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Website: Kjar.spu.edu.iq | Email: kjar@spu.edu.iq



The Causes of Variation Orders and Their Effects on Cost and Time of Projects in Sulaimani Governorate

Karukh Hassan

Civil Engineering College of Engineering University of Sulaimani Sulaimani, Iraq Karukh.mhamad@univsul.edu.iq Noori Ali Civil Engineering College of Engineering University of Cihan- Erbil

Erbil, Iraq Noori.ali@cihanuniversity.edu.iq

Basira Majeed

Administration and Economic College of Administration and Economic University of Sulaimani Sulaimani, Iraq Basira.Najm@univsul.edu.iq

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ABSTRACT

Variation orders are a permanent phenomenon in the construction of projects and industries around the world, and particularly in the province of Sulaymaniyah. Where construction industries suffer from variation orders. It includes an amendment of the initial scope of work as in the awarded contract. This study analyses the causes of variation orders and their effects on cost and time of projects in Sulaimani governorate. This study involves a questionnaire survey to selected 36 causes and 10 effects of variation orders from the perspective of owner, design consultant, and contractors. A total of 223 completed questionnaire sets were returned out of 270 questionnaires distributed among the practitioners. Then the data was analyzed statistically. Also, 40 projects at different construction sectors that constructed during 2007-2013 were investigated by calculating cost and time overrun because of variation orders. The results showed that in Sulaimani governorate the most effective causes of variation orders are owner's financial problems, preparing typical design for different districts, errors and omission in design, desired profitability of contractor and lack of adequate or appropriate site before design stage to construct of project. On the other hand of impacts of variations, the study discovered that top five effects of variation orders on the projects are: schedule overrun, cost overrun, productivity degradation, dispute between contract stockholders and payment delay. Also, all projects affected by cost and time overruns at average of 20 percent of cost and 65.4 percent of time of project.

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1. INTRODUCTION

Construction projects are involved of more complicated small activities and different stakeholder's involvement that make them complex. The difficulty of construction activities indicated that is seldom to being executed an entire project lacking of variations to the design or to the process of construction. The most significant problem that occur during construction management process is variation orders. Changes or variations as "deletions, additions, or other amendments inside the initial scope a tender that origin of an adjustment to the initial contract duration or awarded cost of contract" [1]. Another author defined change as the variance in what was designed and what in fact implemented [2]. Hegazy et al. [3] differently summarizes the definition that variation in any modification to the guidance of contract which provided to the contractor by the owner or by owner's representative. Variation orders is another general term in construction projects should be defined. Various authors defined variation orders as official documents which are used to amend the signed agreement after it is accepted by the client or client's representative it becomes part documents of the project [4] [5] [6]. Memon et al. [7] defines variation orders as the formal signed agreement between the contract parties that represent an addition, deletion, or appraisal to the contract tender documents, also identify the deviation in contract duration and contract amount, it also define the nature of the contains work. Arain & Pheng [8] and Halwatura et al. [9] indicated that a change orders is the formal document which is used to alter the awarded contract provided by the client to the contractor, and it became an official part of the previous documents of contract. Kurdistan general condition of contractor summarize variation order as any change in scope, quality and quantity of "works" or any part of the project thereof if it necessary or it is desirable and for that reason the "contractor" should carry out any of the following works include in variations: Increase and decrease the quantity of any items in the bill of quantity, delete any part of works, substitute and specification, quality, or item with any of the work, replacing levels position and dimension for any part of work and perform additional work if it required to complete the works [10]. This study is analysis the causes of variation orders and their effect on cost and time of projects in Sulaimani province.

2. LITERATURE REVIEW

In order to develop a better understanding of the research objective, an extensive review has been conducted focusing on identifying the reasons of variation orders and their effect on time and cost of projects. Diekmann et al. and Ibbs [11, 12] classified causes of variation orders into three groups; design changes, unforeseen conditions and design errors and omissions. From another principle Keane et al. and Arian et al. [13, 14] classified the sources of variation orders based on the contract parties into three groups and an extra source for reasons non relating to any of parties of contract, the groups were owner related causes, design consultant related causes, contractor related causes and other related causes. According to Aljeshi and Almarzou [15] change in plan by owner is the main reasons of variation orders, and also replacing materials and procedure, errors and omission in design were the most occurrence causes of variation order, authors found that contract cost overrun and contract schedule overrun were to be the most important impact of variation order on project. Another study by Ismail et al. [16] to determine five critical causes of variation orders out of twenty six causes, it was revealed that "change of plan and scope by owner, errors and omissions in design, differing site conditions and financial difficulty to the contractor" were to be the most occurrence causes of variation order in project in Iran, and also discovered that overrun in contract cost and time were the most observed effects of variation orders. Table 1 presented selected causes and effects variation order from reviewed related studies. Studies related to cost and time overrun due to variation orders, Kumaraswamy et al. [17] stated that contract schedule overrun due to change orders were 10-50% of contract duration and it participate to 6-17% of contract cost overrun. Sunday [18] found that variation orders were contribute for time overrun between 27-68% and overrun of contract cost of between 25-78%. Ismail et al.

[16] conducted a study for five large roadway projects which completed between 2013 and 2017 was suffered from variation orders. The results of variation orders in these projects were delays from 50% to 137% from duration of original contract in some cases. Otherwise, increase in project cost to 15% from original contract value. Oyewobi et al. [19] stated that change orders have a direct impact on both schedule and cost performance in projects in Nigeria, with average time and cost escalation of 29.45 and 33.95percent, respectively, from the original project agreement. Dickson et al. [20] used a questionnaire to evaluate the impact of variations on projects in Kenya. Results showed that variations affected on time and cost overruns in rate of 32 - 179% and 70 - 151% respectively.

					Au	thor	/Yea	ar/C	ount	ry/	Refe	eren	ce			
No.	Causes of variation orders	Saudi Arabia Arian et al. (2004) [21]	Sun (2008) [22]	South Africa Ndihokubwa(2009) [23]	Enshassi (2010) [24]	Sunday (2010) [18]	Ismail et al. (2012) [16]	Halwatura (2013) [9]	Aziz (2013) [25]	Asamaoh (2013) [26]	Alaryan et al(2014) [27]	Msallam et a(2015) [28]	Karthicketal(2015) [29]	Hanif(2016) [30]	Aksana (2016) [31]	Mohamed .(2017) [32]
		Saudi Arabia	UK	South Africa	Palstine	Seychelles	Iran	Srilank	Egypt	Ghana	Kuwait	Jordan	India	pakstan	Erbil	Sudan
1	Change in design by consultant during construction stage	γ	γ	\checkmark	\checkmark	\checkmark		\checkmark	\checkmark		\checkmark		\checkmark			
2	Errors and omissions in design															
3	Conflict between contract documents															
4	Lack of coordination among project															
	parties in design stage															
5	Lack of consultant's knowledge due to															
	omission in Term of Reference of															
	project															
6	Design complexity															
7	Time limitation in the design phase												V			
8	Inadequate working drawing details			V						V	V					
9	Change in plan and scope by owner				1		V					V	1	V	V	
10	Owner's financial difficulties	V		V	V	V				V	N		V	V		
11	Change in specification of materials and procedure by owner			γ	ν	γ				γ	γ		γ	γ		
12	Inadequate experience of owner's staff															
13	Owner fails to make decision at right															
10	time			•												
14	Owner instruct to modification to design															—
15	Lack of appropriate site before design															
	stage to construct of project															
16	Differing site conditions.															
17	Failure of the contractor to provide the															
	required material from outsourcing															
18	Lack of specialized construction															
	manager															
19	Misunderstanding of contract															
	documents during cost estimate stage	,						,		,			,			
20	Lack of contractor's involvement in															
	design		-													
21	Contractor's lack of required data				,	V										
22	Contractor's desired profitability															

