Developing a Framework to Improve Information and Digital Literacy in a Bachelor of Paramedic Science Entry-to-Practice Program

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The aims of this research were threefold: (1) explore the perceptions of paramedic educators regarding information literacy education (ILE); (2) reveal the information literacy (IL) abilities of paramedic science students; and (3) develop an integrated IL framework for paramedicine. Two key findings arose from this research. First, paramedic educators need to include higher functions of synthesis and creative thinking in ILE. Second, ILE needs to be mapped and scaffolded to incrementally develop these skills across each year of the program. The results informed the development of a programwide ILE framework implemented in 2019 and to be evaluated in 2021.

Introduction

In Australia, New Zealand, and the United Kingdom, paramedic education has transitioned from the vocational education sector to the university sector. Personal communication with nationally accredited educators in the United States has also indicated a strong interest in transitioning their paramedic training to a baccalaureate. Paramedics in Australia are engaged to provide community—based emergency healthcare,¹ and the Australian Health Practitioner Regulation Agency (AHPRA) registers paramedics once they graduate from an accredited, usually three-year, university program. To facilitate and sustain the change in education of paramedics, upskilling of clinicians to serve as faculty staff has occurred. In Australia, Domain 3 of the Higher Education Standards Framework (Threshold Standards) 2015² requires faculty staff to have: a) knowledge of the discipline informed by continuing scholarship, research, or advances in practice; b) skills in contemporary teaching, learning, and assessment principles relevant to the discipline; and c) hold a qualification in a relevant discipline at least one level higher than is awarded for the course of study. Accordingly, many paramedics working as faculty staff within universities have obtained postgraduate qualifications in education or research and some have completed a PhD.

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During this transition, Australian government interventions during the last decade have increased participation rates in higher education.³ A new demand-driven system with funding incentives has substantially increased the proportion and diversity of students who are successful in applying for university admission, and this has broadened student preparedness for tertiary education.⁴ In this era where social inclusion policies have changed patterns of participation, universities still assume the responsibility of maintaining academic standards across all participants.⁵ However, Australian research has shown significant variance in information literacy (IL) skills among commencing university students, and often poor acquisition of IL during their program of study.⁶

Paramedicine is an evolving profession responding to changing community needs, ⁷ situated in a healthcare setting where evidence rapidly changes and diagnostic uncertainty is part of clinical decision making. ⁸ Both AHPRA and the Australian Industry and Skills Committee (Skills IQ) expect paramedics to analyze and critically evaluate the information they have collected to make clinical judgments. ⁹ Hence, IL is a foundational skill in paramedicine and is a critical component of evidence-based practice (EBP), as it allows a practitioner to remain current in their field. ¹⁰ The skills developed during the formative undergraduate years must equip graduates with the essential problem-solving and critical-thinking skills required for their continued professional development and concomitant delivery of safe and effective healthcare. As such, staff responsible for curriculum design must consider the needs of students from varying backgrounds and with differing capabilities when embedding information literacy education (ILE) into the curriculum.

The necessity of improving the EBP skills of graduating paramedics in Australia has enabled a productive librarian-faculty collaboration to move forward in this present research project with the aim of genuine curriculum renewal that will graduate clinically effective, information-literate practitioners. This research blends three distinct discipline strands: paramedic education; educational theory; and ILE with a view to effecting real change in the education of Australian paramedics.

Developing a sustainable program of ILE was at the centre of this project.

Literature Review

The urgency of creating an information literate society has long been formally recognized in the United States,¹¹ the UK,¹² and Australia.¹³ The American Library Association¹⁴ has defined IL as "the set of integrated abilities encompassing the reflective discovery of information, the understanding of how information is produced and valued, and the use of information in creating new knowledge and participating ethically in communities of learning." The Library and Information Association in the UK¹⁵ has broadened this definition and implied it is necessary to empower a full life, "Information literacy is the ability to think critically and make balanced judgements about any information we find and use. It empowers us as citizens to develop informed views and to engage fully with society."

Biggs' principle of "constructive alignment" is based on the Constructivist theories of Bloom, Vygotsky, Dewey, and others and is now an accepted, widely implemented guide underpinning curriculum development. The concept of "Informed learning" proposes that, when students are aware of information use in their learning, they become more aware of how they may use information in their future academic, personal, and professional lives. Informed learning echoes constructive alignment as embedding ILE across a program, requiring three

considerations: (1) identifying the critical aspects of intended learning, which include both using and communicating information and subject content; (2) designing assessment methods to evaluate a student's ability to use information and subject content; and (3) designing transformative learning activities that enable students to pass through threshold concepts regarding important aspects of subject content by using information in a critical way. A recent systematic review¹⁹ has demonstrated wide support for these concepts, but it is not universally applied across programs; and ILE within programs may range from a single 50-minute session assessed with a simple paper survey to fully course-integrated IL programs with robust assessment.

There have been repeated attempts to reinvigorate the interest in IL as an essential competency in all disciplines,²⁰ including paramedicine,²¹ and there is a body of research exploring how students access information or how to improve specific IL skills in single courses or units of study.²² In the health sciences, the discipline of nursing has had the most attention in relation to ILE. This could simply be because there are far more nurses being trained, in more places, and at any given time than in any of the other health disciplines. There have been active nursing-related ILE projects for decades, including some curriculum-aligned and evaluated examples.²³ However, not all such efforts have been satisfactory,²⁴ indicating that curriculum design to guide "what the learner does"25 is critical to success.

In the health science disciplines, there are few quality studies exploring the integration of IL across whole programs of study. Much previous librarian-led innovation has failed because of a lack of faculty knowledge or commitment²⁶ as successful ILE demands a committed ongoing partnership between library and faculty. The centrality and necessity of incorporating ILE across many disciplines has long been noted,²⁷ and serious attempts have been made to embed ILE into whole programs.²⁸ Notable Australian studies are by Wang,²⁹ which described integration of ILE in an engineering degree; Salisbury and Sheridan,30 which describes ILE renewal across multiple programs; and the decade-long development and implementation of the RSD framework.³¹ Elsewhere, however, partial efforts, especially involving the first year of programs, have been much more common,³² possibly because they are easier to achieve in the short term and require less high-level institutional commitment.

To facilitate the required curriculum change, this project had three aims: (1) to explore the perceptions of paramedic faculty staff working in Australian university programs regarding IL; (2) to explore the IL abilities of a defined cohort of the University of the Sunshine Coast (USC) paramedic students; and (3) to develop a framework for embedding ILE through the entire Bachelor of Paramedic Science curriculum at USC, informed by aims 1 and 2.

Methods

This project has defined curriculum as a plan for the acquisition of knowledge and skills leading to a credentialed qualification and professional registration. It includes both the official course syllabus, the hidden curricula and extracurricular activities a student is exposed to during a program of study.

Information literacy has multiple definitions, as it is context bound. To suit the Australian context, Wang's Information Literacy Curricular Integration Model³³ was chosen to inform the curriculum changes required to develop students' ability to understand basic scientific data and to evaluate and synthesize information.

