

Impact of Network Factors on Supply Chain Performance: A Case of Textile Sector of Pakistan

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ARTICLE DETAILS	ABSTRACT
History:	This study elaborates the importance of network perspective in driving
Accepted 30 July 2021	performance outcomes especially in the context of agriculture (Textile)
Available Online September 2021	supply chains. The impact of network factors (i.e. actors, resources, and
	activities) on overall supply chain performance have been explored. By
Keywords:	deploying survey, a two-stage cluster sampling was used to attain study
Network perspective, Supply	objectives. The Textile firms from Punjab and Sindh were selected for
Chain Performance, Supply Chain	data collection. Through a structured questionnaire, 482 responses were
Integration, Agriculture (Textile)	generated and analyzed using PLS-SEM. The findings of the study
Supply Chain	confirmed that Network Actors (Textile Firms), the activities they
	perform, and the resources they have, generate a significant and positive
JEL Classification:	impact on supply chain performance. The study recommends the need
R41, L25, L29	for understanding the role of integrative initiatives between the studied
	variables, i.e. network factors. Further, it is argued that integrated
	Network Factors can generate a significant impact on Supply Chain
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1. Introduction

In the recent era, increasing interest in technological adoption and digitization at large has raised the need for mindful synchronization between firms, and supply chains. Specifically for agrobased industries which are striving to compete in the market for better profits and also significantly contributing to the overall GDP of the country, through increased reach to international markets. In the given era, businesses are heading towards saturated and complex markets, and the competition has moved beyond firms, and now it's between supply chains. The concept of looking onto firms, from the perspective of supply chain management isn't new (Ahmed, Munir, & Sameer, 2020). Whilst, consistent development and up gradation of theories and new practices reflect that supply chains are increasingly prone to disruption these days.

To tackle the issue of disruption, inconsistencies, and to enhance performance, there is an ever

rising need for mindfully aligning the chains processes (Khan & Qianli, 2017). It is believed that better integration across chains can significantly enhance chain performance (Green, McGaughey, & Casey, 2006; Ho, Au, & Newton, 2002). For example, Covid-19 has been one such recent environmental phenomenon that has reaffirmed practitioners, researchers and scholars, to look into countering strategies, managing natural and supernatural uncertainties across value chains. This is the era in which there is an ever rising need for thoughtful relationship management within and across the chains. It is need of the hour to realize that, in the given competitive business environment, chains and firms can hardly operate in isolation. Firms should not undermine the significance of integrating across chains, from raw material acquisition to service delivery to end consumers (Farooq & O'Brien, 2012; Mungan, Yu, & Sarker, 2010). While seeking collaboration, one needs to be mindful of the fact that experts have started seeing supply chains as a complex network of manufacturing, processing and resource delivery (Aslam & Amos, 2010; Zhou, Tu, Han, Xu, & Ye, 2017), who's operation management require network-based optimization. Likewise, the sequence of flow in SCN management deals with the allocation of material, information and processes to achieve multiple objectives (Ke, Huang, & Gao, 2018; Wang, Hu, & Zhou, 2017; Zhang et al., 2019).

For the given reason there exists a dire need for firms (among networks) to develop strong relationships to seek appropriate performance outcomes. Accordingly, the study was initiated to "examine the influence of network factors (i.e. Actors, Resources, and Activities) on supply chain performance". The Textile Industry of Pakistan is targeted to verify the phenomenon under investigation due to its significant contribution to GDP and global markets, i.e. total export of the Pakistan textile sector is 9.6 million US dollars and this makes around 8.5 percent of Pakistan's GDP (Bhutto & Jamal, 2020). In reality, the Textile Supply Chains (TSC) are comparatively complex because of number of reasons including: demand variability, environmental concerns, product variety, lack of product standardization, and seasonality (Majumdar & Sinha, 2019). Despite many studies have explored the significance of integrated network perspective still studies have failed to provide an executable solution and hence remained inconclusive. Therefore, an attempt has been made to understand the role of network factors and to measure their impact on supply chain performance especially in the context of Textile Supply Chains.

2. Literature Review

With constant increase in operational technicalities for organizations, reduced life cycles of products, and ever rising need for upgraded customer service made researchers and managers to focus on supply chain management (Davis, 1993). Since 1990s, supply chain view point have been at the epicenter of firms looking to provide their stakeholders with services, in line with the market trends. Resultantly they have been eyeing managing their operations in line with best supply chain practices (e.g. (Stevens, 1989). SCM has been defined as the set of tools and techniques used for managing supply chain activities for effective coordination to improve overall supply chain performances (Kusi-Sarpong, Sarkis, & Wang, 2016; Liu, Bai, Liu, & Wei, 2017).