Table 1: Identifying causes of variation of studies in review

23	Financial problems of the contractor			γ	γ	γ	γ			γ			
24	Changes in the BoQ of work												
25	Weather conditions												
26	Safety consideration												
27	Change in economic conditions												
28	Internal political problems												
29	Unforeseen problems												
30	Change in government regulations												
Effects of variation order on projects													
1	Time overrun												
2	Cost overrun												
3	Dispute between contract parties												
4	Delay in payment												
5	Additional specialist equipment & staff												
6	Degradation of quality standards		\checkmark										
7	Productivity degradation												
8	Rework and demolition												
9	Logistics delays (Procurement delay)												
10	Additional payment for contractor												

3. METHODS AND MATERIALS

3.1. Questionnaire Design

A questionnaire form was designed to evaluate the point of view of owners, contractor and consultant about frequency of occurrence and effects of causes of variation orders. The questionnaire was separated into three sections. Respondents general information took part as first section. Second section was about frequency of occurrence and their effect of causes on both cost and time overrun. The causes were categorized into their sources as: owner related causes, contractor related causes, consultant related causes and other related causes. Effects of variation orders on project were the third section of the questionnaire. After questions of general information were answered, participants were asked about the potential of all causes according to their frequency of occurrence and their impact on cost and time overrun based on following Likert scale: for frequency of occurrence(4),always occurrence(5). And also, for effect scale: None effect (1), little effect (2), moderate effect (3), great effect (4), extreme effect (5) were used.

3.2. Experimental study

After a questionnaire designed, experimental study was conducted to make an effective survey. It can help finding the weaknesses and strengths of the questionnaire. Twelve questionnaires form were distributed to specialized construction engineers. The causes were simplified and paraphrased depending on criticism and advice from experts and specialized, therefore context of the causes developed more clearer in order to be easy for stating respondents' point of view, it can help to reach objectives of the study. Eventually, a number of causes and effects from the experimental study stage were merged, added, deleted or modified. Following opinions were summary of major views extracted from experimental study:

1. The following reasons were added to different groups: i)Lack of adequate road to reach project location; ii) Change project location after design stage or before construction stage; iii) Lack of adequate or appropriate site before design stage to construct of project; iv) Preparing typical design for difference districts; v) Corruption;

vi) MEP (Mechanical, Electrical and Plumbing), Road, sewerage and water service

2. Some causes were rearranged so as to give more appropriate and dependable meaning.

3.3. Method of Analysis

The study was used mean score analysis to rank the causes and effects of variation orders based on occurrence and their effects on time and cost overrun, then average of the mean score of these three criterions to calculate the overall MS and ranking. Mean score (MS) was calculated by following formula.

Mean score (MS) = $\frac{\Sigma(fxS)}{N}$ (1)

Where: MS = mean score, f = frequency of response for each score, <math>S = score given to each factor (0 to 5), N = total number of responses for each factor.

Spearman correlation coefficient was used to evaluate the agreement between respondents point of view in ranking causes and effects of variations [24]. And it was calculated using the following for equation.

$$rs = 1 - \left[\frac{6\Sigma d^2}{n(n^2 - 1)}\right]$$
(2)

Where: rs= spearman correlation coefficient, d= different between MS assigned for each cause, n= number of parties of rank.

In terms of reliability of the questionnaire Cronbach coefficient alpha was applied to evaluate the reliability of the questionnaire. It calculated by using following formula:

$$\alpha = \frac{\kappa}{\kappa - 1} \times \left(1 - \frac{\sum Vi}{V test}\right)....(3)$$

Where: \propto =Cronbach alpha, K=number of questions, Vi variance of scores on each question, Vtest= total variance of overall scores.

3.4. Case study

In order to examine the cost and time deviation due to variation orders, a case study for 40 projects was adopted which is constructed during 2007 to 2013 in Sulaimani governorate. one way ANOVA was used for analysis of case study.

4. RESULTS AND DISCUSION

4.1. The Reliability of the Data General Information

This Section generally design to provide respondent's general information. Table 2 shows the respondents' profile.

Table 2. Respondents general information's											
General information	Frequency	Percent (%)									
Sector Respo	ndents Work in	ı									
Public Sector	62	27.8									
Private Sector	117	52.5									
Combined	44	19.7									
Parties Respondents Worked for											
Client	70	31.4									
Consultant	70	31.4									
Contractor	83	37.2									
Responder	nts Specialist										
Civil	160	71.7									
Architecture	35	15.7									
Electrical	14	6.3									
Mechanical	14	6.3									
Responden	ts Experience										
≤ 4 years	0	0									
(4 – 9) years	25	11.2									
(9 – 14) years	33	14.8									
(14 – 20) years	45	20.2									
Over 20	120	53.8									
Max. contract amour	nt Respondents	Work in									
Less than 1 Milliard IQD	27	12.1									

(1 – 5) Milliard IQD	52	23.3								
(5 – 10) Milliard IQD	54	24.2								
Over 10 Milliard IQD	90	40.4								
Respondents involvement in arranging of variation orders										
Respondents involvement in	arranging of v	ariation orders								
Respondents involvement in Yes	arranging of v 203	ariation orders 91								

4.2. Origin agents of variation orders

As shown in Table 3 consultant with MS=3.35 is the main origin agent of variation orders in projects in Sulaimani governorate.

Table 3. Variation orders origin agent											
Mean score	Ranking										
3.35	1										
2.48	2										
2.1	3										
2.07	4										
Consultant 3.35 1 Contractor 2.48 2 Owner 2.1 3											

4.3. Causes of variation orders

The number overall causes selected based on review and experimental study were 36 causes, the analysis of the data shown in Appendix A. The top ten of causes are selected and discussed in next sections.