To contextualize the attributes of IL to Australian tertiary programs and students, our project used the six broad standards of the Australian and New Zealand Information Literacy (ANZIL) framework³⁴ to outline the breadth of IL expected within Australian curricula (see table 1). Following a period of debate, the Association of College and Research Libraries rescinded their *Information Literacy Competency Standards for Higher Education* (2000) and replaced them with their *Framework for Information Literacy in Higher Education* (2016).³⁵ It can be argued, however, that a Standards-based approach usefully articulates with the necessary requirements of EBP.³⁶

For our purposes, it was judged best to proceed using the standards based approach of ANZIL rather than the newer ACRL Framework approach.

TABLE 1

Council of Australian Librarians (CAUL) Information Literacy Standards and Elements

- 1. Recognizes the need for information and determines the nature and extent of the information needed
- 1.1 Defines and articulates the information needed
- 1.2 Understands the purpose, scope, and appropriateness of a variety of information sources
- 1.3 Re-evaluates the nature and extent of the information needed
- 1.4 Uses diverse sources of information to inform decisions
- 2. Finds needed information effectively and efficiently
- 2.1 Selects the most appropriate methods or tools for finding information
- 2.2 Constructs and implements effective search strategies
- 2.3 Obtains information using appropriate methods
- 2.4 Keeps up to date with information sources, information technologies, information access tools, and investigative methods
- 3. Critically evaluates information and the information-seeking process
- 3.1 Assesses the usefulness and relevance of the information obtained
- 3.2 Defines and applies criteria for evaluating information
- Reflects on the information-seeking process and revises search strategies as necessary
- 4. Manages information collected or generated
- 4.1 Records information and its sources
- 4.2 Organizes (orders/classifies/stores) information
- 5. Applies prior and new information to construct new concepts or create new understandings
- 5.1 Compares and integrates new understandings with prior knowledge to determine the value added, contradictions, or other unique characteristics of the information
- 5.2 Communicates knowledge and new understandings effectively
- 6. Uses information with understanding and acknowledges cultural, ethical, economic, legal, and social issues surrounding the use of information
- 6.1 Acknowledges cultural, ethical, and socioeconomic issues related to access to, and use of, information
- 6.2 Recognizes that information is underpinned by values and beliefs
- 6.3 Conforms with conventions and etiquette related to access to, and use of, information
- 6.4 Legally obtains, stores, and disseminates text, data, images, or sounds

Data Collection

This project used sequential mixed-methods³⁷ to investigate two research questions. This was the first research question: *How do members of the Network of Australasian Paramedic Academics (NAPA)*

rate the importance of information literacy education in paramedic programs? NAPA is a special interest group of Paramedics Australasia (PA), a peak professional body representing Australian and New Zealand paramedics. PA provided in-kind support for this study by sending emails to all members of the NAPA to promote the study. All participants of the study were employed as faculty staff by Australian or New Zealand universities. No other demographic data were collected.

A modified Delphi process, as described by Lindstone and Turoff, 38 was used with three iterative rounds. This method was chosen because it could inform future educational design by describing the aspects of ILE that paramedic educators value. The Delphi process was conducted online using the survey program Opinio® to achieve consensus on learning outcomes based on the ANZIL standards. NAPA was chosen as the reliability of data from Delphi studies are improved when subjects are drawn from the specialized area of knowledge related to the target issue.³⁹

The modified Delphi process began with an initial survey (see appendix A) sent to the respondent group. This survey had two sections; the first proposed six short-answer questions concerning the participants' perceptions of the information literacy standards, as defined by the ANZIL framework. The second section asked the participants to rate the value they placed on learning outcomes related to the different skills that comprise information literacy and to indicate at which chronological point in an undergraduate program that the student should be able to demonstrate attainment of that outcome. The learning outcomes were developed from generic IL learning outcomes publicly available on Australian University web pages and presented in the survey (see appendix A) attached with the appropriate ANZIL standard. We did this for two reasons: (1) because of the relative inexperience of paramedic faculty, it was deemed beneficial to present several learning outcomes based on the standards for the participants to consider; and (2) it may give rise to themes within each standard to help design learning activities attached to individual standards.

The first survey section was presented once only to the participants. The results of the second section were analyzed, and the questionnaire was modified for each iterative round. The items that achieved greater than 80 percent consensus were removed so that each iterative round of the questionnaire contained only the learning outcomes that had not reached consensus on importance or place in a program. With each iteration, the respondent group was given the opportunity to re-evaluate their original answers to questions that did not achieve consensus based upon examination of the group response.

The second research question—How do paramedic students at USC perceive their information literacy abilities? — was explored through an online questionnaire sent to all USC paramedic students (see appendix B). The findings will inform teaching strategies to enable foundation skills and the incremental development of higher order skills across the three years of the program.

The student survey was based on two validated surveys⁴⁰ developed by CAUL that were linked to the ANZIL framework. The survey was modified for this project based on the recommendations of the project reference group consisting of a librarian, an academic skills advisor, a curriculum designer, and a senior paramedic member of faculty. The survey was piloted with a small convenience sample of four faculty academic staff and 14 students from Bachelor of Nursing and Bachelor of Sport and Exercise Science programs at USC. This enabled the assessment of face validity and refinement of the question stems and response choices to ensure that the questionnaire could be completed within 15 minutes. Construct validity was assessed through discussions with reference group members, email feedback received from pilot participants and their responses to items.

All USC paramedic students (n = 470) were invited to participate by email. Data collection from student participants was conducted online using Opinio[®]. Participation was anonymous and voluntary. The survey was open for four weeks, with weekly reminders sent by email to potential participants to increase response rate. No incentives were offered.

Data Analysis

For the Delphi study, the categorical data were summarized using descriptive statistics to determine whether consensus was reached. For the student survey, the nontextual data (categorical, ordinal, and Likert scale responses) were summarized using descriptive statistics for variables. Inferential statistics were then computed using the Fisher's exact test (FET) to test for associations among variables, gender, and year level in the program.

The textual data from the Delphi study and student survey were analyzed through an interactive process of describing, classifying, and connecting information using NVivo Version 10. This process used a combination of collating data around a small number of *a priori* codes followed by content analyses, where inductive codes were used to capture emergent themes.⁴¹ The content analysis was conducted by one researcher and then checked by a second researcher to improve the accuracy of coding.

Ethical clearance was obtained from the University of the Sunshine Coast Human Research and Ethics Committee (A/15/662 and A/17/922).

Results and Discussion

The results and discussion for the two studies will be presented in turn. We will then discuss how the results have informed curriculum renewal in our program.

A wide range of definitions of IL were provided by the Delphi participants. For example, one participant defined IL as "Recognising when information is needed and having the necessary skills to get hold of that information," and another provided a deeper insight: "identifying an information gap, knowing how and where to find the information required, being able to judge the quality of the information and to use the information appropriately." Table 2 shows the frequency of the themes that arose from the participant comments.

All the Delphi participants indicated that students undertaking a paramedic entry-to-practice qualification need to develop information literacy skills. The comments provided by participants indicated that educational design needs to ensure that students learn how to challenge, critique, and evaluate information. For example, one participant commented: "students need to be able to locate, evaluate and critique information on a regular basis. These skills are required throughout their professional life."

Delphi participants generally agreed with the CAUL statements regarding benefits associated with the development of IL skills (see table 3). Participant comments also described three additional benefits of ILE: empowerment, safe clinical practice, and improved work readiness.

