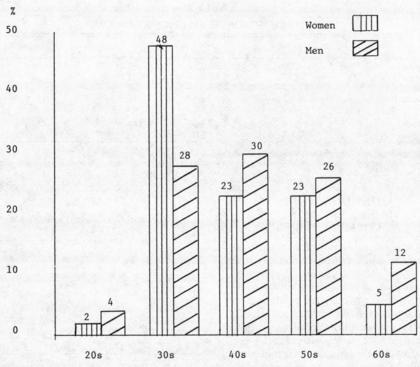


FIGURE 1
Frequency Histogram of Academic Entries by Age and Gender

may be arithmetically important, it does not demonstrate strictly statistically significant results (chi-sq. = 7.29, $0.20 \ge 5.99$, d.f. = 4).

II. EDUCATIONAL DEGREE OBTAINMENT OF ACADEMIC LISTINGS

Several sections of analysis were used to quantitatively describe the educational degree obtainment of the academic listings in *Who's Who*. All sample entries had at least a bachelor's degree. The data in table 4 reflect the percentage of the sampled academic librarians that have been granted various professional and graduate degrees.

At the bachelor's degree level of educational obtainment, an analysis was conducted of the subject majors given for academic listings (see table 5). The vast majority (nearly two-thirds) of all the academic listings had subject majors in the humanities. The most popular undergrad-

uate subjects were in the fields of English and history, composing 25 percent and 21 percent of all listings, respectively. The percentages between men and women academic librarians were nearly identical in most broad categories of majors with the exception of the sciences, where men held

TABLE 4

EDUCATIONAL DEGREE OBTAINMENT
OF ACADEMIC ENTRIES

Degree Type	N =	% =*
Professional		
B.L.S. only	7	4.7
M.L.S.	136	91.9
Neither B.L.S.		
nor M.L.S.	5	3.4
Advanced		
M.L.S. & 2d Master's	47	34.6
M.L.S. & Doctoratet	10	7.4
M.L.S. & Doctorate in		
Library & Info. Sci-		
ence	2	1.5

^{*}As a percentage of all academic entries. †Includes Ph.D., Ed.D., D.L.S., and D.A.

TABLE 5
BACHELOR'S DEGREE MAJOR SUBJECT AREA
FOR ACADEMIC ENTRIES

	Wo	Women		1en	All Entries		
Category	N =	% =	N =	% =	N =	% =	
Humanities*	47	68.1	42	62.7	89	65.4	
Social Sciencest	8	11.6	8	11.9	16	11.8	
Applied Sciences‡	13	18.8	11	16.4	24	17.6	
Sciences§	1	1.4	_6_	9.0	7	5.1	
Total	69	99.9	67	100.0	136	99.9	

The number entries for which data could not be determined = 12.

*Humanities includes the subjects: history, English, languages, music, philosophy, art, religion.

tSocial sciences includes the subjects: sociology, economics, political science, government, anthropology, communications, psychology,

\$\frac{1}{4}\text{Applied sciences includes the subjects: education, mathematics, geography, journalism, business, geology, forestry, health sciences (e.g., nursing).

§Sciences includes the subjects: biology, physics, zoology, chemistry.

a 9 percent to 1.4 percent superiority (chisq. = 3.99, $0.05 \ge 7.82$, d.f. = 3).

The second educational degree obtainment level analysis was conducted for those academic librarians that had received a master's degree in library science. As no surprise, the M.L.S. is the professional degree of preference among academic librarians; 92 percent have been awarded an M.L.S. versus 5 percent that have a bachelor's degree in library science, or the 3 percent that have neither the M.L.S. nor the B.L.S. On first examination, one could be led to infer that the level of M.L.S. obtainment among the entries in Who's Who (i.e., 92 percent) was actually less than the M.L.S. obtainment level for the general population reported by Michael D. Cooper in 1976 (i.e., 95 percent). The difference of 3 percent was probably due to sampling error, rather than actual differences between the two groups (chi $sq. = 0.71, 0.05 \ge 3.84, d.f. = 1$). However, it should also be noted that there is no evidence that the rate of M.L.S. obtainment among the academic entries in Who's Who is any higher than it is in the normal population.