It's reasoned that efficient management of supply chains depends on; functional attributes, resources at hand, and demand fulfillment (Heckmann, Comes, & Nickel, 2015). Ideally, all concerning philosophies of SCM consider all supply chain functions for SC strategy formulation, in pursuit of enhancing business performance (Borges & Vieira, 2014; Muysinaliyev & Aktamov, 2014). Earlier literature on supply chain still contains contradictory viewpoints, despite number of research initiatives to understand multiple aspects of supply chain, and very scarce performance outcomes of SCM have yet been explored (Bala, 2014; Oualid, Mocan, Dumitrache, & Amine, 2016). Therefore, number of scholars have propagated the need for detailed insights into the effect of relationship between firms, the

activities they perform, and the resource they have, on SC performance outcomes.

The significance of SC relations from the viewpoint of the network perspective is not hidden anymore. A network is a system shaped by core factors (e.g. actors, activities and resources) that join the number of linked firms (L. Jraisat, 2016b). A network is defined as a set of links among constellations of actors (Jarillo, 1988; Ritter & Gemünden, 2004; Sanzo et al., 2003) and these links make connections with each other to provide functions in a two-way process for overall firms' performance. Network perspective helps in providing with a workable framework for evaluating the business dynamics, wherein, firms (as actors) aimed to have better control and resource allocation over vertical supply chains including production, logistics and marketing activities (Mikkola, 2008). Herein, the management of network relationships can be viewed as a primary driver of both B2B and B2C markets (Grönroos, 2011; C. Harland, Zheng, Johnsen, & Lamming, 2004; Lazzarini, Chaddad, & Cook, 2001). Unfortunately, lack of coordination, synchronization and integration among network factors is regarded as one of the vital reason behind deterioration of SC performance.

In networks, actors (firms) connect each other functionally to bring suppliers, producers, logistic providers and consumers together. The key actor creates a position that enhances strategic transaction and firms' performance (Sanzo, Santos, Vázquez, & Álvarez, 2003) and is being flexible to be oriented by customer preferences (Dalvi & Kant, 2015). Authors like, (C. M. Harland, 1996b; Mikkola, 2008; Ritter & Gemünden, 2004) have recommended, business stature (e.g. Investment with partners, firms reputation, and leadership), Social alignment (i.e. Socializing and developing a certain integrative bond with channel members across value chain). Business Position (i.e. leadership position in the industry backed the reputation), Social bonds (e.g. Social activities and friendships with other members of the supply chains), Image (e.g. family name, and recognition intensity of the firm), & relationship partners (e.g. partners of new products) to illustrate the role of actors in a network perspective.

Similarly, effective resources allocation and utilization, is always considered as a hallmark to attain competitive advantage, hence, wise allocation of resources especially within network perspective leads to remarkable gains within and across the chain (Mikkola, 2008). The extent to which resources are shared notably influence the performance of the firm and their chain members (Christensen & Klyver, 2006). Literature suggests four classifications of resource that includes; Physical resources (e.g. facilities that have the ability to assist the flow of information, both within and across the organizations), financial resources (e.g. staff related assistance, and other facilitations) and informational resources (i.e. information sharing both inside and beyond firms among channel members) (Ritter, 1999).

Similarly, SC activities play their part in converting resources into meaningful form, in order to encourage actors to attain their objectives and fortify the interconnectivity within the supply chain networks. Moreover, activities have an important role in improving coordination, cooperation & collaboration between actors (Bourlakis & Bourlakis, 2005). SC activities majorly include; exchange activities (i.e. flow of information, products, personnel and money), planning activities (i.e. analyzing the internal networks and thinking over the future course of action), organizing activities (e.g. assembling and allocating the available resources) and controlling activities (i.e. checking mechanisms through staff management and information exchange) (Ritter, 1999). This is where networks create various exchanges to reach out the required resources and through mindful leadership, access to prompt information, which could help in making the right decisions for improved businesses and SC performance.