4.3.1. Top ten most frequent causes of variation orders

Table 4 shows the top ten most occurrence causes, all these ten top causes are discussed in followings:

Table 4. Top ten most frequent causes of variation orders	
--	--

Causes	Ow	vner	Cons	ultant	Cont	ractor	Ov	erall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Preparing typical design for	3.4	2	3.5	2	3.39	3	3.43	1
difference districts								
Errors and omissions in design	3.44	1	3.11	6	3.39	4	3.31	2
Owner's financial problems	3.4	3	3.1	8	3.40	2	3.3	3
Lime limitation in design stage	3.11	8	3.53	1	3.11	8	3.25	4
Design complexity	3.27	5	2.9	18	3.42	1	3.2	6
Desired profitability of contractor	3.2	6	3.16	5	3.22	5	3.19	5
Significant changes in BoQ of work	3.13	7	3.11	7	3.22	6	3.15	7
Change in design by consultant	3.07	10	3.23	3	3.11	9	3.14	8
during construction stage								
Differing site conditions.	3.09	9	2.99	14	3.13	7	3.07	9
Change in specification of materials	3.3	4	2.9	17	3	12	3.06	10
and procedure by owner								

4.3.2. Preparing typical design for difference districts

Preparing typical design for difference districts is the most occurrence causes of variation order in projects in Sulaimani governorate. it was ranked first depending overall MS with 3.43. As illustrated in Table 4 the results show high level of agreement among the respondents to put it as the first most occurrence causes. It was ranked in the second order with MS = 3.4 by the owner, ranked in the 2^{nd} order with MS = 3.5 by the consultant and in the third order with MS = 3.39 by the contractor. During ten years of economic growth and infrastructure development. Kurdistan government mostly prepared a typical design and tender for the sectors of schools, preschool, police station, security station, and most of other type of building then awarded over difference districts. Because of variety of Sulaimani land most of the projects were suffered due to variation especially in the underground work such excavation, grabbing and grading it was definitely affected on project cost and duration. This

factor was added during pretesting questionnaire by the nine respondents among all of respondents were answered pretesting questionnaire.

4.3.3. Errors and omissions in design

Errors and omissions in design was revealed to be the second most occurrence causes of variation orders. Although owner ranked first but by overall respondent it was ranked second with MS of 3.31. Arain et al. [21] found that errors and omissions in design is a significant causes of completion delay. This finding concludes that design errors and omissions in design are very common in projects in Sulaimani. When a project designed with inappropriate coverage of all project's aspects or with errors and omissions would affect the productivity of work and schedule of project. Errors should be corrected during the process of design if not it will arise during the. This result is inline with Mohammed, A. J. [31] who found that this cause is one of the top ten most occurrence in project in Erbil province.

4.3.4. Owner's financial problems

Owner's financial problem was ranked in third position with overall MS=3.3 which shows compliance with contractor, consultant and owner to order it in top ten occurrence cause of variation orders.it ranked in 3rd position with MS=3.4 by the owner, ranked in 8th position with MS=3.1 by the consultant and ranked in 2nd position with MS=3.4 by the contractor. Owner or government suffered from difficulties of financial situations in Kurdistan that started since 2014. The financial problem lead owner to order variations to suspend the projects due to economic crises in order to reduce the contract amount to make budget match with his financial capability and to make the project feasible.

4.3.5. Time limitation to the design stage

This cause ranked in fourth position with overall MS = 3.25. It was ranked by both of owner and contractor in 8th position with MS = 3.11 by both of them and ranked in the first position with MS = 3.53 by the consultant. From 2007 to 2014 due to the infrastructure development and economic growth in Kurdistan the government allocated a large amount of budget to make projects. Sometimes the local government and directories prepared design and bill of quantity in insufficient time to get their own portion of budget and local government prepared project design in limited time to avoid return remained budget to finance ministry. It leaded to make variation in projects during execution phase and also impact on project cost and project time.

4.3.6. Design complexity and difficulty to understand

This cause was ranked in 5th most occurrence causes of variation orders with overall mean score being equals "3.2". Complexity of design highlights the require of involvement of skilled expertise and construction methods [8]. Meanwhile, it impacts the progress of activities of works, while simple projects are easier to execute [4]. The more complication in design, more difficulty appears and generate chances of occurring variations in project [29].

4.3.7. Others most occurrence causes of variation orders

"Contractor's desired profitability" was ranked in sixth order as the most occurrence factor with MS = 3.19. Variations are initiated additional work and activity for the contractor so, variations can appear as an additional monetary payment for the contractor. In Sulaimani, the contractor may eventually try to persuade the client of the project to issue positive variation orders, leading to get more financial profits for contractor. "Changes in the bill of quantities of work "was ranked in seventh order with overall MS=3.15. A BOQ is a document which used in tendering process in the construction projects in which materials, parts, and labor (and their units and costs) are listed. Due to the inaccurate measuring the quantity of materials that require to finish the projects variation orders may arise during the construction phase. Shortage of quantity of any materials need to variation order to complete the work. The eighth most occurrence factor that cause variation orders was revealed to be the "change in design by consultant during construction stage" with overall MS = 3.14. The change in design by consultant may happen reflects to the lack of information about all structure mechanical and electrical information which require to reach the project objectives. The causes of recurrent change in design by consultant is may deficient time in design process. This finding is match with Wu et al. [33] who concluded that this cause is one of the ten most occurrence cause of variation orders in project. The ninth most occurrence cause was "differing site conditions" with MS = 3.07 according to the overall respondents' answer. During construction stage contractor often face with underground or unseen conditions which are unpredicted, it may have a major negative effect on cost and time of execution their activities and generated variations due to site condition. The results indicated that "change in specifications by owner" ordered in tenth position with MS=3.06 based on overall feedback of respondents. In multiactivity situation like construction of project, owner my require to order a major variations and modifications in specifications an procurement activity

4.4. Top ten factors rankings as per effect on project cost overrun

Table 5 shows top ten most important causes per effect on cost overrun according to the overall respondents.

Causes	Ov	vner	Cons	ultant	Cont	ractor	Ov	erall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Preparing typical design for	3.2	2	3.4	1	3.19	2	3.26	1
different district								
Errors and omission in design	3.1	4	3.14	6	3.27	1	3.17	2
Lack of adequate site before	3.2	1	3.1	8	3.1	4	3.13	3
design stage to construct of								
project								
Desired profitability of contractor	3.11	3	3.21	3	3.04	5	3.12	4
Design complexity and difficulty	3.09	5	2.81	15	3.16	3	3.02	5
to understand								
Change project location after	3	6	3.1	9	2.9	8	3	6
design stage or before								
construction stage								
Unforeseen problems	2.93	8	3.16	5	2.86	12	2.98	7
Time limitation in the design	2.79	19	3.19	4	2.87	11	2.95	8
phase								
Change in design by consultant	2.91	9	2.91	11	2.94	7	2.92	9
during construction stage								
changes in the bill of quantities of	2.83	14	3.14	7	2.78	18	2.92	10
work								

Table 5: Top ten factors rankings as per effect on project cost overrun

4.5. Top ten factors rankings as per effect on project time overrun

Table 6 shows top ten most important causes per effect on time overrun according to the overall respondents.