Those academic librarians sampled that do have an M.L.S. are alumni of forty-two different library schools. An interesting sidelight to this examination is a frequency distribution ranking of library schools that was constructed of these listings and compared to a perception ranking of library schools by library administrators conducted by Herbert S. White in 1981 (see table 6). The top fifteen ranked

schools generated from the listings in this study represent the granting institutions of the M.L.S. to 64 percent of all the academic librarians sampled from *Who's Who*. Although the rank order of the library schools between the White study and this study's results are quite different, there is still a 53 percent (nine of seventeen) agreement rate between the composition of the lists.

The next educational degree obtainment level surveyed was for other graduate degrees in addition to the M.L.S.

Approximately one in three of the academic librarians listed in *Who's Who* had a master's degree in addition to an M.L.S. (34.6 percent). Of the group that had a second master's degree, 61 percent were men and 39 percent were women; a difference that was statistically significant at the 0.10 level (chi-sq. = 3.73, $0.10 \ge 2.71$, d.f. = 1).

The subject majors of the non-M.L.S. master's degrees followed a pattern quite similar to the data collected for bachelor's degrees. As with bachelor's degree data, nearly two-thirds of the non-M.L.S. master's degrees were in the humanities (see table 7). Among those that had received a master's degree in addition to the M.L.S., women held a small proportional superiority in both the humanities and the social sciences, while men held the proportional advantage in the applied sciences and the sciences. These subject differences were not statistically significant (chi-sq. = 2.66, 0.05 ≥ 7.82, d.f. = 3).

Of considerable interest to many in the

TABLE 6
FREQUENCY DISTRIBUTION OF LIBRARY SCHOOLS ATTENDED
BY ACADEMIC ENTRIES

Who's Who Entries	White's Perception Study†
1. Columbia (13)* 2. Michigan (11)* 3. Illinois (7)* 4. Indiana (6)* Washington (6)* 6. Catholic (5) Denver (5) Peabody (5) Simmons (5)* 10. California, Berkeley (4)* Florida State (4) North Carolina (4)* Oklahoma (4)	1. Illinois (44) 2. Michigan (41) 3. California, Berkeley (38) Chicago (38) 5. UCLA (37) 6. Columbia (32) 7. Indiana (31) 8. North Carolina (29) 9. Pittsburgh (24) 10. Rutgers (19) 11. Simmons (15) 12. Drexel (9) 13. Washington (8)
Pittsburgh (4)* Syracuse (4) USC (4) 53 additional entries distributed among 26 other schools.	Wis., Mādison (8) 15. British Col. (6) Case Western (6) Texas, Austin (6) 39 additional responses distributed among 19 other schools.

^{*}Matches between the two lists.

TABLE 7

NON-M.L.S. MASTER'S DEGREE MAJOR SUBJECT AREA FOR ACADEMIC ENTRIES

	Women		N	Men		All Entries	
Category	N =	% =	N =	% =	N =	% =	
Humanities	12	70.6	17	63.0	29	65.9	
Social Sciences	2	11.8	1	3.7	3	6.8	
Applied Sciences	3	17.6	7	25.9	10	22.7	
Sciences	_ 0_		2	7.4	2	4.5	
Total	17	100	27	100	44	99.9	

The number of entries for which data could not be determined = 3.

profession is the extent to which the doctorate is becoming a prevalent requirement in job listings for administrative positions in academic libraries. Olsgaard and Olsgaard have reported that nearly 40 percent of the job listings for directors of university libraries preferred a doctorate.7 Of those academic librarians sampled in Who's Who that had an M.L.S., only 7.4 percent also had earned a doctorate (i.e., Ph.D., Ed.D., D.L.S., or D.A.) in any field, and only 1.5 percent had doctorates in library and information science. On a more comparable level, 13.6 percent of the sampled administrators in Who's Who had a doctorate in some field. The difference between the obtainment level of the doctorate among the sampled administrators and the level requested in job listings was statistically significant (chi-sq. = 6.41, $0.05 \ge 3.84$, d.f. = 1).