Interestingly, SC performance is a multidimensional construct, hence, measured differently by different authors. For example, Maestrini et a. (2018) stated it as "a set of metrics used to quantify both the efficiency and effectiveness of actions." While, Nugraha and Hakimah (2019) studied SC performance in the context of supplier partnership, customer relationship, information sharing, and technology adoption. Sudusinghe and Seuring (2020) (for textile & apparel supply chains) have measured SC performance considering social and economic sustainability as performance parameters. Resultantly, high performing supply chains usually depend on their cutting edge abilities of their channel members, and on their endeavors to establish relationships across supply chain networks (Michalski, Montes-Botella, & Narasimhan, 2018).

In line with the stated discussion, the given hypotheses have been formulated for empirical verification;

*H*₁: Network actors (SC firms) have a significant impact on SC performance. *H*₂: Network resources have a significant impact on SC performance. *H*₃: Network activities have a significant impact on SC performance.

3. Research Methodology

A structured questionnaire was used to test the hypotheses. While, a partial least squares structural equation modeling (PLS-SEM), widely recommended for management research (Kaufmann & Gaeckler, 2015), was applied to investigate and testify the phenomenon under investigation. Grounded in the literature, a framework has been established to investigate the direct relationship between network factors (i.e. Network Actors, Resources, and Activities) and SC performance. The theoretical framework comprises of one broader IV (i.e. Network Perspective), divided into three aspects (i.e. Network Factor), termed as AC, RS, & AV, while, SC performance (SCP) is observed as DV. Smart PLS 3 Ringle, Da Silva, and Bido (2015) along with bootstrapping technique were utilities to observe the significance level of assumed relationships. Initially, framework was used to gather first-order constructs, followed by estimation of structural model, and second-order constructs estimation (Joseph F Hair, Risher, Sarstedt, & Ringle, 2019).

3.1 **Population and Sampling Technique:**

The Textile Sector of Pakistan was selected for data collection and empirical verification of the phenomenon under investigation due to its economic significance. Unfortunately, the Textile sector is stagnant for a long, when related industries in neighboring countries like, India, and Bangladesh have shown reasonable growth. This increases the need to probe the factors that hinder SC performance in this sector. Literature also emphasizes on increasing attention towards the implementation of integrational strategies which can greatly influence SC performance and can enhance the competitiveness in Textile supply chains (Verma et al., 2020).

The target population was comprised of Textile Units. Official representative authorities/bodies, i.e. All Pakistan Textile Mills Association (APTMA) and All Pakistan Bedsheets and Upholstery Manufacturers Association (APBUMA) were requested to provide a list(s) of Textile Units operating in these regions. The list(s) includes 1776, registered Textile Units, involved in spinning, weaving, processing (knitting), dyeing, printing, garment manufacturing and filament yarn manufacturing. The listed firms were divided into four geographical clusters (i.e. Punjab, Sindh, Baluchistan and Khyber Pakhtunkhwa). Furthermore, using multi-stage, cluster probability sampling was applied to consider only 'Registered Textile Units' operating in Punjab (i.e. largest cotton producer) and Sindh (i.e. seaport for export purposes).

Table 1:- Ci	Table 1:- Cluster sampling with proportionate technique								
Details	Firms	Total	Rule of	Sample	Req.	Questionnaire	Response	City wise	
into	in	Textile	Thumb	Size	Sample	Distributed	Received	Response	
Clusters	Cities	Firms	(Multiply	Req.	from	(Organization	(Organization	Rate (in	
			by 5/ 10		Each	wise)	wise)	%age)	
			Max)	Morgan	Cluster				
				Table	(city	Total= 726	Total= 493	Overall	
				Error:	wise)			response=	
				5%				68%	
Durniah									
Punjab						1	1		
Multan	228	1776	200/	322	50	97	64	66	
			390						
Lahore	384	1776	200/	322	84	146	104	71	
			390						
Faisalabad	443	1776	200/	322	97	178	136	76	
			390						
Sindh									
Karachi	431	1776	200/	322	94	197	116	59	
			390						
Others	290	1776	200/	322	64	108	73	68	
			390						

Table 1:- C	Cluster sampling	with prop	ortionate te	chnique
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Managers representing Marketing, Operations and Production and Supply Chain departments were selected as a respondent. Practically, bigger sample size is preferable to avoid non-response bias (Sekaran & Bougie, 2003). However, due to the prevailing pandemic (Covid-19), data collection remained quite challenging, yet it produced good output with a useable response of 482 (i.e. 68%), out of 726 distributed questionnaires. The demographic details are presented in Table-2:

DEMOGRAPHICS	DESCRIPTION	RESPONSE RATE	% OF RESPONSES
Gender	Male	408	84.64
Genuer	Female	74	15.35
	Less Than 30Yrs	64	13.27
	30-40yrs	298	61.82
Age	41-50yrs	84	17.42
	51-60yrs	36	7.49
	Above 61yrs	0	
	College Level	4	0.8
Qualification	Under Graduate	326	67.63
	Post Graduate	152	31.57
	Top Management / Director / CFO / Company Secretary	62	12.86
Position	General Manager / Sr. Manager	214	44.39
	Production In charge / Mill Manager	206	42.75
	Spinning	221	44.60
	Weaving	121	25.10
Operational Sector	Knitting	27	5.5
	Dyeing and Finishing	84	16.42
	Garments	40	8.38
	Multan	77	16
	Lahore	1070	22
Company Location	Faisalabad	123	25
	Karachi	131	27
	Others	44	10

Table 2:- Demographic specifications of the Respondents

3.2 Operationalization of the Measurement Instruments

To measure 'Network Actors', 4-Items scale suggested by C. M. Harland, (1996b); L. Jraisat, (2016b); Mikkola, (2008); Ritter & Gemünden, (2004), while, for 'Network Resources' 4-Items scale by L. Jraisat, (2016b) and Ritter, (1999) have been adopted. Similarly, 4-items scale as suggested by L. Jraisat, (2016b); Ritter, (1999); Ritter & Gemünden, (2004) were adapted to measure the construct of 'Network Activities'. Finally, 11-Item scale of SC performance has been adopted from (Green Jr, Whitten, & Inman, 2008). The responses were measured on Likert scale, ranging from 1 to 7, wherein, 1 stands for strongly disagree and 7 stand for strongly agree.

Table 3:- Variables, Items & Cronbach Alpha

VARIABLES	NUMBER OF ITEMS	CRONBACH ALPHA			
Network Actors	My firm is considered as a pioneer and family business recognized in the chain.				
Network Resources	My firm creates relationships with new actors.My firm offers information exchange inside the firm and between firms.My firm's top management has financial support offered for staff and new development.My firm's staff are trained by local and/or international experts.My firm provides infrastructures for harvesting and post- harvesting.	0.719			
Network Activities	There are exchanges of goods, services, money, information and personnel between my firm & its partners. There are analyses of network quality and resources and network environment by my firm. There are formal and/or informal agreements between my firm & its partners. There are controls of the network output by my firm.	0.747			
SC Performance	My firm's primary Supply chain has the ability to deliver Zero- Defect products to final customers. My firm's primary Supply chain has the ability to deliver value added services to end customers. My firm's primary Supply chain has the ability to eliminate late, damaged, and incomplete orders to final customers. My firms primary Supply chain has the ability to quickly respond, to and solve problems, of final customers. My firm's primary Supply chain has the ability to deliver products precisely on time to final customers. My firm's primary Supply chain has the ability to deliver precise quantities to final customers. My firm's primary Supply chain has the ability to deliver shipment of variable size on frequent basis to final customers. My firm's primary Supply chain has the ability to minimize total product cost to final customers. My firm's primary Supply chain has the ability to minimize all types of waste throughout the supply chain. My firms primary Supply chain has the ability to channel safety stock throughout the supply chain My firms primary Supply chain has the ability to channel safety stock throughout the supply chain has the ability to deliver smaller lot sizes and shipping case sizes to final customers	0.881			

4. Results

Considering the significance of common method bias in data (Bagozzi, 2011), the current study used (un-rotated) factor analysis with 23 items of the constructs, reflected that none of the factors accounted for more than 50% of the variance. Output revealed 36% of total variance accounted by a single factor that reflects the absence of common method bias. Furthermore, in order to check the reliability and suitability of the data used, data screening was managed. Based on the recommendations of Joseph et al (2010), out of 493 responses, 11 responses were deemed invalid and hence eliminated. The descriptive scores (mean value) remained in between 5.52 to 6.36 and (standard deviation) 1.08 to 1.79.