Table 6: Top ter	factors	ranking	affectin	ig on pro	ject tim	e overrui	1	
Causes	Ov	Owner		sultant	Cont	ractor	Ov	rerall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Owner's financial problems	4.2	1	4.2	1	4.10	1	4.17	1
Owner instructs modification to	3.4	2	3.3	3	3.2	5	3.3	2
design								
Errors and omission in design	3.33	3	3.2	6	3.28	2	3.27	3
Preparing typical design for	3.2	7	3.4	2	3.17	8	3.26	4
difference districts								
Change in design by consultant	3.26	5	3.14	8	3.24	4	3.21	5
during construction stage								
Lack of adequate or appropriate	3.23	8	3.1	10	3.2	6	3.18	6
site before design stage to								

Table 6: Top ten factors ranking affecting on project time overrun

construct of project								
Contractor financial problems	3.27	4	3.07	12	3.17	9	3.17	7
Desired profitability of	3.13	9	3.04	13	3.18	7	3.12	8
contractor								
Failure of the contractor to	2.96	16	3.24	4	2.99	15	3.06	9
provide the required material								
from outsourcing								
Weather conditions	2.91	18	3.24	5	2.96	16	3.04	10

4.6. Ten top causes affecting cost and time (cost and time overruns)

Table 7 shows top ten important causes based on average MS of three criterions according to the overall respondents (most effective causes).

Table 7: Top ten causes based	l on average me	ean score of occurr	ences, effect on	cost and time
~				

Causes	Overall Overall c		all cost	Overa	all time	Average		
	occur	rence	ove	rrun	ove	rrun	ove	erall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Owner's financial problems	3.30	3	2.80	16	4.17	1	3.42	1
Preparing typical design for	3.43	1	3.26	1	3.26	4	3.32	2
difference districts								
Errors and omissions in design	3.31	2	3.17	2	3.27	3	3.25	3
Desired profitability of	3.19	6	3.12	4	3.12	8	3.14	4
contractor								
Lack of adequate or appropriate	2.97	13	3.13	3	3.18	6	3.10	5
site before design stage to								
construct of project								
Change in design by consultant	3.14	8	2.92	9	3.21	5	3.09	6
during construction stage								
Time limitation in design stage	3.25	4	2.95	8	2.99	14	3.07	7
Design complexity and difficulty	3.20	5	3.02	5	2.96	18	3.06	8
to understand								
Owner instructs modification to	2.80	18	2.83	13	3.30	2	2.98	9
design								
Differing site conditions.	3.07	9	2.87	11	2.98	16	2.97	10

4.7. Analysis frequency of occurrence of groups factors.

several parties take part in construction project namely the majors party: contractor, consultant and owner. The study analysis based on different source of causes as follow:

4.7.1. Occurrence of owner related causes on variation orders

Table 8 shows MS and ranking of owner related causes, "Preparing typical design for difference districts" was the most occurrence factors. It was ranked first, according to overall with MS of 3.40. the results show high level of agreement among the contractor, consultant and owner to rank it in the 1st most occurrence causes. "Owner financial problems" ranked in 2^{nd} position with overall MS=3.3. "change in specification by owner" ranked in third order with overall MS=3.05. owner and contractor ranked this factor in third order with MS=3.3 and MS=3 respectively while consultant was ranked it in sixth position with MS = 2.9.

Table 8. MS and Ranks of the occurrence of owner-related factors on variation orders

Causes	Owner		Consultant		Contractor		Overall	
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Preparing typical design for difference districts	3.4	2	3.5	1	3.39	1	3.40	1
Owner financial problems	3.4	1	3.1	2	3.4	2	3.3	2
Change in specification of materials and procedure by owner	3.3	3	2.9	6	3	3	3.1	3

	• •		2.1		• •			
Lack of adequate site before design	2.9	4	3.1	3	2.9	4	3	4
stage to construct of project								
Change project plan or scope by	2.9	5	3	4	2.8	5	2.9	5
owners								
Owner instructs modification to	2.8	6	2.8	7	2.8	6	2.8	6
design								
Fail owner in decision making at	2.7	7	2.6	8	2.8	7	2.7	7
write time								
Change project location after design	2.5	9	3	5	2.5	9	2.7	8
stage or before construction stage								
Inadequate experience of owner's	2.6	8	2.6	9	2.6	8	2.6	9
staff								
Lack of adequate road to reach	2.3	10	2.3	10	2.2	10	2.3	10
project location								

4.7.2. Occurrence of consultant related causes on variation orders

Table 9 shows the MS and ranking of consultant related causes. "errors and omissions in design" was revealed to be the most occurrence causes of variation orders with overall MS=3.32. Time limitation in the design phase "was ranked in second position with overall MS = 3.25. Also, the results demonstrate an agreement between contractor and owner. The third most occurrence cause was found to be "design complexity and difficulty to understand" with overall MS of 3.19.

Table 9. MS and Ranks of the occurrence of consultant -related factors on variation orders.

Causes	Ov	vner	Cons	sultant	Cont	ractor	Ov	erall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Errors and omissions in design	3.44	1	3.11	3	3.39	2	3.32	1
Time limitation in design stage	3.11	3	3.53	1	3.11	3	3.25	2
Design complexity	3.26	2	2.90	5	3.42	1	3.19	3
Change in design by consultant	3.07	4	3.23	2	3.11	3	3.13	4
during construction stage								
Lack of consultant's knowledge due	3.00	5	3.01	4	3.08	5	3.04	5
to omission in ToR of project								
Inadequate working drawing details	3.00	5	2.87	6	3.01	6	2.96	6
Lack of coordination among project	2.73	7	2.63	7	2.83	7	2.74	7
parties in design stage								
Conflicts among contract documents	2.21	8	2.30	8	2.22	8	2.24	8

4.7.3. Occurrence if contractor related causes on variation orders

Table 9 shows MS and ranking of contractor related causes. "Desired profitability of contractor" was ranked in first order as the most occurrence factor with MS = 3.19, according to overall respondents. There was a significant matching between respondents' point of view about this cause. "Significant change in bill of quantity" was ranked in second position as the most occurrence factor with MS = 3.16, based on average respondents. "Differing site conditions" was ranked in third most occurrence cause of variation orders with overall MS=3.07.