The last level of consideration dealt with the average age that degrees were obtained at various educational levels (see table 8). The average age of men and women was quite similar at both the bachelor's degree level and at the M.L.S. degree level. However, an interesting phenomenon does occur for those listings that have both an M.L.S. and a second master's degree. While women academic librarians who had both degrees received a non-M.L.S. master's degree an average of approximately two years after receiving

[†]Source: Herbert S. White, "Perceptions by Educators and Administrators of the Ranking of Library School Programs," College & Research Libraries 42:198 (May 1981).

TABLE 8
MEAN AVERAGE AGE OF EDUCATIONAL DEGREE
OBTAINMENT FOR ACADEMIC ENTRIES

Degree	Women	Men	All Entries	N =	d =*	N-d=
Bachelor's	23.6	23.3	23.4	148	17	131
M.L.S.	30.0	29.4	29.7	148	27	121
M.L.S. + 2d Master's	31.8	28.3	29.5	47	7	40

^{*}d is the number of entries for which data could not be determined.

an M.L.S., men academic librarians who had both degrees received their non-M.L.S. master's degree an average of one year before the M.L.S. However, the statistical significance of this difference is questionable (chi-sq. = 0.10, $0.05 \ge 5.99$, d.f. = 2).

III. EMPLOYMENT CHARACTERISTICS OF ACADEMIC ENTRIES

The analysis of the employment characteristics of the academic librarians listed in Who's Who will follow a two-level design. The first level of consideration was the distribution of academic librarians by the type of institution in which they were employed (see table 9). The highest distribution frequency was for academic librarians employed in ARL-member U.S. academic libraries.8 Nearly 46 percent of all the listings for academic librarians were employed in ARL institutions. The lowest class frequency was for academic librarians employed in two-year colleges with 7.4 percent. A frequency histogram of the distribution of entries by institution is given in figure 2.

The second level of analysis of employment characteristics examined the type of job held by the academic librarians listed in *Who's Who*. The results, as given in table 10, are that nearly a third (31.7 percent) of

all the academic listings are in an administrative position. The next most frequent position was for the categories of reference librarians or departmental librarians, both having approximately 18 percent of all the academic listings. It is interesting to note that while 42 percent of the entries for men were in administrative positions, the highest frequency for any job category among women was for the position of reference librarian (24.3 percent). The difference between the number of men in administrative positions and the number of women in administrative positions is statistically significant (chi-sq. = 5.90, 0.05 \geq 3.84, d.f. = 1).

IV. PUBLICATION ACTIVITY OF ACADEMIC ENTRIES

The last area examined was the publication activity of the academic listings in Who's Who. The analysis of this section again followed a two-level design and is presented in table 11. The first level of analysis examines the publication activity of men and women academic librarians. Although the overall rate for all entries was an average of 1.5 publications per entry, the rate for men academic librarians was nearly twice that of women academic librarians (2.0 to 1.1, respectively).

The second level of publication analysis examined the rate of publication by the

TABLE 9
EMPLOYING ACADEMIC INSTITUTION

	Women		Men			All Entries	
Type	N =	% =	N =	% =	d =*	N =	% =
ARL	30	45.5	36	54.5	2	68	45.9
Non-ARL University	21	55.3	17	44.7	4	42	28.4
Four-Year College	11	44.0	14	56.0	2	27	18.2
Two-Year College	_ 8_	80.0	_2	20.0	1	11	7.4
Total	70		69		9	148	99.9

^{*}d is the number of entries for which gender data could not be determined.

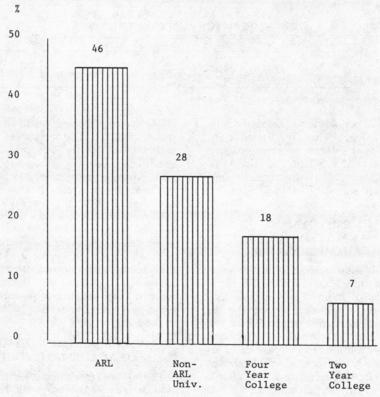


FIGURE 2
Frequency Histogram by Institutional Type

type of academic institution in which the entries were employed. It was found that those employed in ARL institutions had the highest publication rate among the various types of academic institutions. However, the size of the institution does

not necessarily accurately predict the publication activity of the entries; for example, those employed in non-ARL university libraries had a slightly smaller publication rate than those employed in two-year colleges.