Structural models were looked into after ensuring the reliability and validity of the variables under consideration, followed by measuring the relationships between latent variables. Smart PLS 3.0 by Ringle et al., (2015) was used to determine causal links among the constructs in these theoretical models, and to evaluate the outer model (measurement model) and the inner model (structural model). This study adopts a two-step process; one is an assessment of measurement model and second one measurement of structural model (Joseph F Hair, Ringle, & Sarstedt, 2013; Hair Jr et al., 2014). Further, Confirmatory Factor Analysis (CFA) was employed and out of 23 items, o6 were deleted with loadings lesser than the cutoff value of 0.50. All variables have AVE and composite reliability above the threshold value of 0.50 (Fornell & Larcker, 1981; Hair Jr et al., 2014), while, the values of Cronbach's Alpha (above then threshold level, i.e. 0.7) reflects internal consistency. The discriminant validity was analyzed by using AVE as recommended by (Fornell & Larcker, 1981). The comparison among the latent constructs as explained in Table 4 & 5 summarize the square root of AVE of the constructs; i.e. Network Actors (AC) = 0.821; Network Resources (RS) = 0.799; Network Activities (AV) = 0.813; and SC Performance (SCP) = 0.74.

CONSTRUCTS	ITEMS	OUTER LOADINGS	VIF	COMPOSITE RELIABILITY	AVERAGE VARIANCE EXTRACTED (AVE)	
	AR1	0.774	1.288			
Network Actor	AR3	0.853	1.921	0.861	0.674	
	AR4	0.834	1.873			
Network	AV1	0.801	1.358			
Activities	AV2	0.787	1.602	0.854	0.661	
Activities	AV3	0.849	1.617			
Network	RS1	0.787	1.408		0.638	
Resource	RS2	0.774	1.396	0.841		
Resource	RS ₃	0.834	1.419			
	SCP1	0.674	1.774			
	SCP2	0.694	1.991			
	SCP3	0.718	1.752			
SC Performance	SCP4	0.827	2.69			
SC Performance	SCP5	0.749	2.446	0.906	0.548	
	SCP6	0.824	2.877			
	SCP7	0.741	2.179			
	SCP8	0.678	1.672			

Table 4:- Loadings, Composite Reliability and AVE

Table 5:- Discriminant Validity Matric

FORNEL LARCKER CRITERION								
NetworkNetworkNetworkSC PerformanceActivitiesActorResource								
Network Activities	0.813							
Network Actor	0.576	0.821						
Network Resource	0.56	0.562	0.799					
SC Performance	0.598	0.641	0.67	0.74				

The measurement model of the given study is as follows:

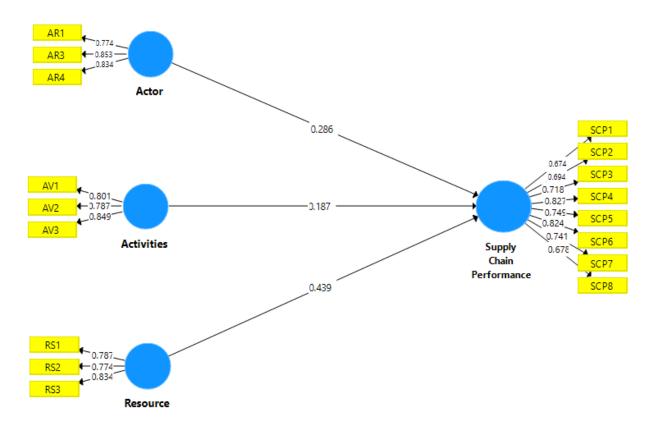


Figure 1:- Measurement Model

4.1 Assessment of Significance of the Structural Model Direct Relationships

This section elaborates both the structural (inner model) & measurement models (outer model), and direct relationships as emphasized by (Joseph F Hair et al., 2010). By making use of the criteria suggested by Hair Jr et al. (2014), the t – value greater than 1.64 is considered to be as significant, *which helps in upcoming decisions concerning the formulated hypothesis*. Based on recommended t-value, all of the (03) direct hypothesis, were accepted. The structural model for the given direct relationships are as follows:

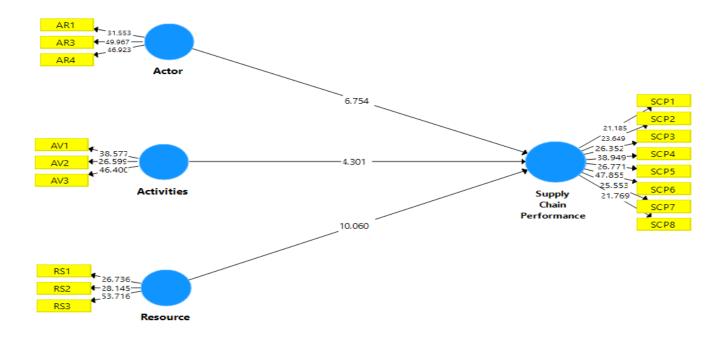


Figure 2:- Structural Model Direct Relationships

The results presented in Figure 2, generated with the help of Smart-PLS 3.2.8 (Ringle et al., 2015), illustrate the path p-value, t-value, coefficient value and the standard errors. Based on these standard values the hypothesis decision has been made regarding significance level of each hypothesis. While, Table 6 indicates that those hypothesis which were supported in this current research have a p-value of less than 0.05.