TABLE 2
Themes Arising from NAPA
Participants (n = 29) Responses
to Defining the Meaning of
Information Literacy as a Skill

Theme	Frequency,
	Percentage
Find/Collect	n = 22, 84.6%
Critique/Evaluate	n = 14, 53.8%
Integrate	n = 10, 38.5%
Understand	n = 10, 38.5
Identify Knowledge	n = 9, 34.6%
Required	
Communicate	n = 5, 19.2%
Learn	n = 1, 3.8%
Manage Data	n = 1, 3.8%

TABLE 3
Level of Agreement (%) of Delphi Participants (n = 19) with Statements Regarding the
Benefits to Students Who Have Developed Information Literacy Skills

Statements	Disagree	Neither	Agree
Students who develop information literacy skills can engage in independent learning through constructing new meaning, understanding, and knowledge.	5.3	0.0	94.7
Students who develop information literacy skills derive satisfaction and personal fulfilment from using information wisely.	10.5	21.1	68.4
Students who develop information literacy skills can search for and use information for decision making, and problem-solve to address personal, professional, and societal issues.	5.3	0.0	94.7
Students who develop information literacy skills can demonstrate social responsibility through a commitment to lifelong learning and community participation.	0.0	26.3	73.7
Note: Statements adapted from the ANZIL information literacy framew	ork.		

Consensus on ILE Learning Outcomes and Position within a Program

Delphi participants indicated the level of importance (high, moderate, or low) of learning outcomes and place in the program where these outcomes need to be achieved (early, middle, or late). Consensus on the importance of place was achieved if 80 percent of participants voted for the same category of importance low, moderate, or high.

After three rounds of voting, half (n = 33) of the presented learning outcomes were considered to be of high importance in a paramedic program. Another 3 (5%) of the learning outcomes were judged to be of medium importance and consensus was not reached on the rest (n = 28, 42%). The lowest level of consensus occurred with learning outcomes grouped under standard 3 "Critically evaluates information and the information-seeking process," with only one quarter of these learning outcomes reaching consensus. No consensus was gained for the three learning outcomes on assessing the usefulness and relevance of the information obtained, one out of four achieved consensus on learning outcomes relating to reflecting on the information-seeking process and revising search strategies, and only two from the five learning outcomes on defining and applying criteria for evaluating information reached consensus on importance. To assist designers of paramedic curricula, we have collated the themes under each ANZIL standard (teaching activities or context) arising from learning outcomes that achieved consensus for a moderate to high level of importance in a paramedic program (see appendix C).

In addition, the Delphi participants indicated that many aspects of IL should be taught at the commencement of a program of study (see table 4), such as finding, describing, storing, and managing information. The front loading of foundation IL is a logical position, as these skills support the development of higher order skills such as analysis, evaluation, critique, and synthesis.

University graduates must be able to develop IL skills to prepare for a changing practice environment.⁴² Scope of practice for paramedics has changed substantially over the last decade, 43 which is associated with a requirement for higher levels of critical thinking and clinical reasoning in paramedic-led healthcare due to increased complexity in decision making. Yet

TABLE 4

Learning Outcomes That Reached Consensus (>80%) for Importance (High, Moderate, or Low) and the Position in the Curriculum (Early, Middle, Late, or No Consensus [NC]) When the Skill Should Be Achieved

Learning Outcome	Importance	Point in Program
1. Recognizes the need for information and determines the nature and extent of the information needed		
1.1.1 Explores general information sources to increase familiarity with the topic	High	Early
1.1.4 Identifies key concepts and terms to formulate the focus questions	High	NC
1.2.1 Understands how information is organized and disseminated	High	Early
1.2.2 Recognizes that the context of the topic changes among the disciplines	High	NC
1.2.3 Differentiates between and values the variety of potential sources of information	High	NC
1.2.5 Differentiates between primary and secondary information sources	High	Early
1.3.1 Reviews the initial information to clarify, revise, or refine the question	High	Middle
1.4.2 Uses a range of sources to understand the issues	High	NC
1.4.3 Uses information for decision making and problem solving	High	NC
2. Finds needed information effectively and efficiently		
2.1.1 Investigates benefits and applicability of various investigative methods or research questions	High	NC
2.1.3 Consults with librarians and other information professionals to help identify information access tools	High	Early
2.2.1 Develops a search plan appropriate to the research question	High	NC
2.2.2 Identifies keywords, synonyms, and related terms for the information needed	High	Early
2.2.4 Constructs and implements a search strategy using appropriate commands	High	Middle
2.4.2 Uses research update services	Moderate	NC
3. Critically evaluates information and the information-seeking process		
3.2.2 Analyzes the structure and logic of supporting arguments or methods	High	Middle
3.2.3 Recognizes and questions prejudice, bias, deception, or manipulation	High	NC
3.3.3 Reviews information access tools used and expands to include others as needed	Moderate	Middle
4. Manages information collected or generated		
4.1.2 Differentiates between the types of sources cited and understands the	High	Early
correct citation style for a wide range of resources		
4.1.3 Is able to access the correct citation style information	High	Early
4.1.4 Records all pertinent citation information for future reference and retrieval	High	Early
4.2.1 Compiles references in the required bibliographic format	High	Early
5. Applies prior and new information to construct new concepts or create new	understandings	

TABLE 4

Learning Outcomes That Reached Consensus (>80%) for Importance (High, Moderate, or Low) and the Position in the Curriculum (Early, Middle, Late, or No Consensus [NC]) When the Skill Should Be Achieved

Learning Outcome	Importance	Point in Program
5.1.1 Determines whether information satisfies the research or other information need and whether the information contradicts or verifies information used from other sources	High	Middle
5.1.2 Recognizes interrelationships between concepts and draws conclusions based upon information gathered	High	Middle
5.1.3 Selects information that provides evidence for the topic and summarizes the main ideas extracted from the information gathered	High	NC
5.1.5 Extends initial synthesis at a higher level of abstraction to construct new hypotheses	Moderate	Late
5.2.2 Uses a range of appropriate information technology applications in creating the product (such as report, essay, journal)	Moderate	Middle
5.2.3 Incorporates principles of design and communication appropriate to the environment	Moderate	Middle
5.2.4 Communicates clearly and in a style to support the purposes of the intended audience	High	Early
6. Uses information with understanding and acknowledges cultural, ethical, ecissues surrounding the use of information	onomic, legal, a	nd social
6.1.2 Understands and respects indigenous and multicultural perspectives of using information	High	Early
6.2.2 Applies reasoning to determine whether to incorporate or reject viewpoints encountered	High	Middle
6.2.3 Maintains an internally coherent set of values informed by knowledge and experience	High	NC
6.3.1 Demonstrates an understanding of what constitutes plagiarism and correctly acknowledges the work and ideas of others	High	Early
6.3.2 Participates in online discussions following accepted practices (such as Netiquette)	High	Early
6.4.1 Understands fair dealing in respect of the acquisition and dissemination of educational and research materials	High	Early
6.4.2 Respects the access rights of all users and does not damage information resources	High	Early
6.4.3 Obtains, stores, and disseminates text, data, images, or sounds in a legal manner	High	Early
6.4.4 Demonstrates an understanding of intellectual property, copyright, and fair use of copyrighted material	High	Early
Note: CAUL, Council of Australian University Librarians; IL, information literacy;	NC, indicates that	at no

consensus was reached regarding when the skill should be demonstrated.

the Delphi results indicate that lower-order IL skills are more valued than higher-order skills. This was demonstrated by a lack of consensus regarding learning objectives pertaining to *Standard Three: critically evaluates information and the information seeking process*. Furthermore, the Delphi participant definitions of information literacy emphasized lower-order skills of finding or collecting information rather than evaluation and synthesis. This finding is unusual because IL is considered the basis for evidence-based-practice,⁴⁴ but it is consistent with previous Australian studies showing that IL is often underdeveloped in university graduates.⁴⁵

Student Survey

The survey was administered in semester one 2017 and open for four weeks (27 March to 28 April 2017). The survey was sent to 470 students enrolled in the Bachelor of Paramedic Science program at USC from which 111 students started the survey and 77 students fully completed it. Not all participants answered all questions, and the 30 partially completed surveys did not include demographic attributes (see table 5). Respondents reported their sex as males (n = 30), female (n = 47), and missing (n = 30), and no statistically significant associations between sex and response variables were found using = 0.05. The partially completed surveys were included when reporting descriptive statistics but treated as missing when exploring associations between demographic attributes (sex, position in program, age, and level of education) and other variables.