TABLE 10

JOB POSITIONS OF ACADEMIC ENTRIES

Туре	Women		Men		All Entries	
	N =	% =	N =	% =	N =	% =
Administration	15	21.4	29	42.0	44	31.7
Reference	17	24.3	8	11.6	25	18.0
Acquisitions/Collection	3	4.3	4	5.8	7	5.0
Health Sciences	4	5.7	1	1.4	5	3.6
Cataloging	5	7.1	2	2.9	7	5.0
Departmental	12	17.1	15	21.7	27	19.4
Bibliographer	2	2.9	2	2.9	4	2.9
Law	5	7.1	3	4.3	8	5.8
Other	7	10.0	5	7.2	12	8.6
Total	70	99.9	69	99.8	139	100

^{*}The number of entries for which data could not be determined = 9.

TABLE 11
MEAN AVERAGE PUBLICATION
RATE FOR ACADEMIC ENTRIES

Category	N =	Mean Rate	
Gender	23.00 E		
Women	70	1.1	
Men	69	2.0	
Institution			
ARL	68	1.7	
Non-ARL University	42	1.2	
Four-Year College	27	1.6	
Two-Year College	11	1.3	
All Entries	148	1.5	

DISCUSSION AND RECOMMENDATIONS FOR FURTHER RESEARCH

Using the above analyses, and assuming that the entries portray a set of attributes accepted as describing the "successful" librarian, it is possible to draw a composite profile representing a majority of those academic librarians listed in Who's Who.

I. Demographic Characteristics:

1. Gender. Although there are approximately the same number of men and women academic librarians who are successful, there is a better chance to succeed if one is male.

Geographic location. A majority of successful librarians reside in the Northeast or West regions.

3. Age. The successful academic librarian is in his/her forties (the men being slightly older than the women).

II. Educational Degree Obtainment Characteristics:

1. The successful academic librarian has a bachelor's degree, preferably in the humanities.

2. The successful academic librarian has an M.L.S., preferably from a highly ranked school.

3. The successful academic librarian probably does not have an advanced degree in addition to the M.L.S., but a large

number of his/her colleagues do have one in the humanities.

III. Employment Characteristics:

1. It is highly probable that the successful academic librarian will work in a large academic library rather than in a small institution.

 The successful male academic librarian will probably be an administrator. The successful female academic librarian could be an administrator, but would more likely be a reference librarian.

IV. Publication Characteristics:

 The successful academic librarian publishes in the professional literature, but does not publish very much.

The purpose of this study was to observe certain quantifiable characteristics of successful academic librarians, at least as judged by one set of standards for success. That is not to assert that these standards for success encompass an exclusive list, or that the characteristics of those judged to be successful are necessarily desirable. For example, while it is not necessarily desirable that most administrators are men, it is important to observe that most administrators are men.

It could also be claimed that most successful librarians demonstrate certain qualitative characteristics such as having a pleasant personality." While such claims might be true, it would probably be impossible to describe those characteristics either in a study such as this, or when dealing with the legalities of a tenure hearing. What is needed is a set of measurable standards for success that would guide performance evaluation committees and library school educators. This future study would establish a theoretical model of success that would be acceptable to the majority of the profession. After all, the profession can hardly berate administrators for not demanding excellence, or educators for not teaching the "right stuff," if we don't know what constitutes the "right stuff."

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APPENDIX A: PROPORTIONAL ALLOCATION MODEL

$$n = \frac{Npq}{(N-1) D + pq}$$
where
$$D = \frac{B^2}{4}$$

n = sample size

N = population size

p =estimate of the proportion that are academic librarians

q = 1 - p

B =bound on the error of estimation; in this case .05