Table 10: MS and Ranks of occurrence of contractor related causes on variation orders

Causes	Ov	vner	Cons	sultant	Cont	ractor	Ov	verall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Desired profitability of contractor	3.20	1	3.16	2	3.22	1	3.19	1
Significant changes in the bill of quantities of work	3.13	2	3.11	3	3.22	1	3.16	2
Differing site conditions.	3.09	3	2.99	4	3.13	3	3.07	3
Failure of the contractor to provide the required material from outsourcing	2.90	4	3.17	1	2.89	4	2.98	4

Lack of expert construction manager	2.80	6	2.90	6	2.76	6	2.82	5
Financial problems of the contractor	2.83	5	2.66	9	2.77	5	2.75	6
Searching for compensating costs for	2.56	7	2.93	5	2.59	7	2.69	7
his low prices if any								
Misunderstanding of tender	2.51	9	2.77	8	2.58	8	2.62	8
documents during cost estimate stage								
Lack of contractor's involvement in	2.53	8	2.79	7	2.55	9	2.62	8
design								
Contractors lack of required data	2.29	10	2.23	10	2.39	10	2.30	10

4.7.4. Occurrence of other-related factors on variation orders.

The occurrence of other related causes has been analyzed. The findings are shown in Table 11. The "Unforeseen problem" was ranked as the most occurrence factor on the variation order with mean score MS=2.8 according to the overall respondents' answer, that means the respondents were agree on this factor, unforeseen conditions are often encounter in the construction projects, if these conditions are not properly solved, they may cause major variations in projects [5]. "Change in economic conditions" was ranked as the second most occurrence factors with MS=2.74 according to the overall respondents. Conditions of economic in the country is the significant reason that impact on the whole construction industry and contributors, finally, this may cause the unfavorable variations to the project [4]. "Weather conditions" was ranked in 3^{rd} most occurrence cause of variation orders with overall MS=2.62.

Fisk and O'Brien. [4] [5] revealed that contrary weather conditions can impact outdoor activities in projects. This factor may force the contractor to change his schedule of work and results in adjustment of contract schedule to compensate the lost time due to change in weather conditions. Furthermore, extreme weather may result in damage and the contractor will be compensated according to contract condition if it stated in it [34].

Causes	Ov	vner	Cons	sultant	Cont	ractor	Ov	erall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Unforeseen problems	2.7	2	3.04	1	2.67	2	2.8	1
Change in economic conditions	2.71	1	2.8	3	2.72	1	2.74	2
Weather conditions	2.56	3	2.76	4	2.55	3	2.62	3
MEP, Road, sewerage service	2.5	4	2.93	2	2.41	5	2.6	4
Change in government	2.43	5	2.5	7	2.43	4	2.45	5
regulations								
Corruption	2.13	7	2.71	5	2.22	6	2.35	6
Internal political problems	2.24	6	2.66	6	2.18	7	2.35	7
Safety consideration	2	8	2.23	8	1.99	8	2.07	8

Table 11: MS and Ranks of the occurrence of other -related factors on variation orders

4.8. Analysis of effects of variation

The third objective of this study was to investigate the effects of variation order on projects in Sulaimani province. Table 12 shows the effects and their ranks of time overruns, cost overrun, productivity degradation, dispute between contract parties and delay in payments were the five most observable effects of variations on project. Quite contrary rework and demolition were the least observable effect of variation orders. Top five effects are discussed as follow: **Table 12:** MS and Banks effects of variation orders on the projects

Table 12: MS and R	anks erro	ects of va	riation	orders of	n the pro	ojects		
Effects	0	vner	Cons	sultant	Cont	ractor	Ov	erall
	MS	Rank	MS	Rank	MS	Rank	MS	Rank
Time overrun	3.86	1	3.84	1	3.86	1	3.85	1
Cost overrun	3.70	2	3.44	3	3.67	2	3.61	2
Productivity degradation	3.09	4	3.21	4	2.94	5	3.07	3
Disputes between contract parties	3.19	3	3.20	5	2.83	6	3.06	4
Delay in payment	3.06	5	2.97	8	3.08	3	3.04	5
Logistics delays	2.87	7	3.47	2	2.76	7	3.02	6

Additional specialist equipment & staff	2.90	6	2.89	10	3.02	4	2.94	7
Additional payment for contractor	2.67	8	3.03	7	2.65	8	2.78	8
Rework and demolition	2.24	9	3.07	6	2.23	9	2.50	9
Degradation of quality standards	1.90	10	2.91	9	1.94	10	2.23	10

4.8.1. Time overrun

The 1st most occurrence effect of variation orders on projects in Sulaimani was revealed to be project time overruns, with MS of 3.85. The findings show perfect agreement among all respondents on the position of this effect. Variations have an impact on the order and duration of the activities in the schedule so, Bolin [35] said "if the activities on the critical of schedule or near-critical paths are affected by changes of scope, the project initial completion date may be extended unless hurrying in work is performed". This result agrees with Alaryan et al., Mohammed, A. J. and Desai et al. [27, 31, 36] whose found that increase in duration of project was one of the top five impacts of the variation order.

4.8.2. Cost overrun

Cost overrun ranked in 2nd most occurrence effect of variation orders on projects in Sulaimani governorate with overall MS=3.61. As shown in Table 12 there is a high level of agreement among the three respondents. It not totally unpredicted for the contract amount to increase because of frequent variation orders in project. Arian and pheng [14] stated that project's total direct and indirect costs may impact by variation orders, consequently, contract cost overrun my occur due to any major addition or amendment in the design. This result inline with Mohammed, A. J. [31] who found that project cost overrun one of the most occurrence effect of variation orders in projects in Erbil governorate and orders in 1st position.

4.8.3. Productivity degradation

The third most occurrence effect of variations was revealed to be the decrease in productivity, with overall MS of 3.07. There is a perfect agreement among all parties on the position of this effect. Variation is the most crucial factor in a range of factors effecting labor productivity [37].

The variation orders frequently related with disruption, so any modification and adjustment of works have an adverse effect in decreasing labor productivity [38]. Thomas and Napolitan [39] stated from their study change orders commonly lead to disruptions and it have a potential for labor degradation of productivity of work on average 30 percent of loss of productivity occur when variations being executed.

4.8.4. Disputes between parties of contract

The fourth most occurrence effect of variation orders in Sulaimani governorate is dispute between contracting parties with MS = 3.06 based on overall respondents' response. It is obvious there is a significant level of match among the three parties the owner, consultant and contractor. This result matched with Mohammed, A. J. [31] who found that dispute between contract parties projects in Erbil governorate is one of the most occurrence effect of variations.

4.8.5. Delay in payment

Delay in payment was one of the top five most commonly occurred effects of variation order and ranked in the 5th order with MS = 3.05 based on overall respondents. there is a relatively moderate degree of agreement among the three parties. Construction projects are extremely dependent on receipt payments made by the owner. Delays payments for a month or more are common. Delay in payments often because of variations in projects, this eventually affects payment to the contractor which also affects his overall cash flow and the payment to be made to the subcontractors and suppliers since the contractor may not pay them unless he gets payment from the client [6, 8].