TABLE 5 Demographic Attributes of Student Participants (n = 77, <i>missing</i> = 34), Who Provided Their Demographic Attributes			
Attribute	Detail		
Sex	Male Female	39% (n = 30) 61% (n = 47)	
Position in Program	Entry Middle Year(s) Final Year	48.1% (n = 37) 26.0% (n = 20) 26.0% (n = 20)	
Age	Range Mean	43 years; 17–60 years 23 years	
Level of Education	Year 12 Diploma or Certificate Bachelor's Degree Other	53.9% (n = 41) 26.3% (n = 20) 13.2% (n = 10) 6.6% (n = 5)	

Organizing Information

Participants were asked: Briefly explain how you organize the information and sources gained through information searches for an assignment topic (Q10). The 68 comments aligned to three themes: decisions, indexing, and storage. The decisions theme included keeping the information based on: the relevance (n = 9); the quality of information (n = 4); and the date of publication (n = 2). The indexing theme included alphabetical (n = 1), chronological (n = 2), order of relevance (n = 3), reference list (n = 5), making a research book (n = 1), making a themes table (n = 6), and by topic or section of assignment (n = 17 and n = 3 respectively). The storage theme included hard copy (n = 8) or soft copy (n = 7). Of note was that only a minority of students

used bibliographic software to assist with the organization and citation of information. The benefits of bibliographic software are beyond simple referencing, as many applications allow linking of articles through memo writing and annotating data that is entered. This process may facilitate metacognition relating to the quality of the information being collected.⁴⁶

Understanding Scholarly Requirements: Cultural, Sources [Diversity and Type] and Citations

Participant responses describing what cultural sensitivity meant in the context of writing an assignment fell into three groups: (1) awareness, (2) being respectful, and (3) minimizing bias and prejudice. Twenty-five comments were made regarding awareness and included being aware of differences in philosophies, that cultural perspectives influence needs, and that ethical considerations need to be considered. Twenty-three comments were made about being respectful, which included not causing offense, and 10 comments were made about minimizing bias and prejudice.

Students generally reported good scholarly habits when completing written assignments. Strong evidence was found that final-year students were more likely to report increased use of multiple sources of information to reach a conclusion (FET = 23.467, P = 0.002; first-year students 10.8% compared to final-year students 60%). Half of the participants (54.1%, n = 46) indicated that they were required to cite scholarly articles or textbooks to support their argument in a reflective essay, and this perception also increased with each additional year of study (entry year 24.3% compared to final year 95.0%).

Students reported increased use of a diverse range of sources with each year in the program (FET = 9.455, P = 0.027; entry year 24.3% compared to final year 65.0%). Participants were also asked to indicate from a list which sources of information they used to complete an assignment (Q4). The students indicated that they sought information mostly from peer-reviewed journals (97.3%) and textbooks (82.0%) followed by government reports (64.9%) and online reference sites such as Medscape (60.4%). Collaborative encyclopaedias such as Wikipedia and news media were the least used (12.6% and 2.7% respectively). No statistically significant changes in response were found between program years. Only the first-year participants reported using news media for assignments where this was not appropriate for the task. However, the use of collaborative encyclopedias such as Wikipedia remained the same across the program, and the use of textbooks for citing high-level evidence in assignments was still high at the end of the program. This may indicate a lack of understanding of assignment requirements, poor design of assessment tasks, or a lack of skills to access published evidence.

Approximately three-quarters of students indicated that they often or always worked out how to explain a new idea effectively (73.7%), set out the main ideas from each source, and then combined them to generate new knowledge for an assignment (78.5%). No statistically different changes in response pattern was found between participant year level and the items describing checking whether a concept is still current while developing an answer for an assignment, using a systematic process to help judge the relevance of the information, or using bibliographic software to manage collected information.

Most students reported good behaviors of being aware of plagiarism. Three-quarters (74.1%, n = 63) of the survey participants indicated that they have read USC policies regarding plagiarism and there was no statistical evidence of change in response by year level (FET = 7.059, P = 0.112). However, there was a statistical difference (FET = 13.330, P = 0.022) in the reported use of the *USC Style Guide* to ensure correct citation of information. From first to third year, there was a slight increase in those reporting they often used the style guide (24.3% to 30.0%) and a large reduction in those reporting they always used the style guide (62.2% to 40.0%).

Communicate Scientific Research

Approximately half (52.9%, n = 45) of the participants reported that they could effectively communicate statistical research outcomes to others in writing (Q19). Nearly a third (32.9%, n = 28) of participants were not sure, and the remainder (14.1%, n = 12) indicated that they could not. No statistical association was found between response type and year of study.

The participants were asked to identify the correct definitions of scientific tests and types of data among a range of choices. Table 6 shows the proportion (%) of correct responses for the statistical concepts explored. Original data was grouped into "I'm not sure," two incorrect choices, and one correct choice. The data was dichotomized for analysis into correct and incorrect. Students were asked to use the "I'm not sure" choice instead of guessing. While most students perceived that the available statistical evidence within an article was important to consider when selecting information for an assignment (see table 6), the intention did not necessarily transfer into behavior. Additionally, the findings indicate that students have a poor understanding of foundational statistical tests that are used to describe the strength of scientific evidence. This is of concern when students value making judgments about statistical constructs such as *P* values, confidence intervals, odds ratios, limitations of studies, and levels of evidence when selecting information. These unexpected results may explain why a substantial proportion of students use inappropriate data such as online discussions, blogs, or podcasts for assignments that require interpretation and application of high-quality data.

TABLE 6		
Student Perceptions and Behaviors toward Using Statistical Information When Selecting		
Resources, and Their Understanding of Basic Statistical Concepts		

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Concept	Important Information $^{\Omega}$ (%) n = 74	Actively Consider ^Ψ (%) n = 101	Able to Define Concept [†] (%) n = 76
<i>P</i> Value	66.7	28.7	19.5
Confidence Intervals	41.4	23.8	17.1
Odds Ratio	62.7*	18.6*	14.3
Limitations of Study Design	84.1*	50.6*	_
Level of Evidence	84.5	72.2	_
Mean	_	_	81.6
Median	_	_	76.3
Number Needed to Treat	_	_	14.5

 $^{^{\}Omega}$ Perception: proportion who agreed or strongly agreed with the statement "When you select information for a university assignment, it is important to assess the quality of the information based on the following, if provided" (Q20). $^{\Psi}$ Behavior: proportion who reported they often or always considered statistical information when considering to use an article or information within assignments, if supplied (Q5–9).