Table 6:- Hypothesis Testing

DIRECT HYPOTHESIS	BETA	STANDARD DEVIATION	T STATISTICS	P VALUES	DECISION
Activities -> SC Performance	0.187	0.044	4.301	0.000	Supported
Actors -> SC Performance	0.286	0.042	6.754	0.000	Supported
Resources -> SC Performance	0.439	0.044	10.060	0.000	Supported

5. Discussions

The outcomes of this study, empirically verify the impact of network perspective (i.e. actors, resources, and activities), on SC performance. Though, the outcomes are contextual and was specifically tested for Textile Supply Chains, still it adds newness and valuable insights to the existing body of knowledge. By considering, multi-factors network factors, fundamental question like, why firms, when aligning their resources and activities with channel partners (as a network) can help in enhancing SC performance in developing nations, such as Pakistan.

However, the topic pursued for empirical outcomes is just a beginning in understanding the use of network perspective in TSC. Empirical outcomes have reflected a positive significant relationship between all three network factors (i.e. actors, resources, and activities) on SC performance. It supports

the idea of channel members across agriculture (textile) chains exchanging, sharing, and coordinating their resources and activities with each other. The results authenticate that channel members need to come closer to each other and to strengthen their relations for better SC performance. The outcomes of the given study, conjoin with the outcomes and suggestions of the previous research studies, propagating a positive relationship between network factors and business performance outcomes (Håkansson, Havila, & Pedersen, 1999; C. M. Harland, 1996b; Kahiya & Dean, 2014; Mikkola, 2008).

It is important to note that practically, actors across Textile Supply Chains are subject to number of procedural and bureaucratic contingencies, which hinder their smooth alignments across value chains. Similarly, SC activities across agriculture (Textile) chains are mostly managed at an individual level, but if managed in a coordinated manner across firms and chains, will help in managing the issues of both shortages and surplus of output produced. Lastly, resources aren't shared as such across chains, which causes the compromised performance outcomes. So, if resources will also be aligned across channel members will takes the burden off from all textile units, and compromised ones in particular and help them in contributing towards overall supply chain performance.

Practically, the study brings to fore, some of the future research related questions. Future studies can look into the possibilities of, how to integrate network factors in a better planned manner, for achieving the overall SC performance (Duffy, 2008; Dyer & Nobeoka, 2000; Le, Thi Nguyen, & Van Nguyen, 2013). Researchers can also pursue the longitudinal research approach, to develop a better idea on how, integration among network factors across industries takes place, and also on how it helps achieving the overall SC performance. Furthermore, there has been a recent uprising on, use of multiple extent of supply chain integration across value chains, because of varying needs of industries. Future researchers can check the relationship between multiple extents of SCI along network factors, in generating overall chains performance. Future studies can also introduce certain mediating (i.e. supply chain integration dimensions) and moderating variables (i.e. environmental complexity, environmental dynamism & environmental uncertainty etc.) in through the prism of interpretive lenses like Resource Based View, A-R-A model, and Contingency Theory to address the issues of multiple extents of integration, and contextual nature of value chains networks, across the globe. Likewise, all industries are contextual in nature, and are usually subject to specific uncertainties, the role of moderating variables (e.g. environmental uncertainty, environmental dynamism, & role of culture etc.) can help researchers in developing a better understanding on how supply chains are better managed (Wiengarten, Li, Singh, & Fynes, 2019).

Lastly, the given study has implications for firms operating within agriculture (textile) sector of Pakistan and beyond. By considering chains as networks of actors, their resources and activities, firms can take a step towards improving the overall performance. Proper consideration in policy making on network orientation both at dyadic and chain level will be of great utility. It is believed that outcomes of this study, once implemented in true letter and spirit, will also help other industries and manufacturing sectors of Pakistan to enhance their SC performance. Keeping prevailing pandemic (Covid-19) and geostrategic dynamics in mind, it will help Pakistan to increase its textile exports, which eventually will takes the nation in achieving its larger goals of import substitution, ultimately enhancing firms, supply chain and national level performance.

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