	1 5	1 5		55 5		
	Table	13: Comparison t	he most importan	t factors causing	variation orders	5
No.	Current Study (2020)	Amiruddin Ismail (2012)	Memon, et al. (2014)	Alaryan, et al. (2014)	Mohamed, A. J. (2016)	Wali, K. I., & Saber, N. I. (2019) [40]
	Sulaimani	Iran	Malaysia	Kuwait	Erbil	Iraq
1	Financial	Change of	Equipment	Change of	Change in	Poor project
	difficulty of owner	plan or scope by owner	unavailability	plan by owner	bill of quantity	management
2	Preparing typical design	Errors and omissions in	Poor workmanship	Change of scope by	Change of plans and	Change in economic
	for difference districts	design		owner	schedule by owner	conditions
3	Errors and omissions in design	Differing site conditions	Complexity of design	Problems on Site	Inadequate contractor experience	Lack of experience of contractor
4	Desired profitability of contractor	Financial difficulty of contractor	Change in schedule by owner	Errors and omissions in design	Errors and omissions in design	Poor cost estimation.
5	Lack of adequate site before design stage to project	Weather condition	Decision making process	Change of schedule by owner	Owner's financial difficulties	Quality assurance/con trol

4.9. Comparison of top five most occurrence causes and effects of variations .

Table 14. Comparison top five most occurrence effects of variation orders

No.	Current study (2020)	Amiruddin Ismail (2012)	Memon, et al. (2014)	Alaryan, et al. (2014)	Mohammed, A. J. (2016)
	Sulaimani	Iran	Malaysia	Kuwait	Erbil
1	Time overrun	Delay in	Increase project	Increase in	Increase project
		completion work	cost	project amount	cost
2	Cost overrun	Increase in	Delay in	Delay in	Delay in
		contract cost	completion	completion	completion
			work	work	work
3	Productivity	Disputes between	Logistic delays	Increase in	Increase in
	degradation	owner and		individual	duration of
		contractor		activities	individual
					activities
4	Dispute	Decrease in	Slower activity	Additional	Additional
	between parties	quality	progress	money for	money for
	to the contract			contractor	contractor
5	Delay in	Additional	Causes rework	Delay in	Disputes
	payment	revenue for contractor		payment	between owners and contractor

4.10. Reliability test

Cronbach's coefficient alpha was applied for the second and third section of questionnaire. Table 15 shows that the results for all fields were greater than 0.75. this range is considered acceptable as it is greater than 0.7 and good results when it is between 0.7 and 0.9. Therefore, the findings ensure the reliability of the questionnaire. **Table 15.** Reliability Cronb.

	Table	15. Reliability	Cronbach's Alpha
No.	Fields		Cronbach's alpha

Table 15. Reliability Cronbach's Alpha						
No.	Fields	Cronbach's alpha (Ca)				
1	Frequency of occurrence	0.7557				
2	Effect on cost overrun	0.7814				
3	Effect on time overrun	0.7914				
4	Effects of variation orders	0.8266				

4.11. Spearman rank correlation

To ensure the validity between the respondent categories of owner, contractor and consultant were correlated or not, spearman's correlation coefficient was applied. Table 16 shows that there is relatively significant correlation between each two respondent's group in ranking causes of variation orders based on frequency of occurrence, effect on cost overrun and effect on time over run. The highest level of match for frequency occurrence ranking is between owner and contractor with a correlation coefficient 0.981, in addition the correlation between owner and contractor for effect on cost overrun is strongly correlated with a correlation coefficient 0.968. For effect on time overrun answers of owner and contractor correlated with a correlation coefficient 0.971. Due to significant correlation each two respondent, the findings of the study can be reliable.

	Freque	1	Effect or		Effect on time overrun				
Respondents category	occurre	e e	overr						
	Coefficient	P value	Coefficient	P value	Coefficient	P value			
Owner VS consultant	0.767	0.000	0.629	0.000	0.714	0.000			
Owner VS contractor	0.981	0.000	0.968	0.000	0.971	0.000			
Consultant VS	0.772	0.000	0.624	0.000	0.689	0.000			
contractor									

Table16: Spearman's correlation coefficient

4.12. Case study for reliability of cost and time overrun

In order to get reliability of cost and overrun due to variations orders in projects in Sulaimnai governorate a case study of 40 projects were taken to analysis cost and time deviation. Table 16 presents mean values of project cost and time overrun based on different type of projects along with their F value, F critical and P value. Cost and time overrun mean for Sewerage, school, building and road and highway projects statistically were not. P value was larger than 0.05. Therefore, it could not be concluded, statistically, that the sample means were different.

Type of project	Unite	Mean	F	P value	F critical								
Project cost overrun													
Sewerage sector	%	18.63	2.567	0.070	2.866								
School sector	%	23.44											
Building sector	%	29.8											
Road and highway sector	%	15.64	-										
Р	roject time over	run											
Sewerage sector	%	73.02	0.75	0.53	2.87								
School sector	%	48.34											
Building sector	%	50.26	-										
Road and highway sector	%	77.32	-										

 Table 17: ANOVA findings for cost and time overrun based on project types

Table 18 shows the cost overrun because of variations in sector of sewerage in range of 8.8% and 54.6% increasing contract amount. While the cost overrun for school sector varied between 9.7% and 53.5% increasing contract amount. In building construction sector, the cost overrun varies between 16.3% and 55.4% increasing contract amount. Furthermore, cost overrun in road and highway sector differs from 8% to 22.4% increasing contract amount. Time overrun in sewerage sector varies between 13% and 210.7% of project duration. While in school sector the time overrun is between 15.8% and 112% increasing project duration. In building sector time overrun in range of 13% to 168.5%. In addition, time overrun in road and highway sector due to the variation order causes varies between 11.1 and 210.3%. As stated in review of related study that variation orders contribute to overrun of contract cost and time. In order to determine the average of this contribution related data were about 4 projects which completed since 2007 to 2013. All collected project affected by overrun of completion time in range of 11.1 percent to 210.7 percent of initial duration, and also all projects affected by cost

overrun in the range of 8% to 55.4% of contract amount. Depending on gathered data variations accounted 20% of the total cost overrun and 65.4% of the total time overrun.