[†]The proportion of participants who correctly identified the definition of statistical outcomes form a range of choices (Q23–28).

^{*}Indicates that statistically significant changes were found between the years of study. However, these changes were too small to be practical differences.

Not explored.

There was evidence that students throughout each year of the program did not understand the concept of levels of evidence. Three questions were developed to explore understanding of the National Health and Medical Research Council hierarchy of evidence⁴⁷ used in the USC paramedic program. These questions asked participants to indicate the study with the higher level of evidence (LOE) from a choice of two in each question. Two-thirds (68.4%, n = 54) correctly identified that systematic reviews of randomised trials had a higher LOE than expert consensus. One-third (37.7%, n = 29) correctly identified that a rigorous qualitative study is considered a higher level of evidence than a case series. Almost half (45.5%, n = 35) correctly identified that a randomized control trial is considered a higher LOE than a systematic review of descriptive or qualitative studies. No statistical evidence for change in responses being associated with year of study in the program is also a concern when students study science research methods in the second year of the program.

Informing Curriculum Design

Curriculum integration of IL is advocated in Australia⁴⁸ and internationally,⁴⁹ with an integrative approach to the development of IL skills described as the most effective way of providing ILE.50 This approach involves critical alignment of institutional level policies, program level planning, and course outcomes and activities (see table 7). The pedagogical approach also needs to account for the learners' previous experience of ILE and must: be inclusive, transformative, encourage reflection and active learning; be grounded and contextualized to disciplines; and allow student collaboration and creativity.

TABLE 7 Integration of Information Literacy		
Level of Institution	Details	
Institution Level	IL can be integrated into faculty curriculum through faculty teaching and learning policies and guidelines.	
Program	Mapping of staged development of IL competencies. Students need to be provided opportunities to interact with information on an ongoing basis: for example, across curricula from week 1 to week 12 horizontally and from entry into a program of study (year 1) to finishing their study (final year).	
Course (Unit of Study) Level	IL can be integrated into a course curriculum by contextualizing it into the course learning outcomes, course assignments and assessments, and class, laboratory, and online activities.	

Hence, to effectively design curricula and prepare students, faculty staff and librarians must recognize that students in different disciplines use different information-seeking behaviors. For example, paramedicine students (among others) may prefer independent web browsing rather than using library databases to find information.⁵¹ By constructively aligning the ILE curricula throughout a program, faculty staff can support learning and teaching activities that engage a diverse range of students and facilitate deeper learning. It allows students to build on previous learning, reflect on their weaknesses and strengths in content knowledge and information use. Curriculum and teaching methods must develop information literacy skills for health science students that include an ability to evaluate the evidence informing practice. The integration of ILE occurs horizontally and vertically across different components and years of study.

The results of the Delphi study lend support in acknowledging important themes to embed within the ILE strategy in the USC paramedic program. The results of the student survey demonstrate that IL must be better scaffolded to ensure learning outcomes are met, particularly in light of low self-efficacy regarding communication of scientific information and poor knowledge acquisition.

In response to the project findings, the academic team at USC held a series of meetings to develop a framework to better integrate ILE within the program. Several mapping tools were developed to determine and document the changes required. Tables 8 and 9 show the template used to map the ILE learning outcomes across the program and provide an exemplar for standards 1 to 3.

TABLE 8			
	Tool to Map Embedd	ed ILE	
Information Literacy definitions			
Insert defined by CAUL < <here>></here>			
Insert defined by university < <her< td=""><td>e>></td><td></td><td></td></her<>	e>>		
Insert defined by program < <here>></here>			
Year 1	Standards	Scaffolds	
Target courses*			
Year 2	Standards	Scaffolds	
Target courses*			
Year 3	Standards	Scaffolds	
Target courses*			

TABLE 9 Definitions of the ANZIL Standards (1 to 3) for Each Year Level and the Required Scaffolds		
ANZIL Standard	Year Standard	Scaffolds
1. Recognizes the need for information	Year 1: With direction, the student interprets the nature and extent of information the task requires.	Teacher-led deconstruction of task requirements.
and determines the nature and extent of the	Year 2: To work with minimal direction to interpret the nature and extent of information the task requires.	Student-led deconstruction of task requirements.
information needed	Year 3: To work independently to interpret the nature and extent of information the task requires.	Independent deconstruction of task requirements.
2. Finds needed information effectively and	Year 1: With direction, find information required to answer a task using an appropriate search strategy.	Teacher-led session to develop the skills necessary to use multiple strategies to find information.
efficiently	Year 2: To work with minimal direction to find the information the task requires.	Student-led session to develop effective strategies to find information required.
	Year 3: Independently finds needed information using a structured approach.	Independently uses appropriate search tools to efficiently find required information.

TABLE 9 Definitions of the ANZIL Standards (1 to 3) for Each Year Level and the Required Scaffolds		
ANZIL Standard	Year Standard	Scaffolds
3. Critically evaluates information and	Year 1: With direction, evaluates the relevance of information.	Teacher-led session on assessing the usefulness and relevance of the information.
the information- seeking process	Year 2: Identifies themes within the information and constructs a logical argument.	Student-led session on defining and applying criteria for evaluating the information.
	Year 3: Critically explores themes and critiques the evidence discovered.	Student-led session on critical evaluation of information.

Each of the ANZIL standards has several elements. To ensure that all elements were being taught and assessed, these were mapped to courses, assessments, and outcomes. Table 10 shows an exemplar of the form used to map the first-year curriculum against ANZIL Standard 1.

Exemplar of t	TABLE 10 Exemplar of the Tool Used to Map Each Element of the ANZIL Standard 1 to the First-Year Curriculum									-Year	
ILE Standards	E Standards ILE Themes 101 102 103 Assessment Types										
Standard 1					Courses	Essay	Report	Reflect	Case Study	Poster	Type (Other)
1.1 Defines and articulates the information needed	Explore information sources, identify key concepts and terms				PAR101 PAR102 PAR103						
1.2 Understands the purpose, scope and appropriateness of a variety of information sources	Organize and disseminate information; topic context is discipline bound; differentiates between a variety of information sources; identifies primary and secondary information sources				PAR101 PAR102 PAR103	000					
1.3 Re-evaluates the nature and extent of the information needed Themes:	Reviews the initial information to clarify, revise, or refine the question				PAR101 PAR102 PAR103				0 0 0		
1.4 Uses diverse sources of information to inform decisions	Uses a range of sources; uses information for decision making and problem solving				PAR101 PAR102 PAR103						

FIGURE 1
Suggested Framework to Quality Assure the Embedding Information Literacy Education into Bachelor of Paramedic Science Program at USC

Program Reference Group Program Coordinator Working Party

Course Coordinator

Roles within the Framework:

• Program Reference Group: expertise external to the program that can advise on guidelines and pedagogy to enable information literacy education within a program

Centre for Support and Advancement of Learning and Teaching C-SALT

- Program Coordinator: the program lead for the design, alignment, and quality assurance of curricula activities within a program of study
- Working Party: expertise within the program organized into a group to study and report on a particular question and make recommendations based on its findings
- Course Coordinator: the academic responsible for the design and delivery of individual units of study within a program of study
- C-SALT: USC body responsible for assisting program and course coordinators to deliver quality programs of study

Note: The Working Party can be one or more staff.

The teaching role of librarians has evolved from teaching students how to locate materials in the library to include complex and challenging tasks of how to analyze and evaluate information and think critically.⁵² As such, the teaching of critical thinking and information evaluation is a shared responsibility facilitated through critical alignment of faculty staff and librarians. The importance of curriculum alignment within any framework was made clear by Schaub et al.⁵³ in finding that some of the IL terms least understood by students were those most frequently found in assignment instructions and covered by librarians during information literacy education sessions. As such, the key to the sustainability of improved ILE is to

ensure that the responsibility for its oversight falls within an academic role and is supported by educational design and IL specialists such as librarians.⁵⁴ Figure 1 shows the model accepted by the USC paramedic faculty designed to be sustainable within USC and did not require additional resources. The model delineates responsibilities and provides structure and assistance to the teaching team.

Conclusion

Due to this research being founded in established IL and educational theory, it has wide applicability to other allied health professional education and nonhealth disciplines, especially those regulated by accrediting bodies such as engineering, education, and others.

The project aimed to develop a sustainable program of ILE within our paramedic degree program. The new mapping tools and quality structure within the program will help to facilitate librarians', academics', and support staffs' understanding of pedagogical interventions to improve IL skills of students. Key to integrating ILE across the program of study is that program coordinators, in conjunction with academic staff, librarians, and curriculum designers, identify appropriate learning outcomes and constructively align these to develop learning activities and assessment tasks that encourage the mastery of a suite of IL skills appropriate to the year level of the unit of study.

The impact of an integrated and constructively aligned ILE is broader than individual student attainment. The immediate impact is that the student body will be the beneficiaries of improved ILE, as this will enhance their professional practice. To find, interpret, analyze, synthesize, and communicate information is an expected graduate attribute by the registering body. It underlies safe and effective practice and builds professional trust within the healthcare team and increases the broader community's confidence in the delivery of community-based emergency healthcare. For universities, the broader impact will be an opportunity to implement an evidence-based framework for the vertical and horizontal integration of ILE within similar programs.

Evidence for the efficacy of the curriculum renewal will be observable via improved student responses to assignment tasks and captured by further research. We aim to retest the students in the coming years and are confident that the evidence-based approach to curriculum design will achieve the desired outcomes.

APPENDIX A. NAPA Survey

The Council of Australian University Librarians have developed information literacy standards (ANZIL) for use within higher education programs. The purpose of this study is to achieve a consensus view on the important aspects of information literacy education to embed within paramedic education. The ANZIL standards form the basis of the questions and learning outcomes presented in this survey.

The next iteration of this survey will be shorter. The open-ended questions will be removed from further iterations of this survey along with any items in which consensus is reached.

1. So that we send you the next iteration of the survey, please enter your email address.

Section One—Your thoughts about information literacy

- 2. Please describe how you define information literacy?
- 3. Please indicate your level of agreement with each of the following statements:

Statement	Generally disagree	Neither agree or disagree	Generally agree
Students who develop information literacy skills can engage in independent learning through constructing new meaning, understanding, and knowledge.			
Students who develop information literacy skills derive satisfaction and personal fulfilment from using information wisely.			
Students who develop information literacy skills individually and collectively are able to search for and use information for decision making and problem solving to address personal, professional and societal issues; and			
Students who develop information literacy skills can demonstrate social responsibility through a commitment to lifelong learning and community participation.			
Please list any additional benefits.			

- 4. Do students undertaking an entry to practice paramedic program need to develop information literacy skills? **Yes / No**
 - a. If you responded yes, briefly describe how students acquire those skills.
 - b. If you responded no, briefly describe why you believe this to be the case.
- 5. Does the program in which you teach have specific learning objectives for the development of information literacy skills? YES/NO.
 - If possible, please add an example of the learning objectives and the year in which they are taught.

In this section of the survey there are 66 examples of learning outcomes relating to the information literacy standards defined by the Australian and New Zealand information literacy (ANZIL) framework.

We are interested in your opinion in two broad areas. The first concerns the value you place on particular learning outcomes related to the different skills that comprise information literacy. The next area concerns the point in an undergraduate entry to practice program of study at which the student should be able to demonstrate attainment of that outcome. Place a tick in the nongreyed-out boxes below to indicate your responses. You may also provide comments.

Standards and learning outcomes		Importance			in an u entry t progra should able to attainr outcon	1	Comments	
1. Recognizes the need	N/A	Low	Moderate	High	Early	Middle	Late	
for information and determines the nature and extent of the information needed								
1.1 Defines and articulates the information needed								
Explores general information sources to increase familiarity with the topic								
Defines or modifies the information needed to achieve a manageable focus								
Confers with others to identify a research topic or other information need								
Identifies key concepts and terms in order to formulate the focus questions								

Standards and learning outcomes		Importance		an und to prac of stud studen demon	th time po ergraduat tice progra y should t t be able t strate atta outcome	Comments		
	N/A	Low	Moderate	High	Early	Middle	Late	
1.2 Understands the purpose, scope, and appropriateness of a variety of information sources								
Understands how information is organized and disseminated								
Recognizes that the context of the topic changes among the disciplines								
Differentiates between, and values the variety of, potential sources of information								
Identifies the intended purpose and audience of potential resources (such as popular vs scholarly, current vs historical)								
Differentiates between primary and secondary information sources								
1.3 Re-evaluates the nature and extent of the information needed								
Reviews the initial information to clarify, revise, or refine the question								
Articulates and uses criteria to make information decisions and choices								
1.4 Uses diverse sources of information to inform decisions								
Understands that different sources will present different perspectives								
Uses a range of sources to understand the issues								
Uses information for decision making and problem solving								

Standards and learning outcomes		Importance		an und to prac of studer studer demoi	ch time p dergradu ctice prog dy should nt be able nstrate at outcome	Comments		
	N/A	Low	Moderate	High	Early	Middle	Late	
2. Finds needed information effectively and efficiently								
2.1 Selects the most appropriate methods or tools for finding information								
Investigates benefits and applicability of various investigative method or research question								
Investigates the scope, content, and organisation of information access tools								
Consults with librarians and other information professionals to help identify information access tools								
2.2 Constructs and implements effective search strategies								
Develops a search plan appropriate to the or research question								
Identifies keywords, synonyms and related terms for the information needed								
Selects appropriate vocabulary or classification specific to the discipline or information access tools								
Constructs and implements a search strategy using appropriate commands								
Implements the search using investigative methodology appropriate to the discipline								
2.3 Obtains information using appropriate methods								

Standards and learning outcomes				an und to prac of studer studer demoi	ch time p dergradu ctice prog dy should nt be able nstrate at	Comments		
	N/A	Low	Moderate	High	Early	Middle	Late	
Uses various information access tools to retrieve information in a variety of formats								
Uses appropriate services to retrieve information needed e.g. document delivery, professional associations, institutional research offices, community resources, experts and practitioners								
Uses surveys, letters, interviews, and other forms of inquiry to retrieve primary information								
2.4 Keeps up to date with information sources, information technologies, information access tools and investigative methods								
Maintains awareness of changes in information and communications technology								
Uses research update services								
Purposefully browses print and electronic sources								
3. Critically evaluates information and the information seeking process								
3.1 Assesses the usefulness and relevance of the information obtained								
Assesses the quantity, quality, and relevance of the search results to determine whether alternative information access tools or investigative methods should be utilised								