		Table18: T	he percent of	cost and time de	eviation					
No.	Project Name					Cost Deviat		me ation		
		Contract	Contract	Actual	Actual	IDQ*10 ³	%	Days	%	
		Amount*10 ³	Duration	Cost*10 ³	duration	-		•		
1	Bakrajo Sewerageproject	1850690	150	2013455	303	162765	8.8	153	102	
2	Zhala village water project	71530	75	82156.207	90	10626.207	14.9	15	20	
3	Bakrajo Pipe network	523880	56	579008.64	174	55128.64	10.5	118	210.7	
4	Zargata complementary	2588708.5	195	2815385.5	263	226677	8.8	68	34.9	
5	Bawamurad Box sewerage	1050000	90	1309877	219	259877	24.8	129	143.3	
6	Water pipe for Shex Abbas	2094747.5	150	3237860	185	1143112.5	54.6	35	23.3	
7	Azady sewerage project	1130925	89	1301910	132	170985	15.1	43	48.3	
8	48 sewerage Chamchamal	2090620	104	2294195	164	203575	9.7	60	57.7	
9	Baxtyary sewerage project	2387635	133	2848646.88	199	461011.88	19.3	66	49.6	
10	Ashty sewerage project	1175240	104	1408240	146	233000	19.8	42	40.4	
			School							
1	27 Classroom School in Qrga	4427926.88	426	4855745.252	850	427818.372	9.7	424	99.5	
2	12 Classroom in Kanigoma	1109186	300	1322091.682	549	212905.682	19.2	249	83	
3	6Classroom in Gullan village	389234	228	480932.82	264	91698.82	23.6	36	15.8	
4	6 Classroom School Grdygo	346200	142	413733.6	181	67533.6	19.5	39	27.5	
5	12Classroom School in Kalar	1020000	240	1131715.034	295	111715.034	11	55	22.9	
6	18ClassroomSchoolQularaisy	1178932	300	1629578.8	408	450646.8	38.2	108	36	
7	18Classroom SchoolZargatay	1135194	300	1311762	358	176568	15.6	58	19.3	
8	12Classroom in Halabjaytaza	891975.888	263	1005020.538	316	113044.65	12.7	53	20.2	
9	12Classroom inNergz village	950458	320	1459120.718	471	508662.718	53.5	151	47.2	
10	6 classroom school	279000	117	366701.011	248	87701.011	31.4	131	112	
			Building							
1	Ranya Security station	1061840	310	1407159.15	406	345319.15	32.5	96	31	
2	Chamchamal Civilian police	1370300	250	1607916.3	285	237616.3	17.3	35	14	
3	Saidsadq Civilian police	1284130	231	1496036.375	261	211906.375	16.5	30	13	
4	Dwarf community building	552264	154	824741	262	272477	49.3	108	70.1	
5	Qaradagh youth center	1325744.5	290	1694435.5	378	368691	27.8	88	30.3	
6	Tskia Youth center	1155488	320	1431514.471	390	276026.471	23.9	70	21.9	
7	New governorate building	23505300	420	27332500	606	3827199.999	16.3	186	44.3	
8	Kalar terminal	1181268	294	1618281.061	399	437013.061	37	105	35.7	
9	Sulaimani passport building	8197547	750	12736394.55	2014	4538847.55	55.4	1264	168.5	
10	Quality control building	4768396	650	5816373.14	1130	1047977.14	22	480	73.8	
				hway Sector						
1	Hawari shar road and	10143560	360	10955044.8	1117	811484.8	8	757	210.3	
2	Sulaimani-Tasluja Road	18121420.11	210	21436475.9	320	3315055.791	18.3	110	52.4	
3	Penjuen main street project	9759420.78	240	11290197.18	393	1530776.4	15.7	153	63.8	
4	Rzgary asphalt paving	946105	240	1126824.5	290	180719.5	19.1	50	20.8	
5	Bepyaz road project	317970	100	381064	153	63094	19.8	53	53	
6	Zharawa road project	172106	45	205459	67	33353	19.4	22	48.9	
7	Bngrd road project	849865.5	270	948193.5	300	98328	11.6	30	11.1	
8	Sarchnar interchange bridge	8646690	180	9585991.85	261	939301.85	10.9	81	45	
9	Bakrajo Road	3803509.5	150	4654279.2	450	850769.7	22.4	300	200	
10	Main street industrial area	1945430	140	2163033.673	235	217603.673	11.2	95	67.9	

5. CONCLUSION

Based on the findings of the study the following conclusions were summarized:

1. The most effective causes of variation orders in Sulaimani governorate are: Owner's financial problems, preparing typical design for difference districts, errors and omissions in design, desired profitability of contractor and lack of adequate or appropriate site before design stage to construct of project.

2. The most occurrence causes of variation orders of owner related causes are: Preparing typical design for different districts and financial difficulties of owner and the least two occurrence variation causes are lack of adequate road to reach project location and inadequate experience of owner's staff.

3 The most occurrence of variation orders related to consultant causes are: errors and omissions in design and time limitation in design stage and the least occurrence variation causes are lack of coordination among contract parties in design stage and conflicts among contract documents.

4. The most occurrence causes of variation orders related to contractor are desired profitability of contractor and significant changes in the bill of quantities of work and the least occurrence variation causes are the lack of contractor's involvement in design and searching for compensating costs for his low prices if any.

5. In view of the other related factors, the most occurrence causes of variation orders are unforeseen problems and change in economic conditions and the least occurrence factors are the internal political problems and safety consideration

6. The effects of variations were increase in contract duration, the variations increase contract amount, productivity degradation, disputes between contract parties and delay in payment is the fifth effect of variations.

7. All studied projects being affected by cost overruns at average of 20% of initial cost.8. Regarding the time overruns, involved all projects at an average of 65.4% of initial contract time.

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		Frequency of occurrence									Effect on cost overrun							Effect on time overrun									Average	
No	Causes	Owner Consultant Contractor Overall							Owner Consultant Contractor Overall							Owner Consultant Contractor Overall									mean score			
		MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	MS	Rank	
1	Owner's financial problems	3.4	3	3.1	8	3.40	2	3.3	3	2.9	11	2.6	24	2.9	10	2.8	16	4.2	1	4.2	1	4.10	1	4.167	1	3.42	1	
2	Preparing typical design for difference districts	3.4	2	3.5	2	3.39	3	3.43	1	3.2	1	3.4	1	3.19	2	3.263	1	3.2	7	3.4	2	3.17	8	3.257	4	3.32	2	
3	Errors and omissions in design	3.44	1	3.11	6	3.39	4	3.313	2	3.1	4	3.14	6	3.27	1	3.17	2	3.33	3	3.2	6	3.28	2	3.27	3	3.25	3	
4	Desired profitability of contractor	3.2	6	3.16	5	3.22	5	3.19	6	3.11	3	3.21	3	3.04	5	3.12	4	3.13	9	3.04	13	3.18	7	3.117	8	3.14	4	
5	Lack of adequate or appropriate site before design stage to construct of project	2.9	13	3.1	9	2.9	13	2.967	13	3.2	2	3.1	8	3.1	4	3.133	3	3.23	8	3.1	10	3.2	6	3.177	6	3.10	5	
6	Change in design by consultant during construction stage	3.07	10	3.23	3	3.11	9	3.14	8	2.91	9	2.91	11	2.94	7	2.92	9	3.26	5	3.14	8	3.24	4	3.213	5	3.09	6	
7	Time limitation in the design phase	3.11	8	3.53	1	3.11	8	3.25	4	2.79	19	3.19	4	2.87	11	2.95	8	2.89	21	3.16	7	2.92	17	2.99	14	3.07	7	
8	Design complexity and difficulty to understand	3.27	5	2.9	18	3.42	1	3.20	5	3.09	5	2.81	15	3.16	3	3.02	5	3.21	6	2.4	33	3.27	3	2.96	18	3.06	8	
9	Owner instructs modification to design	2.8	18	2.8	21	2.8	17	2.8	18	2.8	15	2.9	12	2.8	16	2.833	13	3.4	2	3.3	3	3.2	5	3.3	2	2.98	9	
10	Differing site conditions.	3.09	9	2.99	14	3.13	7	3.07	9	2.97	7	2.67	21	2.98	6	2.873	11	3	15	2.94	18	3	14	2.98	16	2.97	10	
11	Failure of the contractor to provide the required material from outsourcing	2.9	14	3.17	4	2.89	14	2.987	12	2.84	13	2.89	14	2.83	14	2.853	12	2.96	16	3.24	4	2.99	15	3.063	9	2.97	11	
12	Significant changes in the Bill of Quantities of work	3.13	7	3.11	7	3.22	6	3.15	7	2.83	14	3.14	7	2.78	18	2.917	10	2.61	27	2.96	17	2.82	23	2.797	24	2.96	12	
13	Change in specification of materials and procedure by owner	3.3	4	2.9	17	3	12	3.06	10	2.9	10	2.7	19	2.9	9	2.833	14	3	14	2.9	20	2.9	20	2.933	20	2.94	13	
14	Unforeseen problems	2.7	21	3.04	10	2.67	22	2.803	17	2.93	8	3.16	5	2.86	12	2.983	7	3.01	12	2.96	15	3.02	12	2.997	13	2.93	14	
15	Change project plan or scope by owners	2.9	15	3	12	2.8	16	2.9	15	2.8	16	2.9	13	2.8	17	2.833	15	3.1	10	3	14	3	13	3.033	11	2.92	15	
16	Change project location after design stage or before construction stage	2.5	28	3	13	2.5	28	2.667	24	3	6	3.1	9	2.9	8	3	6	3	13	3.1	11	2.9	19	3	12	2.89	16	
17	Financial problems of the contractor	2.83	16	2.66	27	2.77	19	2.753	19	2.87	12	2.41	33	2.82	15	2.7	20	3.27	4	3.07	12	3.17	9	3.17	7	2.87	17	
18	Lack of consultant's knowledge due to omission in Term of Reference of project	3	11	3.01	11	3.08	10	3.03	11	2.69	20	2.67	22	2.75	20	2.703	19	2.84	22	2.79	23	2.87	22	2.833	22	2.86	18	
19	Change in economic conditions	2.71	20	2.8	22	2.72	21	2.743	20	2.57	23	3.24	2	2.57	23	2.793	17	2.91	19	3.14	9	2.92	18	2.99	15	2.84	19	
20	Lack of specialized construction manager	2.8	17	2.9	19	2.76	20	2.82	16	2.61	22	2.59	27	2.65	21	2.617	22	2.93	17	2.91	19	3.04	11	2.96	17	2.80	20	
21	Lack of coordination among project parties in design stage	2.73	19	2.63	29	2.83	15	2.73	21	2.66	21	2.6	26	2.77	19	2.677	21	3.01	11	2.77	25	3.1	10	2.96	19	2.79	21	
22	Inadequate working drawing details	3	12	2.87	20	3.01	11	2.96	14	2.8	18	2.6	25	2.84	13	2.747	18	2.61	26	2.37	35	2.65	25	2.543	29	2.75	22	
23	Weather conditions	2.56	25	2.76	25	2.55	27	2.623	26	2.41	28	2.79	16	2.46	27	2.553	27	2.91	18	3.24	5	2.96	16	3.037	10	2.74	23	
24	Owner fails to make decisions at the right time.	2.7	22	2.6	30	2.8	18	2.7	22	2.5	26	2.7	20	2.6	22	2.6	24	2.9	20	2.9	21	2.9	21	2.9	21	2.73	24	
25	Searching for compensating costs for his low prices if any	2.56	24	2.93	15	2.59	24	2.693	23	2.37	29	2.76	18	2.36	29	2.497	30	2.8	23	2.79	24	2.8	24	2.797	23	2.66	25	
26	Inadequate experience of owner's staff	2.6	23	2.6	31	2.6	23	2.6	29	2.8	17	2.5	30	2.5	26	2.6	25	2.7	24	2.7	27	2.6	26	2.667	26	2.62	26	
27	MEP, Road, sewerage and water service	2.5	29	2.93	16	2.41	30	2.613	28	2.54	25	2.59	28	2.41	28	2.513	29	2.63	25	2.96	16	2.54	27	2.71	25	2.61	27	
28	Misunderstanding of tender documents during cost estimate stage	2.51	27	2.77	24	2.58	25	2.62	27	2.5	27	2.67	23	2.57	24	2.58	26	2.47	29	2.67	29	2.54	28	2.56	28	2.59	28	
29	Lack of contractor's involvement in design	2.53	26	2.79	23	2.55	26	2.623	25	2.54	24	2.76	17	2.52	25	2.607	23	2.34	32	2.83	22	2.39	30	2.52	30	2.58	29	
30	Corruption	2.13	35	2.71	26	2.22	32	2.353	32	2.29	32	2.99	10	2.28	31	2.52	28	2.31	33	2.61	30	2.3	31	2.407	32	2.43	30	
31	Change in government regulations	2.43	30	2.5	32	2.43	29	2.453	30	2.29	31	2.41	34	2.25	32	2.317	32	2.36	31	2.7	28	2.29	33	2.45	31	2.41	31	
32	Internal political problems	2.24	33	2.66	28	2.18	35	2.36	31	2.19	34	2.5	31	2.13	34	2.273	33	2.56	28	2.74	26	2.43	29	2.577	27	2.40	32	
33	Lack of adequate road to reach project location	2.3	31	2.3	33	2.2	34	2.267	34	2.2	33	2.4	35	2.1	35	2.233	34	2.4	30	2.5	31	2.3	32	2.4	33	2.30	33	
34	Contractor's lack of required data	2.29	32	2.23	35	2.39	31	2.303	33	2.33	30	2.39	36	2.36	30	2.36	31	2.1	36	2.36	36	2.16	35	2.207	36	2.29	34	
35	Conflicts among contract documents	2.21	34	2.3	34	2.22	33	2.243	35	2.1	35	2.44	32	2.16	33	2.233	35	2.2	34	2.4	34	2.24	34	2.28	34	2.25	35	
36	Safety consideration	2	36	2.23	36	1.99	36	2.073	36	1.94	36	2.51	29	1.95	36	2.133	36	2.13	35	2.49	32	2.12	36	2.247	35	2.15	36	

Appendix A. Analysis of causes of variation orders based on frequency of occurrence, effect on cost overrun, effect on time overrun and average mean score