Standards and learning outcomes				At which time point in an undergraduate entry to practice program of study should the student be able to demonstrate attainment of that outcome			Comments	
	N/A	Low	Moderate	High	Early	Middle	Late	
Identifies gaps in the information retrieved and determines if the search strategy should be revised								
Repeats the search using the revised strategy as necessary								
3.2 Defines and applies criteria for evaluating information								
Examines and compares information from various sources to evaluate reliability, validity, accuracy, authority, timeliness, and point of view or bias								
Analyses the structure and logic of supporting arguments or methods								
Recognises and questions prejudice, bias, deception, or manipulation								
Recognises the cultural, physical, or other context within which the information was created and understands the impact of context on interpreting the information								
Recognises and understands own biases and cultural context								
3.3 Reflects on the information seeking process and revises search strategies as necessary								
Determines if the original information need has been satisfied or if additional information is needed								

Standards and learning outcomes					an und to prac of studer studer demoi	ch time p dergradu ctice prog dy should nt be able nstrate at coutcome	Comments	
	N/A	Low	Moderate	High	Early	Middle	Late	
Reviews the search strategy								
Reviews information access tools used and expands to include others as needed								
Recognises that the information search process is evolutionary and nonlinear								
4. Manages information collected or generated								
4.1 Records information and its sources								
Organises the content in a manner that supports the purposes and format of the product e.g. outlines, drafts, poster								
Differentiates between the types of sources cited and understands the correct citation style for a wide range of resources								
Is able to access the correct citation style information								
Records all pertinent citation information for future reference and retrieval								
4.2 Organises (orders/classifies/stores) information								
Compiles references in the required bibliographic format								
Creates a system for organising and managing the information obtained e.g. EndNote, card files								
5. Applies prior and new information to construct new concepts or create new understandings								

Standards and learning outcomes				At which time point in an undergraduate entry to practice program of study should the student be able to demonstrate attainment of that outcome			Comments	
	N/A	Low	Moderate	High	Early	Middle	Late	
5.1 Compares and integrates new understandings with prior knowledge to determine the value added, contradictions, or other unique characteristics of the information								
Determines whether information satisfies the research or other information need and whether the information contradicts or verifies information used from other sources								
Recognises interrelationships between concepts and draws conclusions based upon information gathered								
Selects information that provides evidence for the topic and summarises the main ideas extracted from the information gathered								
Understands that information and knowledge in any discipline is in part a social construction and is subject to change as a result of ongoing dialogue and research								
Extends initial synthesis at a higher level of abstraction to construct new hypotheses								
5.2 Communicates knowledge and new understandings effectively								
Chooses a communication medium and format that best supports the purposes of the product and the intended audience e.g. poster, report, essay								

Standards and learning outcomes		Importance		an und to prac of studer studer demoi	ch time p dergradua ctice prog dy should nt be able nstrate at t outcome	Comments		
	N/A	Low	Moderate	High	Early	Middle	Late	
Uses a range of appropriate information technology applications in creating the product (e.g. report, essay, journal)								
Incorporates principles of design and communication appropriate to the environment								
Communicates clearly and in a style to support the purposes of the intended audience								
6. Uses information with understanding and acknowledges cultural, ethical, economic, legal, and social issues surrounding the use of information								
6.1 acknowledges cultural, ethical, and socioeconomic issues related to access to, and use of, information								
Identifies and can articulate issues related to privacy and security in both the print and electronic environments								
Understands and respects Indigenous and multicultural perspectives of using information								
6.2 Recognises that information is underpinned by values and beliefs								
Identifies whether there are differing values that underpin new information or whether information has implications for personal values and beliefs								

Standards and learning outcomes				an und to prac of studer studer demoi	ch time p dergradu ctice prog dy should nt be able nstrate at	Comments		
	N/A	Low	Moderate	High	Early	Middle	Late	
Applies reasoning to determine whether to incorporate or reject viewpoints encountered								
Maintains an internally coherent set of values informed by knowledge and experience								
6.3 Conforms with conventions and etiquette related to access to, and use of, information								
Demonstrates an understanding of what constitutes plagiarism and correctly acknowledges the work and ideas of others								
Participates in online discussions following accepted practices e.g. Netiquette								
6.4 Legally obtains, stores, and disseminates text, data, images, or sounds								
Understands fair dealing in respect of the acquisition and dissemination of educational and research materials								
Respects the access rights of all users and does not damage information resources								
Obtains, stores, and disseminates text, data, images, or sounds in a legal manner								
Demonstrates an understanding of intellectual property, copyright and fair use of copyrighted material								

Final Comments

Please make any other comments that you feel are important and not captured earlier.

Thank you for participating. Our research assistant will email you the next iteration of the survey. The items that have reached consensus and the initial open-ended questions will be removed. As such, the survey should be shorter.

APPENDIX B. Student Survey Item Number, Stem, and Response Choices

Question	Item Stem	Response Choice
1	I use diverse sources of information to develop my assignment. (Choose one response only.)	None of the time, Some of the time, Often, Always
2	I check whether a concept is still current while developing an answer for an assignment. (Choose one response only.)	None of the time, Some of the time, Often, Always
3	I use a systematic process to help me judge the relevance of the information. (Choose one response only.)	None of the time, Some of the time, Often, Always
4	Which of the following sources do you use to answer assignments? (Choose all that apply.)	government reports; news media; online collaborative encyclopedias, such as Wikipedia; online reference articles, such as those from WebMD or Mayo Clinic; peer-reviewed journal articles; textbooks; other (please list)
	o questions 5 to 9:	
	tate how often you evaluate the quality of a	
5	P values (if present or if provided)	None of the time, Some of the time, Often, Always
6	Confidence intervals (if present or if provided)	None of the time, Some of the time, Often, Always
7	Odds ratio (if present or if provided)	None of the time, Some of the time, Often, Always
8	Limitations	None of the time, Some of the time, Often, Always
9	Levels of evidence	None of the time, Some of the time, Often, Always
10	Briefly explain how you organize the information and sources gained through information searches for an assignment topic.	Comment
11	Do you use bibliographic software such as Endnote to manage collected information? (Choose one response only.)	None of the time, Some of the time, Often, Always
12	When I get a new idea, I work out how to explain it effectively. (Choose one response only.)	None of the time, Some of the time, Often, Always
13	When I write an assignment, I set out the main ideas from each source and then combine them to generate new knowledge for an assignment. (Choose one response only.)	None of the time, Some of the time, Often, Always

Question	Item Stem	Response Choice		
		-		
14	When I write an assignment, I rarely need to use multiple sources of information to reach a conclusion. (Choose one response only.)	Strongly Disagree, Disagree, Neither, Agree, Strongly Agree		
15	Please tell us what cultural sensitivity means to you in the context of writing an assignment.	Comment		
16	I use the USC style guide to ensure that I cite my sources accurately. (Choose one response only.)	None of the time, Some of the time, Often, Always		
17	I have read USC's policies regarding plagiarism. (Choose one response only.)	Yes, No, I'm not sure		
18	As a reflective essay is about your personal beliefs, it does not include references to scholarly articles or textbooks. (Choose one response only.)	True, False, I'm not sure		
19	I can effectively communicate statistical research outcomes to others in writing. (Choose one response only.)	Yes, No, I'm not sure		
Preamble t	o multiple items in question 20:			
When you	select information for a university assignn	nent, it is important to assess the quality of the		
informatio	n based on the following, if provided.			
20	P values (if present or if provided)	Strongly Disagree, Disagree, Neither, Agree, Strongly Agree		
	Confidence intervals (if present or if provided)	Strongly Disagree, Disagree, Neither, Agree, Strongly Agree		
	Odds ratio (if present or if provided)	Strongly Disagree, Disagree, Neither, Agree, Strongly Agree		
	Levels of evidence	Strongly Disagree, Disagree, Neither, Agree, Strongly Agree		
	Limitations	Strongly Disagree, Disagree, Neither, Agree, Strongly Agree		
	o multiple items in question 21:			
		presented with a statement of the level of evidence		
that informed the development. Levels of evidence are ranked. In the following questions, please indicate which form of evidence ranks higher. If you are not sure, please check the "I'm not sure" option.				
		T		
21	Levels Evidence from (A) a systematic reviews of randomised control trials; or	A is higher, B is higher, I'm not sure.		
	(B) from expert consensus opinion.			
	Levels Evidence from (A) a qualitative study; or (B) from a case series.	A is higher, B is higher, I'm not sure.		
	Levels Evidence from (A) a randomized control trial; or (B) from systematic reviews of	A is higher, B is higher, I'm not sure.		
	descriptive and qualitative studies.			

Question	Item Stem	Response Choice
22	At the end of my program of study, I expect that I will have to keep maintaining and updating my knowledge. (Choose one response only.)	Strongly Disagree, Disagree, Neither, Agree, Strongly Agree
23	Which of the following statements about an odds ratio (OR) is correct? (Choose one response only.)	OR=1 Exposure does not affect odds of outcome, OR>1 Exposure is associated with lower odds of outcome, OR<1 Exposure is associated with higher odds of outcome, I am not confident which answer is correct.
24	Which of the following statements about a confidence interval is correct? (Choose one response only.)	A confidence interval of 95% (x, y) is the probability that the true value falling between x and y is 0.95; The size of the confidence interval is not dependent on the sample size or the standard deviation of the study groups; A confidence interval of 95% (x-y) is the probability that the true value falling outside x and y is 0.95; I am not confident which answer is correct.
25	Which of the following statements about P values is correct? (Choose one response only.)	A P-value is the probability that an observed difference is due to random chance when the null hypothesis is true; A P-value is the probability that an observed difference is due to random chance when the null hypothesis is false; I am not confident which answer is correct.
26	Which of the following statements is the correct definition for the "mean"? (Choose one response only.)	A mean is the value that occurs most often in a data set; The mean is the "middle" value in the list of order ranked numbers in a data set; The average value of numbers in a data set; I am not confident which answer is correct.
27	Which of the following statements is the correct definition for "median"? (Choose one response only.)	A median is the value that occurs most often in a data set; The median is the "middle" value in the list of order ranked numbers in a data set; The median is the average value of numbers in a data set; I am not confident which answer is correct.
28	Which of the following statements is the correct definition for "number needed to treat" (NNT)? (Choose one response only.)	NNT is the number of patients that must be treated to prevent one additional adverse outcome; NNT is the number of patients that must be treated to eradicate a disease; NNT is the number of patients that must be treated to power a study; I am not confident which answer is correct.

Question	Item Stem	Response Choice
29	What is your current year of study? If you are studying part-time, enter the full-time equivalent year. (Choose one response only.)	Entry year, Middle, Final year
30	What is your gender? (Choose one response only.)	Female, Male
31	What is your age in years?	17–21, 22–26, 27–31, 32–36, 37–41, 42–46, 47–51, 52–56, 57–61
32	What is your highest level of education? (Choose one response only.)	Bachelor level qualification; Diploma level or certificate; Year 12 secondary education; Other (please state).

APPENDIX C. Themes Generated from Learning Outcomes That Reached Consensus Grouped by Each Element of the Council of Australian University Librarians (CAUL) Information Literacy **Standards**

1. Recognizes the need for information and determines the nature and extent of the information needed

1.1 Defines and articulates the information needed

Themes: Explores information sources, identifies key concepts and terms

1.2 Understands the purpose, scope, and appropriateness of a variety of information sources

Themes: Organizes and disseminates information; topic context is discipline bound; differentiates between a variety of information sources; identifies primary and secondary information sources

Re-evaluates the nature and extent of the information needed

Themes: Reviews the initial information to clarify, revise, or refine the question

Uses diverse sources of information to inform decisions

Themes: Uses a range of sources; uses information for decision making and problem solving

2. Finds needed information effectively and efficiently

2.1 Selects the most appropriate methods or tools for finding information

Themes: Evaluates the applicability of various investigative methods or research question; consults with librarians

2.2 Constructs and implements effective search strategies

Themes: Develops constructs and implements a search strategy; identifies keywords, synonyms, and related terms

2.3 Obtains information using appropriate methods

Themes: nil consensus

2.4 Keeps up to date with information sources, information technologies, information access tools, and investigative methods

Theme: Uses research update services

- 3. Critically evaluates information and the information-seeking process
- 3.1 Assesses the usefulness and relevance of the information obtained

Themes: nil

3.2 Defines and applies criteria for evaluating information

Themes: Analyzes the logic of supporting arguments; recognizes and questions prejudice, bias, deception, or manipulation

3.3 Reflects on the information-seeking process and revises search strategies as necessary Theme: Utilizes a range of information access tools

- 4. Manages information collected or generated
- 4.3 Records information and its sources

Themes: Differentiates between the types of sources cited; uses the correct citation style; keeps accurate citation records

4.4 Organizes (orders/classifies/stores) information

Themes: Compiles references in the required bibliographic format

- 5. Applies prior and new information to construct new concepts or create new understandings
- 5.1 Compares and integrates new understandings with prior knowledge to determine the value added, contradictions, or other unique characteristics of the information

Themes: Determines whether new information discovered contradicts or verifies information from other sources; recognizes relationships and draws conclusions based upon information gathered; selects information that summarizes the main ideas discovered; constructs new hypotheses

Communicates knowledge and new understandings effectively

Uses the appropriate software to create an artifact; incorporates principles of design and communication in a style to support the purposes of the intended audience

- 6. Uses information with understanding and acknowledges cultural, ethical, economic, legal, and social issues surrounding the use of information
- 6.1 Acknowledges cultural, ethical, and socioeconomic issues related to access to, and use of, information Themes: Respects indigenous and multicultural perspectives of using information

Recognizes that information is underpinned by values and beliefs

Themes: Applies reasoning; maintains internal consistency

6.3 Conforms with conventions and etiquette related to access to, and use of, information

Themes: Understands plagiarism; correctly acknowledges ideas of others; participates appropriately online (netiquette)

6.4 Legally obtains, stores, and disseminates text, data, images, or sounds

Themes: Understands fair dealing and intellectual property and fair use; respects the access rights of all users; obtains, stores, and disseminates text, data, images, or sounds in a legal manner

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